

# Deloitte uses self-insight to effectively attain present and future skills.

Deloitte - BS&O

350 employees

Professional services

Rotterdam, Netherlands

“GoodHabitiz’s assessments are an excellent foundation for every professional. Quick to complete, positive, and accessible. Afterward, you’ll receive a selection of courses that match your needs and talents. This allows you to work much more targeted on your personal development.”

Paulien Klinkenberg,  
Learning Coordinator.

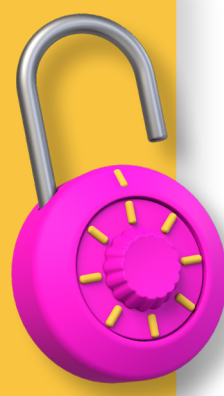
## Our solutions to Deloitte’s challenges:

### Challenge:

The employees of Deloitte’s Business Support & Operations (BS&O) department need to keep up with the organization’s continuous innovation by acquiring additional knowledge.

### Solution:

Every employee gets access to the complete GoodHabitiz library. There, educational content is constantly updated and added, in line with the latest developments and innovations. It covers a wide array of topics, to make sure Deloitte’s employees develop the skills that make the most impact in the modern workplace and to ensure that it fits every learning need.



### Challenge:

With Deloitte’s ever-changing work environment, it’s crucial to actively prioritize personal development. However, this is not always feasible without the right tools and guidance.

### Solution:

Assessments that map out the skills, strengths, and weaknesses of every employee and only take a few minutes to complete. The assessments come with ready-made tools that stimulate the discussion of assessment results with colleagues. Because if they know themselves inside-out, they can work on what makes the most impact.



### Challenge:

Junior employees within the department BS&O generally find it difficult to find the right foundation and direction in their personal development path.

### Solution:

In addition to gaining new self-insights, the student also receives a tailor-made selection of relevant online training courses, linked to their personal results. This makes that first step to start learning that much easier.

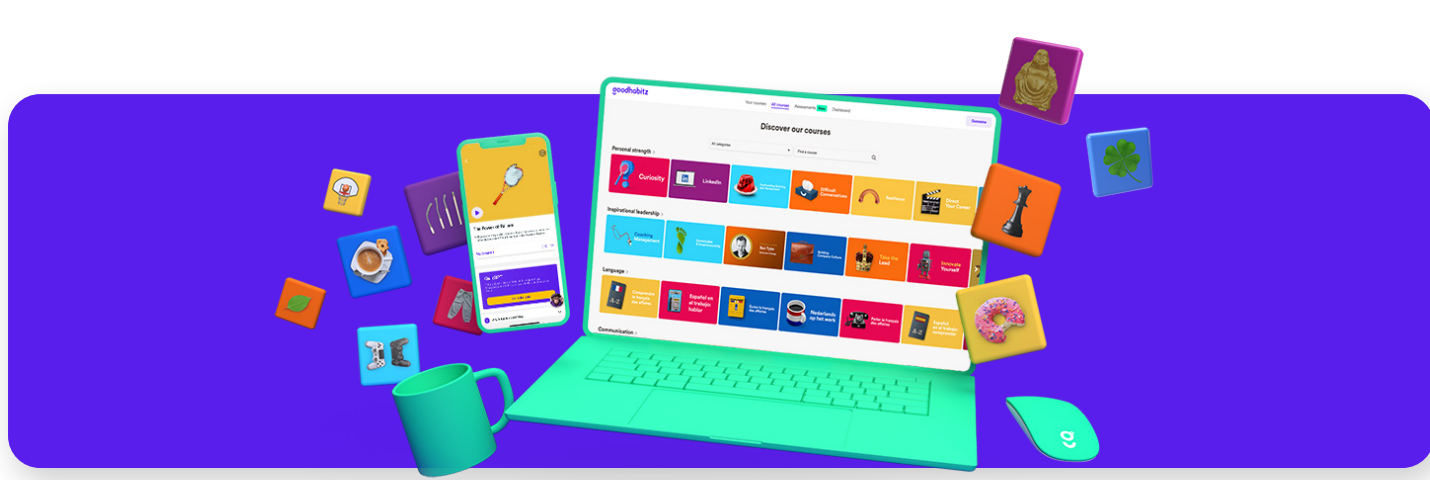
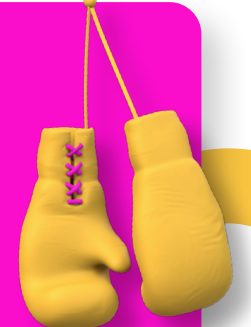


