



General

Clearwater DC 2001 Ltd are dedicated to providing our clients with a green and sustainable service. We operate in the private and commercial sector, specialising waste treatment and disposal service.

Our Brand of Sustainability

Being a sustainable business is being a responsible business, meaning sustainability is more than just doing the right thing because it makes commercial sense, it means doing the right thing because it makes sense morally and ethically.

Sustainability is broken down into four issues: our local community, employees, supply chain and the environment. These issues form the framework for managing the aspects of our business that have impacts environmentally and socially and enable us to engage meaningfully with our stakeholders.

Annually we review and prepare our Sustainability Strategy; setting objectives and targets within this, along with our operational controls and procedures, enabling us to effectively manage these impacts.

Clearwater's sustainability is driven from the very top in our business and embedded throughout every department and engages every employee. Strong leadership and governance therefore underpins and supports our sustainability endeavours and ensures we are compliant with all environmental legislative and other requirements.

On the issue of the environment

The nature of our work means we do have a significant impact on the environment, particularly in terms of carbon emissions. We are committed to both reducing and managing these and thus preventing pollution locally and globally. Our EMS provides us with an excellent framework for managing and monitoring our carbon output, energy and water consumption and paper use on a continual basis. ISO 14001 (Environmental) forms part of our Integrated Management System that also includes 18001 (Health & Safety) and ISO 9001 (Quality).

On the issue of our local community

Since establishing the company we began developing a close relationship with the local community, a relationship that endures to this day. This relationship is maintained and developed through our community investment programme, which sees us getting involved philanthropically in local causes, as well as supporting sustainability education in our local primary and secondary schools and our employees volunteering their time and skills.

On the issue of engaging our employees

Communication is an important component of this work, we use our regular staff meetings and briefing sessions, pay slip information inserts, newsletters and direct emails to inform everyone on our progress, as well as encouraging and supporting them on taking action themselves. Each



employee has a personal learning and development programme that includes the opportunity to volunteer with our community partners as part of their own skills development and partake in the Making Business Sense of Sustainability training programme.

On the issue of our clients and suppliers

We manage all of our clients, meaning they have a dedicated customer relations executive looking after their account and providing them with monthly reports. Our strict sustainable procurement policy focuses on converting the existing fleet over to either hybrid or extremely low emissions vehicles. We purchase and lease from a number of trusted and vetted suppliers who are able to demonstrate their own commitment to sustainability.

Signed

Murray Pitcairn
Managing Director

Date: 10/01/2022
Review Date: 10/01/2023