

VISITING THE COSMIC HOUSE

There is some pre-arrival information set out below and we would be grateful if you could take a few moments to familiarise yourself with the information prior to your visit.

Visiting safely

When visiting The Cosmic House we ask that visitors:

- Arrive for the date and time of your ticket, not more than fifteen minutes before your time slot, and respect the privacy of our residential neighbours. Please be aware that the electronic gates open inwards towards the house and that there is a step down from the pavement. You will be asked to sit in an outdoor waiting area before entry. Please do not walk up and down Lansdowne Walk, we want the neighbourhood to remain a quiet place.
- Please note that smoking (including e-cigarettes) is not permitted at the property.
- There are no public parking spaces available for the museum. Metered parking is very limited, the nearest parking is at the intersection of Lansdowne Walk and Ladbrook Grove. We kindly request that visitors use public transport where possible. The nearest tube is Holland Park Tube station, about 5 minutes walk. Bus stops for numbers 94,148,31 and ,228, are on Holland Park Avenue
- Please note that the steps to the gallery entrance, and throughout the house are steep. If you have specific concerns about accessibility please get in touch to let us know, and we will try to accommodate any requests as much as we can.
- Wear a face covering, unless exempt.
- Maintain physical distancing from staff and other visitors.
- Leave bags at home where possible. We have very small lockers available for 1 handbag or and small bag per person. Due to conservation and security reasons no bags (including handbags), umbrellas or large coats are allowed in The Cosmic House and we kindly request that you leave these in the lockers provided. We will provide clear plastic bags for any small items you would like to carry.
- Children must be aged 12 or above, must have a ticket and must be supervised by an adult at all times.
- 2 toilets are available on the lower ground floor
- There are currently no refreshments available on site, but there are many cafes and restaurants within a short walk of the house.

Photography

Photography for personal use is permitted inside The Cosmic House. Please note tripod photography, flash photography and selfie sticks are not permitted.

CCTV

Please note that our premises are protected by CCTV and you may be recorded when you visit The Cosmic House. We use CCTV to help provide a safe and secure environment for visitors and staff and to prevent or detect crime.

Accessibility

The house museum is spread over four floors. There are 52 steps to the top floor which is accessed via a concrete spiral staircase.

Please note that the space is not suitable for children under the age of 12.

Entry to the smaller spaces in the house will be restricted and visitors should expect to have to wait to enter some interiors. Some spaces may only be visible from behind barriers. We regret that due to the configuration of the building The Cosmic House is not accessible for wheelchair users. There is no lift in The Cosmic House. There is some fixed seating available for visitors on the 1st and 3rd floors of the house.

COVID-19 Safety Measures

Listed below are our Covid-19 safety measures:

- Provision of sanitising station at the entrance and access to hand washing facilities.
- Regular cleaning of touch points.
- We will be operating in line with any government guidelines
- Staff will wear visors or masks.

Thank you for joining us at the Cosmic House, and we look forward to your visit.