

CreAway Creosote Removal Customer Guide

CreAway is a heat reactive powder that modifies the creosote so that it can be safely removed with minimal impact on the chimney system. This system is not suitable for use by the general public and must be installed by a competent engineer / chimney sweep with the correct application and safety equipment.

After application:

The householder / site staff must apply heat after application either by use of a propane gas heater where a fire cannot be used (10-20kw based on a 9"x9" chimney) or large fires with equivalent output for 3-4 hours a day over 2-3 days. If heavy creosote is present in the chimney avoid naked flames if they are likely to make contact with the creosote. (Your engineer should be able to advise you of the best method). If you have a larger chimney consult the engineer as to whether larger heaters need to be used.

After 2-3 days of heating the chimney:

Arrange for your Chimney Sweep to return as close to the end of the heating process as possible to sweep the chimney out. If powder can still be seen on the surface of the creosote prior to sweeping, then adequate heat has not been applied to the chimney or for too short a time. Reheat the chimney before sweeping ensuring no powder is visible before sweeping.

Further applications:

In most cases one application of CreAway is adequate however where heavy creosote or 3rd degree glazing is present more may be required. The same process must be followed for each application.

Prevention:

Creosote is caused by high moisture content in the fuel or using unsuitable fuels containing paints, plastics, glues e.t.c. As gases cool, they turn to a liquid state in condensation and combine with unburnt volatiles in the fuel to form creosote. If not treated layers will build up closing the flue down which will affect performance and could be dangerous.

Ensure you have strong fires (avoid slumbering if using a stove) and that the fuel you are using is 20% or lower in moisture content.

If you would like to look at efficient alternatives to your existing fire or heating system you can learn about natural heat at www.eccostove.com. If you have an open fire and require lining following a chimney fire or general deterioration find out more at www.eldfastchimneylining.com.

I understand the requirements listed above and will apply adequate heat and organise sweeping of the chimney:

Signed:

Print:

Dated:

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