



The objective of this Policy statement is to demonstrate Clearwater's Top Management commitment to the success and continual improvement of our Business Management system. It is the Policy that links all other Clearwater DC 2001 Ltd Policies within our operation. To ensure success and continual effectiveness of the system we will do the following:

- Promote and enhance customer satisfaction
- Ensure Policy is established, Communicated, Understood and Implemented.
- Ensure strategic direction of organisation is established and communicated.
- Ensure Objectives are established and achieved.
- Promote Risk Based thinking and Improvement throughout the Business whilst addressing any Risk or Opportunity.
- Ensuring Resources are available for effective management of the BMS.
- Communicating the importance of effective Business system management and conformity with it.
- Ensure BMS achieves intended results, review and report on this performance
- Assign responsibility for BMS management.
- Engaging, directing and supporting persons to contribute to an effective BMS.
- Promote Improvement.
- Support other management roles in their demonstration of Leadership.
- Ensure requirements of the standard, the system, statutory and Regulatory obligations are met.
- Ensure all processes achieve intended outcome.

Signing this Policy is demonstration of commitment to its objective. It is the responsibility of the following individuals to ensure communication, understanding and implementation by all employee's, sub contractors, contractors under their control or influence.

Signed

Murray Pitcairn
Managing Director

Date: 10/01/2022
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