KOL Optimization



THE OPPORTUNITY

- Gaps in care persist for patients with metastatic EGFRm NSCLC and for patients with EGFRm NSCLC whose disease has progressed on or after TKI therapy
- Health systems and HCPs are unaware of TAGRISSO, a new entrant to the market

Our objective is to educate HCPs via a KOL-optimized email campaign on first-line therapy in metastatic EGFRm NSCLC and in EGFRm NSCLC that has progressed during or after TKI therapy, as indicated



OUR APPROACH

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- Emails With Local Data • 4 emails
- 2 branded/2 unbranded
- Approved email content
- Local data specific to each region/market



Regional KOLs

- 13 markets4 KOLs were featured
- per market



KOL Target Analysis

Data informed previous engagement patterns
Relationship modeling conducted



KOL Optimization

Redeployed emails optimized best KOL
Ongoing KOL optimization ensured maximum engagement

Data-driven optimization of locally relevant emails resulted in deployment of the right messages to the right targets from the right KOLs.

EXAMPLES

Branded Emails



KOL Optimization Example



Email 1 From: Dr. Devon D. Evans Region: New England Reason for Match: Previous email engagement

Email 2 From: Dr. Hatim Husain Region: Southern California/Arizona Reason for Match: Same med school— Northwestern University Feinberg

Unbranded Emails



Target Ronald S. Weigner, MD Region: New England

Abbreviations: EGFRm, epidermal growth factor receptor mutation; NSCLC, non-small cell lung cancer; TKI, tyrosine kinase inhibitor.

RESULTS



16.2% of targets were optimized based on relationships and previous engagement

64%

of HCPs on target list engaged with campaign

65%

increase in open rate vs original deployment, driven mainly by optimized HCPs

82%

of emails opened, had a 2+ second read time or longer

The email campaign led to a 282% increase in optimized HCP open rate over the nonoptimized HCP open rate, driven by relevant and meaningful HCP engagement through KOL optimization.

CASE STUDY

relevatehealth