

THE TOP 10 “MUST-HAVES” FOR YOUR BEHAVIORAL HEALTH SOLUTIONS PROVIDER

Finding an EHR solution for your behavioral health group can be exhausting.

Whether you’re looking for your first system or replacing another, this decision will impact your organization for years to come. How do you know what your system should encompass before you know what you need?

We’re here to help. Here are the top 10 questions you should ask before choosing a vendor:



1 Do they have robust behavioral health–specific content out of the box?

Your partner should offer a comprehensive, integrated EHR solution with extensive, out-of-the-box behavioral health content, including physical medicine content, for truly integrated care.

Yes No

2 Will they help scale your organization without nickel and diming you?

Find a partner with a solution that allows you to edit your own content, so you can scale your services without their help, and easily add on new service lines with in-house template editing.

Yes No

3 Does their solution provide a single patient care record for both behavioral and physical health?

Utilize a comprehensive single database solution for integrated behavioral and physical health designed to help you provide better care, outcomes, and health for your clients.

Yes No

4 Can their solution be tailored to meet the specific needs of behavioral health clinicians and staff?

You’ll need standards-based, behavioral health–specific blueprints and content to chart individual action plans and create master treatment plans. You may be thinking about becoming a certified community behavioral health clinic (CCBHC) or acting as a designated collaborating organization (DCO), so make sure those standards are included as well.

Yes No

5 **Does their solution provide a single integrated database between the EHR and practice management systems?**

Best practices advise utilizing an integrated EHR and practice management solution that leverages a single database on a single server, enabling you to save time and money with true integration.

Yes No

6 **Is their solution interoperable? Does it allow you to seamlessly and securely share protected client information with other providers and practices even if they have different EHR solutions?**

Behavioral health clinicians should be able to find connected providers and organizations on the network, and compose and exchange a referral with clinical documents. You should be able to exchange data with any disparate system, from anywhere, for more collaborative care.

Yes No

7 **Does their solution easily capture both discrete information and free text?**

Some solutions allow a provider to capture needed data with the stroke of a pen. That discrete data is then automatically transferred directly to the EHR solution. Ensure the one you choose has the capabilities you need.

Yes No

8 **Do they offer data analytics solutions?**

For best outcomes, integrated health IT with data analytics functionality will help your behavioral health group effectively manage population health and enhance preventive care.

Yes No

Do they provide hosted solutions?

9 In-house servers and maintenance will drain your IT budget. Find a partner who will help host your software to free up your team's time so they can get back to client care.

Yes No

10 **Do they offer revenue cycle management (RCM) services and solutions?**

Improve financial performance, maximize opportunities to increase collections, correct operational inefficiencies, and elevate outcomes across the true revenue cycle. Find a partner that has dedicated staff working for your revenue cycle to help your group stay up to date and run smoothly.

Yes No

LET'S TALK ABOUT YOUR BEHAVIORAL HEALTH NEEDS.

Contact us at 855-510-6398 or results@nextgen.com.

Listen to what our behavioral health clients are saying >