



FAQs

Reservations:

Can I change my reservation?

Yes, you can change your reservation via your confirmation email up to 24 hours before your reservation time. For last minute changes, please call us on [+447842028844](tel:+447842028844).

What is your cancellation policy?

Yes, you can cancel free of charge via your confirmation email up to 24 hours before your reservation time. Cancellations made less than 24 hours in advance will be subject to a cancellation charge, taken automatically from your card. For last minute cancellations, please call us on [+447842028844](tel:+447842028844).

I'm running late, what do I do?

Don't stress! Please call us on [+447842028844](tel:+447842028844). Our teams can sometimes be busy with service, so please leave us a message.

Can I add people to my booking?

We will always try to accommodate. Please email us on hello@evekensington.com. For bookings under 24 hours away, please call us on [+447842028844](tel:+447842028844). Our teams can sometimes be busy with service, so please leave us a message.

Do you take walk-ins?

Walk-ins are always welcome for brunch and dinner. Our café is walk-in only.

Do you take reservations for your café?

Our café is walk-ins only.

Food:

Do you cater for vegetarians?

Yes, we have plenty of vegetarian dishes on our menu.

Do you cater for vegans?

Yes, we have plenty of vegetarian dishes on our menu.

Do you have gluten-free options?

We have dishes suitable for those with gluten intolerances available, however all allergens are used on our premises so we cannot guarantee that no cross-contamination occurs. Please inform your waiter about any food allergies or dietary requirements.

Can you cater to those with allergies?

We have dishes suitable for those with allergies, however all allergens are used on our premises so we cannot guarantee that no cross-contamination occurs. Please inform your waiter about any food allergies or dietary requirements.

Is your food halal?

Yes, our meat is halal.

General:

Are you dog friendly?

Yes, we are dog friendly in all our spaces.

Is your café laptop friendly?

We have 8 seats available for those looking for a space to work whilst enjoying food and drink from our café menu. We ask that tables are returned within 1.5 hours. Tables are first come, first served.

Are you wheelchair accessible?

Yes, we are wheelchair accessible.

Do you offer gift vouchers?

We do not currently offer gift vouchers.

Can we bring our own wine?

We offer £10 still wine & £15 sparkling wine This can be arranged in advance by calling us on +447842028844. maximum 2 bottles per reservation.

Can we bring our own birthday cake?

This can be arranged in advance by calling us on +447842028844.

Events:

Do you host private events?

Yes, we have a variety of spaces available for semi-private and private hire, from 20-60 guests. Please email us on hello@evkensington.com, or view our Events Brochure [here](#).

What are your minimum spends?

For details of our spaces and minimum spends, please view our Events Brochure [here](#).

Do you have spaces for hen parties?

Our private dining room is a fantastic option for a hen do and can accommodate 20 guests seated. For details of our spaces and minimum spends, please view our Events Brochure. We can also accommodate large groups (up to 12 guests) for Weekend Brunch and dinner in our main restaurant.