

# Harish Ramesh

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## SOFTWARE DEVELOPER

Software developer with 2 years of experience in developing and maintaining custom applications on the ServiceNow platform, integrating with React and Angular frontends. Proficient in backend technologies such as Node.js and API integration, including RESTful and GraphQL endpoints. Adept at collaborating with cross-functional teams to design scalable microservices architecture, ensuring efficient data exchange and seamless user experiences.

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## KEY COMPETENCIES

Front-end [React, Angular]  
Performance analytics  
Nosql (mongoDB, firebase)

Back-end (Node.js, Express)  
serviceNow (ITSM, ATF , PORTAL)  
UI/UX design (Figma & Photoshop)

RESTful APIs (microservices)  
Product development & owner  
Active listening

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## PROFESSIONAL EXPERIENCE

### 7- eleven

June 2024 - Present

#### Sales associate

- Handled the lottery system and POS system efficiently for smooth transactions.
- Restocked new inventory and organized shelves for optimal product display.
- Managed cashier duties, including end-of-shift counts and minimizing product write-offs by focusing on selling inventory.

### Cubesimple Pvt Ltd

#### Full-Stack Developer

Aug 2022 - Sep 2023

- Integrated ServiceNow with React and Angular frontends.** Used React for dynamic UI and Angular for reusable components in an MVC pattern, ensuring seamless backend interaction.
- Utilized Node.js for server-side scripting and RESTful APIs.** Implemented APIs to fetch and update data from MongoDB and GraphQL, enabling real-time microservices interactions.
- Developed scalable microservices architecture for cross-platform functionality.** Collaborated with teams to ensure the platform efficiently handled complex workflows like FSM and OCM.

### GBHIFM LLC.

#### Programmer analyst

Oct 2021 - July 2022

- Assisted in developing a field service management app for facility MEP services using React and Node.js.** Built role-specific interfaces for users, tenants, supervisors, engineers, foremen, managers, and admins, ensuring appropriate access and functionality.
- Supported ticketing and workflow management through role-based access.** Enabled users to raise tickets and allowed supervisors or foremen to close them by uploading pictures, adding descriptions, and completing required fields after job completion.

- **Contributed to microservices and API development using Node.js and Express.** Developed RESTful APIs to integrate the system with legacy applications, ensuring seamless data flow and platform compatibility.
- **Provided technical support and conducted data analytics projects.** Used JavaScript for data processing and visualization, and gained hands-on experience with version control using Git.

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## EDUCATION & CERTIFICATIONS

### **Web application development , PGD**

Majors: System design and development  
University of winnipeg, PACE.

### **Mechanical engineering, B-TECH**

SRM institute of science and tecnology

### **ServiceNow,CSA (certificate)**

Cubesimple.

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## PROJECTS

- **Work Order Automation System:** Developed a CRM for a friend's company to automate work orders, utilizing React, Node.js, Tailwind, Bootstrap, and MongoDB, with deployment on Firebase.
- **Microservices-based Inventory System:** Created basic games as part of course assignments, applying industry-related skills in Node.js and React to simulate real-world applications.
- **Data Visualization Dashboard:** Developed an interactive dashboard using React and D3.js for the CRM project, providing dynamic insights and visualizations for client data.

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## LINKS & PORTFOLIO

**Github :** <https://github.com/harishramesh99>

**Portfolio :** localhost

**Linkedin :** [www.linkedin.com/in/harish-ramesh-b596721aa](http://www.linkedin.com/in/harish-ramesh-b596721aa)