

Software comparison guide

Veterinary Economics requested key facts from software providers.

Software	No. of practices using	Software cost	Features	Record migration?	Mobile functionality?	Training	Technical support	Warranty
AI Galaxy and AI Genesis (Animal Intelligence Software) animalintelligence.com	More than 200	Varies based on in-clinic server or cloud-based versions	Finances; medical records; client and patient data; communications management; multiple integrations with ancillary services; medical records fully integrated with inventory, pharmacy, communications, email, invoicing and estimates; client referral tracking; optional boarding module; personalized referral letters and client handouts; interactive digital imaging utility with DICOM capability; integrated credit card processing; accounts receivable and billing; appointment scheduler; business reporting; inventory ordering.	Yes; time and cost vary.	Yes (cloud version)	Online, on-site at extra cost	Phone	45-day money-back guarantee
AVImark avimark.net	More than 10,000	Roughly \$7,400 (training, data backup, technical support, software)	Financial reporting; electronic medical records; reminders and marketing communication tools; information search; integration with more than 50 vendor partners.	Basic integration: \$1,650	Not at this time	On-site, video, phone, webinar, and more	Phone, email, online chat	N/A
Cornerstone (IDEXX) idexx.com/cornerstonedemo	Not reported	\$6,399 (foundation software)	Core financial, medical, patient and client data; client communication capabilities with Pet Health Network Pro; compliance assessment tool; electronic whiteboard; inventory management; advanced specialty, referral and emergency practice tools; reporting and performance measurement with more than 400 reports; appointment management; staff scheduling tools; training available through IDEXX Learning Center.	Yes; time and cost vary.	Yes, on in-clinic tablets; diagnostic lab results can be viewed on smartphones, iPads and other tablets.	On-site and online	Online and phone, Monday to Saturday	Hardware warranties available
eVetPractice.com (SERG Solutions) evetpractice.com	More than 100	Varies, from \$100 to \$200 per month	Cloud-based. Exportable sales and accounts receivable reports; SOAP-based medical records; demographic patient data; service and appointment reminder system; whiteboard.	Yes; time and cost vary.	Yes (smartphones, iPads and other tablets)	Online, on-site at extra cost	Phone, email, online chat	Guaranteed 99.7% uptime
ezyVet ezyvet.com	Not reported	Monthly subscription	Cloud-based. Financial data, medical record data, patient data, client data, client reminders and communications, in-clinic communication, integration with other software.	Yes; time and cost vary.	Yes; reduced number of features on smartphone and tablet	On-site	Online and phone	N/A
Hippo Manager hippomanager.com	Not reported	Monthly subscription based on no. of DVMs	Cloud-based. Financial management (point of sale and invoicing), medical records, DICOM viewer, inventory management, appointment scheduler, patient reminders.	500	Optimized for iPads and other tablets	Online	Online and phone	Guaranteed 99.5% uptime
Infinity (ImproMed) improved.com	More than 6,000	Varies	Accounts receivable; boarding; health certificates; client communications; DICOM; appointment scheduler; image viewer; take-home instructions; travel sheets.	Yes; time and cost vary.	Yes (smartphones, iPads and other tablets)	Various options	Phone, online	N/A
MedaVet medavet.com	Six	Based on no. of DVMs	Cloud-based service to guide clients after pet undergoes surgery or treatment of a serious illness. Includes calendar of care tasks, email and text message reminders, learning material, uploaded photos, notes, text and video instructions, and more.	Will transfer current postsurgical-care instructions	Yes (smartphones, iPads and other tablets)	On-site and online	Online	N/A
Vetter Software vettersoftware.com	Hundreds	Monthly subscription based on no. of users and patients	Cloud-based. Scheduling, electronic medical records, patient profiles and histories, client profiles and histories, contact management, inventory and billing, reminders (automated email and text messaging), export capability to other financial/marketing/email software applications.	Yes; time varies.	Yes (smartphones, iPads and other tablets)	Online	Email and phone	N/A
VetOfficeSuite.com vetofficesuite.com	Not reported	Monthly subscription based on no. of clients	Cloud-based. Client and patient demographics; scheduling; automated email reminders for appointments, vaccines and preventives; inventory; procedures; transactions; financial and practice reports; complete electronic medical record.	Yes; time and cost vary.	Yes (smartphones, iPads and other tablets)	Online	Phone, webinar and remote log-in seven days a week	N/A