### Challenge:

An icebreaker, that lowers the threshold to start working on personal development and to discuss the results within the teams of BS&O.

### Solution:

Ready-made WorkOuts (classroom team exercises), providing individuals and teams with a customized plan to work on their personal development. “Through a WorkOut, the whole team is immediately involved, and results become more tangible. The sessions are always relaxed and enjoyable, which helps to loosen up the whole process.”



## Key stats

Did you know that our assessments take less than 10 minutes to complete?

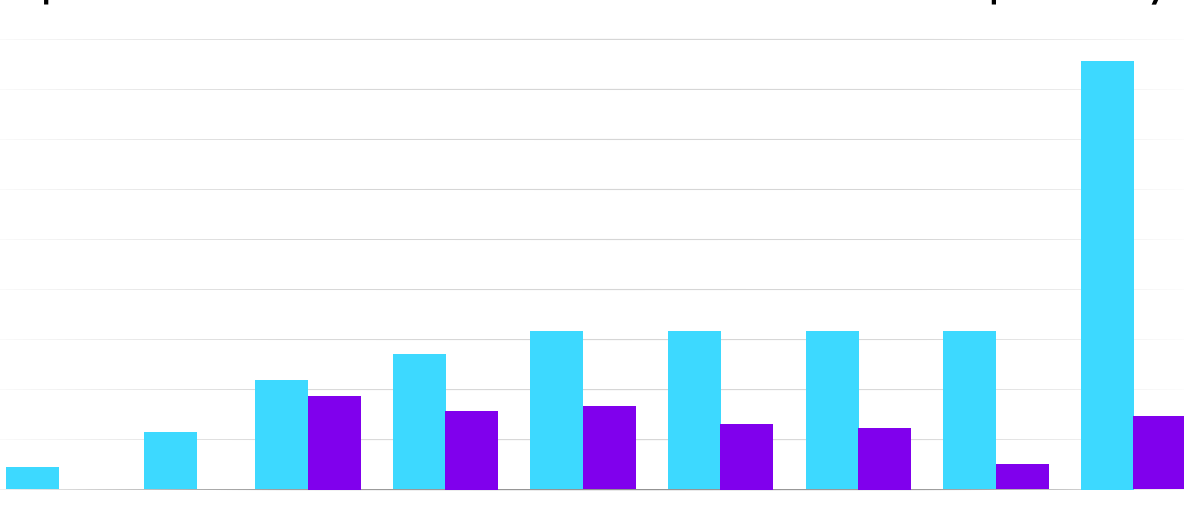
76%

of active users use assessments.  
2 assessments completed per employee (on average).



Deloitte starts using GoodHabitiz assessments.

Sep Oct Nov Dec Jan Feb Mar Apr May



“I apply the skills I acquired from the training course ‘Speak Business English’ daily in my work, and they’re important for my daily tasks. The course presents many relevant examples, such as sentence structures and the right language to use in a presentation. I continuously check the tips and examples from this course to push my calls, emails, or presentations to a higher level. The course is set up in an inviting, accessible, and fun way, which motivates me to breeze through it.”

Enya Bos,  
Junior Executive Assistant

Self-insight is a must for effective personal development. Follow in Deloitte’s footsteps and dive into our online assessments!

Check it out