

Role	Volunteer Peer Mentor (Women’s Criminal Justice Programme)
Purpose	To provide one to one, “buddy” style support to women with criminal convictions as part of our Women’s Peer Mentoring Programme operating across Greater Manchester. These roles are for women who have a shared lived experience of the criminal justice system and those who understand the challenges that young girls and women face, such as relationship and family breakdown, domestic violence, abuse, addiction, and parental / childcare issues. As a mentor, you will support others in making positive life choices, ultimately introducing them to the world of community volunteering to improve their work prospects and future.
Where’s this role based?	Peer Mentors will volunteer in the local community (subject to their ability to travel). Where mileage or travel costs are incurred, these will be refunded.
When can I volunteer in this role?	The volunteering activities in this role can be undertaken flexibly but will need to fit around the availability of both the mentor and mentee. Typically, this could be between 1-2 hours on a weekday that suits both parties. There may be occasions when volunteers could be asked (with notice) to provide additional support during a weekend and/or evening.
Who will I report to / get support from?	On a day-to-day basis, volunteers will be directly supported by their nearest Peer Support Coordinator. They may also be supported by the area’s Volunteer Project Manager (VPM) or the Operations Manager.
What will I be doing in this volunteer role?	<ul style="list-style-type: none"> ▪ Identifying suitable volunteering placements for female beneficiaries; ▪ Providing ongoing support as required to help a beneficiary to become “volunteering ready”, e.g. supporting with confidence building and/or helping with application forms and preparing for interviews; ▪ Supporting beneficiaries to attend volunteering placements.
What do you expect from volunteers in this role?	<ul style="list-style-type: none"> ▪ To be understanding of the issues, challenges and barriers people face; ▪ To be respectful of professional boundaries and taking responsibility for their own safety and that of others; ▪ Act in accordance with relevant policies and procedures; maintaining strict confidentiality; ▪ Be open and honest about any issues affecting them or their ability to volunteer in this role and to seek support when it is needed; ▪ Represent the organisation and programme positively at all times.
What skills and qualities would I need for this role?	<p>Volunteers in this role will be:</p> <ul style="list-style-type: none"> ▪ Able to speak with conviction about the Volunteering Programme(s); ▪ Capable of putting appropriate boundaries in place between beneficiaries and themselves, and maintaining these at all times; ▪ Confident dealing with individuals and/or groups; ▪ Emotionally aware and able to recognise signs and triggers of stress in themselves and others; ▪ Enthusiastic about coaching, mentoring and sharing their lived experience; ▪ Reliable, letting us know in a timely way if they are unable to do something pre-arranged; ▪ Self-aware, and able to judge when to refer to or take advice from STV staff as appropriate; ▪ Willing to undertake training as appropriate and develop their skills.