



METHODIST HEALTH SYSTEM: AUTOMATED TECHNOLOGIES PROVIDE POSITIVE IMPACT ON RISK ADJUSTMENT

Every industry is discussing how their latest automated enabling technology will revolutionize the industry, and the healthcare world is no different. The advancement of automated technology for hierarchical condition category (HCC) coding, risk adjustment and prior authorization can be key drivers in the development of an engaged partnership between the providers, payers and patients.

Methodist Dallas and Stanson Health shared these key points in a recent panel discussion.

KEY POINTS



The use of artificial intelligence (AI) in healthcare can augment human expertise, make provider workflows more efficient and improve patient outcomes.



The use of technology in improving coding documentation and performance in the health sector.



The importance of incorporating technology into natural workflow rather than working against it provides effective results.

6 KEY FACTORS IMPACTING HCC CODING AND RISK ADJUSTMENT

1

IMPORTANCE OF RISK DOCUMENTATION

2

ROLE OF TECHNOLOGY AND CLINICAL DOCUMENTATION IMPROVEMENT (CDI) WORKFLOWS

3

AI IN HEALTHCARE

4

IMPACT OF DOCUMENTATION IN PATIENT CARE

5

ROLE OF MEDICARE ADVANTAGE PLANS

6

FUTURE OF PAYER-PROVIDER RELATIONSHIPS

“Methodist Dallas is **one of 10 accountable care organization (ACOs) across the United States** that have shown to Medicare a shared **savings every year, all 10 years.**”



Shannon Huggins,
Senior Vice President,
Contract Population Health,
Methodist Health System



Brian D. Jones MD, MBA, CPE, FFAFP,
Chief Medical Officer – Patient Centered ACO
& VP, Value-Based Care
Methodist Health System

“AI is not going to replace physicians in the future, **but the physicians that use AI are going to replace the physicians that don't.**”

“If I make it easy for providers, that's where I'm going to get some traction. If I don't make it an easy workflow, then it's not going to happen.”

“It's suspect codes that come from labs, other diagnosis, medications and physician orders that show up as alerts in the middle of the workflow before the physician gets to the end of the visit. This offers guidance to the providers and has helped Methodist **significantly improve our HCC capture rate.** We're very happy with the result.”

STATISTICS

1:10

METHODIST IS ONLY **ONE OF 10 ACOs** SHOWING TO MEDICARE **A SHARED SAVINGS EVERY YEAR, FOR ALL 10 YEARS.**

\$3M

WE ARE REMINDED EVERY YEAR THAT WE'VE BEEN LEAVING ABOUT **\$3 MILLION IN SAVINGS ON THE TABLE** BECAUSE THERE WEREN'T ADEQUATE HCCS ON THE PATIENT ACCOUNTS. THIS IS AN IMPETUS TO CAPTURE ACCURATE HCC CODES.

55+%

MEDICARE IS NOW MORE THAN **50% MEDICARE ADVANTAGE. IN THE NORTH TEXAS MARKET, IT'S A LITTLE OVER 55%.**

40% CAPTURE RATE

WE'RE CURRENTLY RUNNING AT ABOUT A **40% CAPTURE RATE. PREVIOUSLY WE WERE RUNNING AT ABOUT A 9% CAPTURE RATE WITH THE HCC REFRESH TOOL,** WHICH IS A SIGNIFICANT IMPROVEMENT. WE'RE VERY HAPPY WITH THAT RESULT, AND SO FAR I HAVEN'T HAD ANY PUSHBACK FROM OUR PHYSICIANS.

TOP 5%

OUR QUALITY HAS JUST CONTINUED TO GO UP AND UP IN EVERY ONE OF THE REPORTING PERIODS THAT WE HAVE. THIS PAST YEAR, WE WERE IN THE **TOP 5% OF THE ACOs** IN THE MEDICARE SHARED SAVINGS PROGRAM.

To hear more from Methodist Dallas about their journey to improved HCC coding, scan the QR code and watch the video shorts.



stansonhealth.com

About the PINC AI™ Platform

PINC AI™ is the technology and services platform of Premier Inc. (NASDAQ: PINC). With more than 20 years' worth of cost, quality and operational data gleaned from 45 percent of U.S. hospital discharges, 812 million hospital outpatient and clinic encounters and 131 million physician office visits, the PINC AI™ platform provides actionable intelligence to help advance industry research, support improved financial performance and outcomes, and enable success in new, alternative payment models. PINC AI™ offerings rely on advanced analytics to identify improvement opportunities, consulting services for clinical and operational design, and workflow solutions to hardware sustainable change. The PINC AI™ platform is also the data engine powering Premier's newest brands – Remitra™ and Contigo Health®. With a leading network of provider organizations, the PINC AI™ platform accelerates ingenuity and serves as a large-scale innovation catalyst in healthcare. PINC AI™ offerings and capabilities can be followed on Twitter and LinkedIn.



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