



End of Life Policy

Version 1.8

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LOKULUS



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Contact Details

Lokulus
The Glasshouse Alderley Park
Congleton Road
Nether Alderley
Cheshire. SK10 4ZE

Telephone: +44 161 475 0300

Web: www.lokulus.com

Email:

For sales enquiries:

sales@lokulus.com



Version

Version	Author	Date	Change Reference
0.1	David Seed	19/06/2023	First draft.
1.0	David Seed	27/06/2023	Tagged as major.
1.1	David Seed	13/10/2023	EOL announcement update.
1.2	David Seed	14/10/2023	Revision.
1.3	David Seed	01/02/2024	Added 7.1.1.
1.4	David Seed	15/03/2024	Added 8.0.1 and 8.0.2.
1.5	David Seed	05/06/2024	Added 8.2.0
1.6	Helen Moore	06/08/2024	Added 9.1.0
1.7	Helen Moore	13/08/2024	Removed 9.1.0 (not GA'd) Added 9.1.1
1.8	David Seed	25-10-2024	Added 9.2.0



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1 End-of-Life Policy for Spectra by Lokulus

Effective Date: [19/06/2023]

This End-of-Life (EOL) policy outlines the guidelines and procedures for the product lifecycle management of Spectra, a product developed and distributed by Lokulus. Lokulus is committed to providing its customers with innovative and reliable products, as well as ensuring transparency and support throughout the lifecycle of our offerings. This policy aims to define the duration of support and outline the steps for managing the end-of-life phase for each version of Spectra.

1.1 Product Support Lifecycle:

- a. **Active Support:** Each new release of Spectra is considered Generally Available from its initial release date. During this phase, Lokulus will provide break/fix technical support, software updates, bug fixes, and feature enhancements.
- b. **End-of-Life Announcement:** Lokulus will announce the end-of-life of a version of Spectra at least one year in advance. The EOL announcement will be communicated through Lokulus's official website, product documentation, and direct notifications to customers.
- c. **End-of-Life Date:** The end-of-life date for a given version of Spectra is defined in the table [\[1.5 Spectra EOL version state\]](#). After this date, Lokulus will cease providing technical support, software updates, bug fixes, and feature enhancements for Spectra.

1.2 End-of-Life Phases:

- a. **Maintenance Phase:** The relevant Spectra version will enter the Maintenance Phase after the EOL announcement. During this phase, Lokulus will continue to provide limited technical support, focusing primarily on critical issues and security vulnerabilities. Lokulus will release no further software updates or feature enhancements.
- b. **End-of-Life Phase:** At the end-of-life date, the relevant Spectra version will enter the End-of-Life Phase. During this phase, Lokulus will no longer provide a technical support, software updates, bug fixes, or feature enhancements for Spectra.

1.3 Upgrade:

- a. **Upgrade Availability:** Lokulus advises all customers to upgrade to the latest version of Spectra to continue to gain access to the latest features, security enhancements, and compatibility improvements.
- b. **Customer Notifications:** Lokulus will notify customers about the availability of upgrades and alternative solutions through multiple channels, including direct



communication, product documentation, website announcements, and user community forums.



1.4 Security Updates:

- a. **Critical Security Patches:** In the Maintenance Phase, Lokulus will continue to release critical security patches to address significant vulnerabilities affecting Spectra, provided they can be addressed within the existing infrastructure and technology limitations.
- b. **Extended Support (Optional):** For customers who require extended security support beyond the end-of-life date, Lokulus may offer optional Extended Support services (at cost) for a limited period. Details regarding Extended Support will be communicated separately, including terms, availability, and associated costs.

Please note that this End-of-Life policy is subject to change, and Lokulus reserves the right to modify or update it as necessary. Customers are encouraged to regularly check Lokulus' official communications and website (<https://www.lokulus.com>) for any changes or updates to this policy.

If you have any questions or require further information regarding Spectra's end-of-life process, please contact our customer support team at support@lokulus.com.

Thank you for choosing Lokulus and being a valued customer.

1.5 Spectra EOL version state

Version	GA	EOL Announcement	EOL Date	Phase
3.4.x	09 March 2009	09 March 2011	08 March 2012	EOL
4.1.12_14	12 June 2013	12 June 2015	11 June 2016	EOL
4.18.3	30 January 2017	30 January 2019	30 January 2020	EOL
4.2.9_05	07 August 2013	07 August 2015	06 August 2016	EOL
4.22.0	20 April 2017	20 April 2019	19 April 2020	EOL
4.23.1	23 August 2017	23 August 2019	22 August 2020	EOL
4.29.0	18 December 2018	17 December 2020	17 December 2021	EOL
4.30.0	25 April 2019	24 April 2021	24 April 2022	EOL
4.33.0	05 December 2019	04 December 2021	04 December 2022	EOL
4.37.2	11 May 2021	11 May 2023	10 May 2024	EOL
4.38.1	02 August 2021	13 October 2023	13 October 2024	EOL
4.39.2	15 November 2021	13 October 2023	13 October 2024	EOL
5.0.0	08 August 2022	13 October 2023	13 October 2024	EOL
5.1.1	16 December 2022	13 October 2023	13 October 2024	EOL
6.2.0	21 March 2023	01 February 2024	01 February 2025	Maintenance
7.1.0	29 September 2023	01 February 2024	01 February 2025	Maintenance
7.1.1	17 October 2023	15 March 2024	15 March 2025	Maintenance
8.0.0	7 February 2024	15 March 2024	15 March 2025	Maintenance
8.0.1	13 February 2024	15 March 2024	15 March 2025	Maintenance
8.0.2	14 March 2024	06 March 2024	06 March 2025	Maintenance
8.2.0	06 March 2024	25 October 2024	25 October 2025	Maintenance
9.1.1	13 August 2024			Active Support
9.2.0	25 October 2024			Active Support

