

## AUTOMATE MEDICAL NECESSITY REVIEWS

### MODERNIZING UTILIZATION MANAGEMENT

It's no secret that current prior authorization (PA) processes are known for being labor intensive, time consuming and costly for the payer. Because of this, 82 percent of providers share that the PA process led to treatment abandonment, which negatively impacts value-based contract outcomes.<sup>1</sup>

#### WHY AUTOMATE?

With providers spending \$82,975 on average annually to deal with the PA process, provider groups are now seeking greater value from payer contracts.<sup>2</sup> The provider PA process also impacts utilization management (UM) operations and Physician Clinical Reviewers who spend large amounts of time reviewing authorization requests that require complex decision making before a provider is approved to deliver care.

#### THE PA CHALLENGES PAYERS FACE INCLUDE:

- + **COSTLY PROCESSES** – Current PA processes are known for being capital and labor intensive, time consuming and costly for the payer, especially when adjudication processes are outsourced to third-party vendors.
- + **CARE VARIATION** – Staff are burdened with manual processes to extract patient facts from multiple sources and then compare to guidelines. Additionally, there is high variation in care from clinician to clinician reviewing patient data. The current process takes time, resources and slows down decision making, thereby negatively impacting patient care.
- + **ELIGIBILITY AND NECESSITY** – Provider groups are demanding faster service in their contracting with the payer. Validating patient eligibility and clinical necessity requires review by staff, including Physician Clinical Reviewers. This can be time consuming and take days before a decision is made and providers can deliver care.

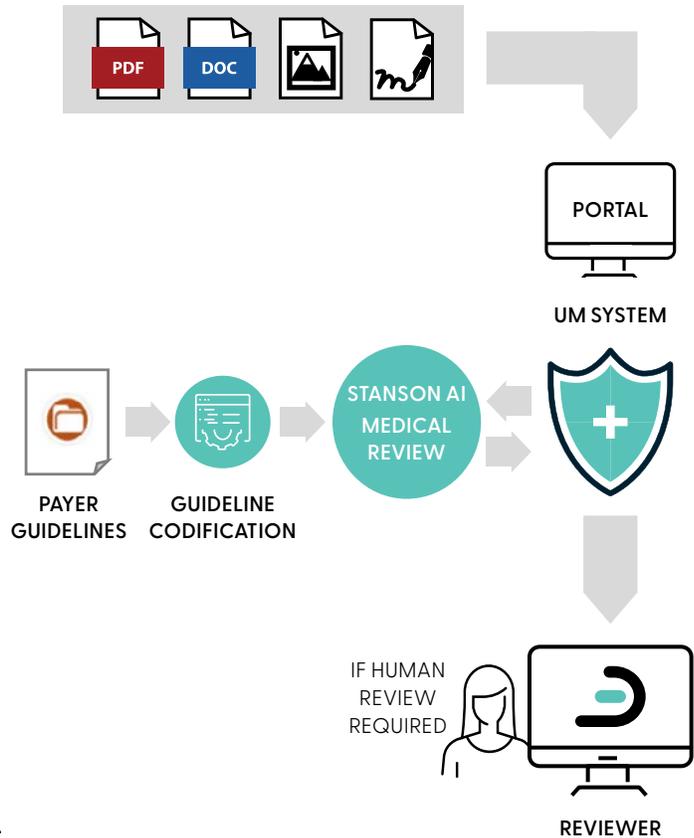
#### WHY STANSON HEALTH?

Stanson Health, a PINC AI™ automated PA solution – offers automated prior authorization and utilization management, designed to enable real-time adjudication based on your complex medical guidelines and may be integrated directly into your existing utilization management systems.

- + **ANNUAL SPEND REDUCTION**, helping to reduce your per member per month (PMPM), by automating PA decisions where many routine decisions can be made real-time. By delivering a decision quickly and efficiently, Clinical Reviewers can have more time to focus on the most complex cases.
- + **SMART, INNOVATIVE TECHNOLOGY**, using artificial intelligence (AI), natural language processing (NLP) and machine learning (ML) for fact extraction and rule-based adjudication that can be approved with provenance or proof of why the AI approved the request. This helps improve provider satisfaction and better patient care through lowered treatment abandonment.
- + **INSTANT APPROVAL**, is designed to validate a patient's eligibility and clinical necessity without any human review, while getting the patient the care they need faster.
- + **SHOW YOUR WORK APPROACH**, where the AI provides proof and a transparent decision trail for auditing purposes that is both clinically and legally defensible.

## HOW DOES AUTOMATED MEDICAL NECESSITY EVALUATION WORK?

- 1 Embedded in payer UM workflow.
- 2 Medical policies automated on configurable platform.
- 3 Automated evaluation of portal submissions in any format, utilizing artificial intelligence (AI) and computer vision.
- 4 Medical necessity evaluation is completed.
- 5 Renders authorization decision either approved or pended for human review.
- 6 Accelerates human review for pended approvals.
- 7 Incorporates clinical evaluation details of case into existing UM platform.



Learn more about automating prior authorizations and utilization management.

[pinc-ai.com/stanson-health/prior-authorizations-for-payers](https://pinc-ai.com/stanson-health/prior-authorizations-for-payers)

1) 2021 AMA Prior Authorization Physician Survey, February 2022. American Medical Association, Chicago, IL. Available at <https://www.ama-assn.org/system/files/prior-authorizationsurvey.pdf>. Accessed May 25, 2022.

2) 2021 AMA Prior Authorization Physician Survey, February 2022. American Medical Association, Chicago, IL. Available at <https://www.ama-assn.org/system/files/prior-authorization-survey.pdf>. Accessed May 25, 2022.

### About the PINC AI™ Platform

PINC AI™ is the technology and services platform of Premier Inc. (NASDAQ: PINC). With more than 20 years' worth of cost, quality and operational data gleaned from 45 percent of U.S. hospital discharges, 812 million hospital outpatient and clinic encounters and 131 million physician office visits, the PINC AI™ platform provides actionable intelligence to help advance industry research, support improved financial performance and outcomes, and enable success in new, alternative payment models. PINC AI™ offerings rely on advanced analytics to identify improvement opportunities, consulting services for clinical and operational design, and workflow solutions to hardwire sustainable change. The PINC AI™ platform is also the data engine powering Premier's newest brands – Remitra® and Contigo Health®. With a leading network of provider organizations, the PINC AI™ platform accelerates ingenuity and serves as a large-scale innovation catalyst in healthcare. PINC AI™ offerings and capabilities can be followed on Twitter and LinkedIn.

