

APPENDIX I.

Sample of Premeeting Survey Sent to Participants

Premeeting Survey
HEDIS 2000: Strategies for
Successful Menopause Management

All participants in the upcoming HEDIS 2000: Strategies for Successful Menopause Management meeting are being asked to complete this survey. By providing this information now, you ensure that our meeting will be productive and targeted to the needs of managed care organizations today.

1. Please list your title within your organization.

2. Please check the characteristics that best describe your plan:

- For profit, Nonprofit, Local, Regional, Super-Regional, National

3. How many years have you or your plan been working within HEDIS guidelines?

4. Where does HEDIS compliance rank in importance to your plan's overall strategy? Rank on a scale of 1 to 5, with "1" being "not important" and "5" being "extremely important."

1 2 3 4 5

5. Within your organization, which department has primary responsibility for ensuring HEDIS compliance?

6. How does your organization use HEDIS data? (check all that apply)

- Establishing internal performance standards, Identifying clinical performance improvement opportunities

- Reporting to providers, Influencing government policy, Marketing to employers, Marketing to consumers, Other (please specify)

7. Does your plan...

- Devote a separate budget to HEDIS compliance?, Identify money spent on HEDIS compliance within individual departmental budgets as "projects?"

8. What do you see as the number 1 challenge to the implementation of the HEDIS 2000 Measure for Management of Menopause?

- Human and budgetary resources, Provider buy-in, Consensus on counseling method or tool, Lack of interest on the part of the plan or providers, Competing priorities at the plan, Need for program "champion", Member/consumer education, Lack of internal coordination, Other (please specify)

9. What has been your most successful HEDIS initiative implementation?

Blank lines for response

List the top 3 reasons for its success.

- 1., 2., 3. (with blank lines)

10. Would it be useful for managed care organizations to have a template or model that could be modified according to the plan's needs to assist in the implementation of HEDIS initiatives?

- Yes, No If no, why not?

Blank lines for response

11. Is “women’s health,” as a category, an identified priority for your plan?

- Yes No

12. How does your plan “operationalize” its women’s health strategy?

- Member outreach/community programs
 - Physician practice guidelines
 - Benefits of specific interest to women added to plan design
 - Specialized claims data reporting
 - Disease management programs
 - Pharmacy-based compliance programs
 - Other (please specify)
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13. Does your plan target women for special membership retention/recruitment strategies?

- Yes No

14. Do you have any special program currently in place, on either the clinical or member side, for women who are approaching menopause or who are menopausal? Please specify briefly.

15. For which groups do you currently provide continuing education opportunities? (check each group, as appropriate)

- Primary care physicians
- Specialty physicians
(obstetricians/gynecologists)
- Registered nurses
- Licensed practical nurses
- Physician assistants
- Practice administrators
- Pharmacists

16. Within your plan, are obstetricians/gynecologists considered primary care physicians?

- Yes No

17. Would you like to hear an overview of HEDIS or learn of the plans of the National Committee for Quality Assurance for the future?

- Yes No

18. Additional comments.
