



Connexin Live Xperience – Terms & Conditions

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‘Connexin Live Xperience’ TERMS AND CONDITIONS

General

These Terms and Conditions apply to the ‘Connexin Live Xperience’ giveaway (the “Giveaway”). By entering the Giveaway, you agree to be bound by the following Terms and Conditions:

1. Details specific to the Giveaway are displayed on our website;
www.connexin.co.uk/connexin-live
2. The Giveaway will be run by Connexin Networks Limited, part of the Connexin Limited group, a company registered in England with registered number 12875251 and registered office 9th Floor 107 Cheapside, London, United Kingdom, EC2V 6DN (“Connexin”).
3. These terms and conditions are the Giveaway rules (“Rules”) that apply to this Giveaway. By entering this Giveaway, you are agreeing to be bound by these Rules and any other applicable instructions.
4. Connexin reserves the right to cancel or amend the Giveaway and/or the Rules without prior notice. Any changes will be posted on our website, but we will do our best to avoid doing so.
5. In the event of any dispute regarding any aspect of the Giveaway, the decision of Connexin shall be final and no correspondence will be entered into.
6. These Giveaway terms and conditions are separate to the terms and conditions for the supply of other Connexin services that you will have with Connexin and will not affect your rights and obligations under those terms.

Giveaway Entry

7. Entrants must be 18 or over. Only residents of Great Britain who are customers of Connexin are eligible to take part in the Giveaway.
8. The Giveaway will run from 00:01, 01/07/2024 until 31/12/2024 (the “Promotional Period”)
9. To be entered into the Giveaway, you must:
 - a. be a current customer of Connexin; AND
 - b. have an eligible contract live with Connexin (Contracts that are monthly rolling due to being out of a contractual period are not eligible) AND
 - i. Eligible contracts for all tickets must be 12 months or longer in length at the time of purchase AND
 - ii. Eligible contracts for normal tickets to Connexin Live include contracts with speeds between 100mb and 899mb OR
 - iii. Eligible contracts for VIP tickets to Connexin Live include contracts with speeds over and including 900mb.
 - c. have no payment in arrears on your account OR
 - d. have no cancellation notice on your account to leave Connexin OR
 - e. not be in your 14 day cooling off period at the beginning of your contract
10. If the entrant meets the requisite steps set out in 9(a) and 9(b) or 9(c) or 9(d) or 9(e) prior to or during the Promotional Period, they will be automatically opted into the Giveaway. Entrants can opt out at any time and do not have to accept the prize - if the entrant rejects the prize, Connexin will randomly draw an alternative winner for that month.

11. We will require the use of the data you have provided to us pursuant to our role as your service supplier. By accepting these terms, you are agreeing to our use of this data for the purposes of this Giveaway.
12. Where a customer has more than one property, each property will be entered into the Giveaway so long as the entrant completes the requisite steps set out in 9(a), and 9(b) or 9(c) or 9(d) or 9(e) prior to or during the Promotional Period.
13. Any entrant who attempts to take part in the Giveaway in a manner which Connexin deems is contrary to these terms and conditions or the Rules, may be removed from the Giveaway at Connexin's sole discretion.
14. The final decision of who is an entrant into the Giveaway shall be at Connexin's complete and sole discretion and no correspondence will be entered into over any dispute.
15. By entering the Giveaway, you warrant that all information submitted by you is true, current and complete. If any information you submit is found to be fraudulent or incorrectly completed or if Connexin has reasonable grounds to believe that you have breached any of the Rules, Connexin reserves the right to disqualify you from the Giveaway.
16. No liability is accepted for entries that are not received by Connexin for any reason. Connexin retains the right to refuse admission of any illegitimate sign ups. The decision as to whether a sign up is illegitimate shall be at the absolute discretion of Connexin.
17. Connexin will not be liable to reimburse any expenses incurred with entering the Giveaway.

'Connexin Live Xperience' Giveaway

18. All successful sign ups to the Giveaway shall immediately enter the monthly draw so long as the customer has complied with the obligations in clause 9(a) and 9(b) or 9(c) or 9(d) or 9(e) prior to and up until 23:59 on 31/12/2024.
19. There will be a total of 6 monthly Giveaways. To avoid doubt, these will be drawn in:
July 2024 for every who meets obligations up to 30th June 24
August 2024 for every who meets obligations up to 31st July 24
September 2024 for every who meets obligations up to 31st August 24
October 2024 for every who meets obligations up to 30th September 24
November 2024 for every who meets obligations up to 31st October 24
December 2024 for every who meets obligations up to 30th November 24
January 2025 for every who meets obligations up to 23:59 on 31st December 24
20. The draws will take place in the first week of the month and will include all customers who complied with the obligations in clause 10(a) and 10(b) or 10(c) or 10(d) or 10(e) by 23:59 on the last day of the previous month.
21. Entrants will be drawn at random, using a random script.
22. The Giveaway prize each month will be either a pair of VIP tickets OR a pair of normal tickets to a show at Connexin Live based on eligibility in clause 10(a) and 10(b) or 10(c) or 10(d) or 10(e).
23. There will be up to 2 winners of VIP tickets and up to 2 winners of normal tickets each month (up to 4 winners each month).
24. The Giveaway winner will be notified by either email or phone call within 30 days of the monthly prize draw they won and will have 7 days to respond to Connexin before the prize is then redrawn.

25. By entering this Giveaway, you are agreeing to be contacted by Connexin (using the contact details you have provided us with on your account) to inform you if you are a Giveaway winner.
26. Tickets received under this Giveaway are not transferable or exchangeable other than at the sole discretion of Connexin and there is no cash alternative.
27. The winner will be able to choose a show of choice anytime in the next 6 months from the date they won the prize.
28. If there are no tickets available to your show of choice at Connexin Live, Connexin reserve the right to decline your choice and ask for an alternative. If no alternative can be found, Connexin reserves the right to offer the prize to an alternative winner.
29. **'Connexin Live Xperience'** only applies whilst the customer is on supply with Connexin. Should the customer switch away from Connexin at any point during the Promotional Period, they will be removed from the Giveaway.

Data Protection and Publicity

30. By entering this Giveaway you agree to the reasonable use of your name on the Connexin website and in the media and materials produced by or on behalf of Connexin. Connexin will retain the rights to any media and materials produced.
31. Any personal data relating to entrants will be used solely in accordance with current UK data protection legislation and will not be disclosed to any third parties without the entrant's prior consent. Connexin's privacy policy shall apply to any data collected in connection with this Giveaway and can be found online at <https://www.connexin.co.uk/legal/privacy-policy>. Any data (personal or otherwise) received from an entrant pursuant to the terms of this Agreement shall only be used in accordance with the terms of this Agreement and our obligations to you as your service supplier, and appropriate security and maintenance systems are in place to ensure the safe-keeping of such data.
32. Connexin in its sole discretion reserves the right to withdraw or vary the terms of Giveaways and promotions and/or any offer made in connection with them in order to comply with the decision of any relevant judicial or regulatory body and shall not be held liable to any entrant for so doing.
33. Unless otherwise specified in writing, in the event that you are required to travel to take part in any Giveaway, you are responsible for making all your own arrangements. Connexin will not be liable to reimburse any expenses incurred.
34. The Giveaway is governed by the laws of England and Wales.