

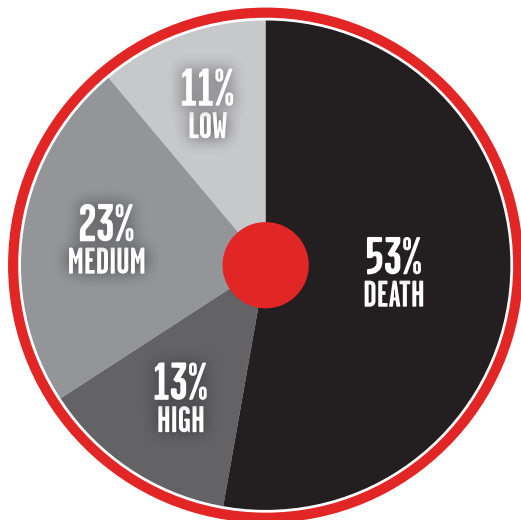
General Medicine Malpractice Events

Account for 16% of Claims and \$239M in Total Loss Payouts

Medical malpractice claims data trends provide insights that warn of risks that could be contributing to patient harm, claims, and looming lawsuits. Recognizing these signals can be critical in identifying and mitigating risks before they happen, and learning about them can assist you in improving patient safety and avoiding potential lawsuits.

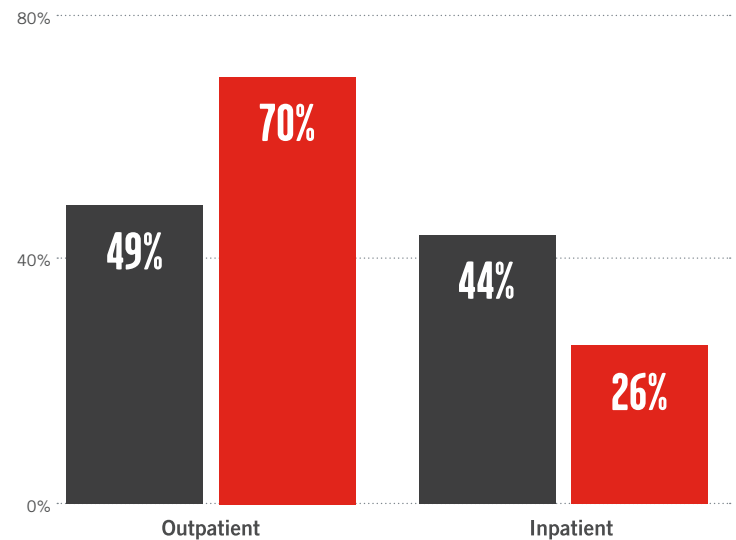
Clinical Severity*

66% of events resulted in death or high severity injury



Top Clinical Settings

● EVENTS ● INDEMNITY PAID



Top Clinical Case Types & Average Indemnity Paid

44% DIAGNOSIS-RELATED / \$654,354

17% MEDICATION-RELATED / \$407,014

16% MEDICAL TREATMENT / \$208,701

Most Common Areas of Clinical Risk

30% PATIENT ASSESSMENT

Inadequate history, physical, and/or assessment resulting in narrow diagnostic focus.

28% COMMUNICATION & CONSULTATION

Inadequate communication involving providers, nurses, and patients. Failure or delay in getting a consultation.

25% TEST MANAGEMENT

Issues related to ordering, interpreting, routing, and/or notification of tests.

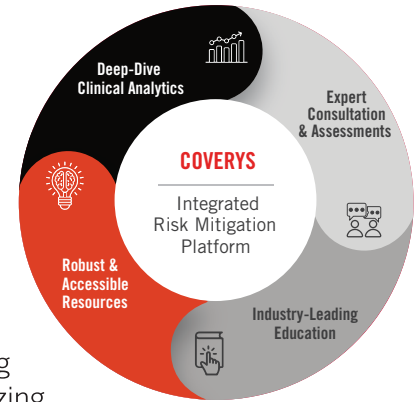


Data from closed events related to general medicine over a five-year period (2019-2023).

*Based on the National Association of Insurance Commissioners (NAIC) severity scale.

LEADING-EDGE RISK MITIGATION SERVICES

Coverys is a leading provider of medical professional liability insurance. Our services are designed to help you identify, respond to, and mitigate risk in order to improve clinical, operational, and financial outcomes.



PREMIER CLINICAL DATA ANALYTICS

We provide a rich, data-driven approach to risk management by shifting from reactive mitigation to proactive and preemptive solutions by analyzing the clinical risk issues found in medical malpractice claims. By understanding the vulnerabilities driving claims in your organization, you can focus resources and solutions on the risk mitigation strategies that can help lessen error and reduce claims. With Coverys, you'll receive:

- Customized practice and facility clinical claims analyses focusing on the specific causation factors driving medical error and harm in your organization.
- Structured coding by experienced clinicians providing multi-dimensional analysis including allegations, clinical services, severity and care location, and key risk factors such as communication, documentation, system issues, and human factors.
- Comparative analysis to help you prioritize specific risk mitigation opportunities.



BEST-IN-CLASS RISK CONSULTATION & RESOURCES

Our nationwide team of risk consultants hail from all areas of healthcare and understand the concerns, vulnerabilities, and needs of managing risk in the ever-evolving healthcare environment. They work with your risk team to provide support through direct consultation, risk assessments, and a vast library of publications and resources. These include:

- Expert risk management consultants based across the United States.
- Real-time access to the team through the Risk Management Consultation Line.
- Clinical assessments that help you identify risk concerns and mitigation strategies.
- Direct access to hundreds of risk management resources, tools, forms, and templates.



INDUSTRY-LEADING EDUCATION

To achieve sustained change and improve outcomes, healthcare professionals and systems need to be empowered through ongoing education. Our insight is developed by our expert risk consultants and award-winning Med-IQ® education team, providing:

- On-site education programs customized to your specific risk needs and concerns.
- Recurring webinar series focused on current and emerging topics in risk management and patient safety.
- Professional development, education, and networking for your risk team.
- CME/CE certified online courses for front-line clinicians.

To learn more about how Coverys can help you with solutions to reduce risk, please contact your Agent or Broker, or a Coverys Representative at 800.225.6168.



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