

2024 PRICES  
BERGEN HAVN AS



PRICELIST CRUISE  
BERGEN HAVN AS

Valid from 1<sup>st</sup> of January



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## 1. Port dues

Cruise ship port dues for 2024 will be charged at the rates outlined below.

### 1.1. Fairway dues

Cruise ships calling at Port of Bergen are obliged to pay fairway dues to Bergen Havn Farvannsforvaltning IKS, cf. § 36 of the Act relating to Harbours and Fairways.

GROUP	PRICE	UNIT
Cruise ships	NOK 0.10	Per GT, per call

Notes:

- ESI: Ships registered with the Environmental Ship Index (ESI) from the World Ports Climate Initiative are granted a discount of 20 percent if the ESI is above 30 points, and 50 percent if the ESI is above 50 points. The discount is calculated from the fee payable after deduction of any line discount. The discount is given within the validity period of the ESI certificate, and where the ESI registration is notified in advance.

### 1.2. Quay dues

Cruise ships berthed at Port of Bergen (public quay) are charged quay dues at the following rates per 24-hour period or part thereof:

SEASON	PERIOD	PRICE	UNIT	MINIMUM
Winter	01/11 – 31/03	NOK 1.21	Per GT, per 24-hour period	NOK 30000
Spring	01/04 – 31/5	NOK 1.28	Per GT, per 24-hour period	NOK 37500
Summer	1/06 – 30/08	NOK 2.26	Per GT, per 24-hour period	NOK 52500
Autumn	1/9 – 31/10	NOK 1.28	Per GT, per 24-hour period	NOK 37500

Notes:

- If a cruise ship is docked for more than 24 hours, a discount of 10% will be given on the basis of quay remuneration
- If a cruise ship is connected and supplied with shore power, a discount of 15% will be given on the basis of quay remuneration
- EPI: Quay dues for cruise ships are adjusted in accordance with the vessel's EPI score (basis after discounts)

### 1.3. Passenger fees

Passenger fees are charged for passengers making use of the port's infrastructure and terminal facilities. The fee is levied at both embarkation and disembarkation.

GROUP	PRICE	UNIT
Disembarking and embarking cruise passengers	NOK 56	Per person
Cruise passengers in transit	NOK 17	Per person

Notes:

- EPI: Passenger fees for cruise ships are adjusted in accordance with the vessel's EPI score.
- Includes costs for dedicated parking area for coaches & taxi for cruise passengers (area pointed out by the port)
- Includes costs for a shuttle service to/from city centrum with 1 minibus for mobility impaired persons (HC) (only at Jekteviken berth)

### 1.4. International Ship and Port Facility Security (ISPS) fees

Access to and use of ISPS approved port terminals at Skolten and Dokken are charged at the following rates:

GROUP	PRICE	UNIT
Cruise passengers	NOK 20	Per person

Notes:

- EPI: Security fees for cruise ships are adjusted in accordance with the vessel's EPI score
- The charge is calculated based on number of passengers on arrival and number of passengers embarking.

## 2. Services

### 2.1. Mooring

Mooring shall be booked via Port of Bergen's operational center.

### 2.2. Water supply

Port of Bergen offers quality-assured fresh water supply services in accordance with current regulations at all its cruise-ship quays. Operation of the system, and the disconnecting/connecting of hoses, shall only be performed by Port of Bergen personnel. Any violation will result in compensation liability for equipment and cleaning.

Supply of water is charged as follows (excl. VAT):

TIME PERIOD	PRICE	UNIT	MINIMUM
Weekdays within regular working hours	NOK 26	Per tonne	NOK 1 000 per delivery
<i>Surcharges outside regular working hours (07-15)</i>			
- 15:00 – 21:00	NOK 423	Per hour	
- 21:00 – 07:00	NOK 846	Per hour	
- Saturdays, Sundays, and public holidays	NOK 846	Per hour	

Notes:

- If water supply services are cancelled after personnel have been called out, a fee of two working hours will be charged (see separate regulations in pt. 3.1)
- Hosing down of tanks is charged at standard rates.

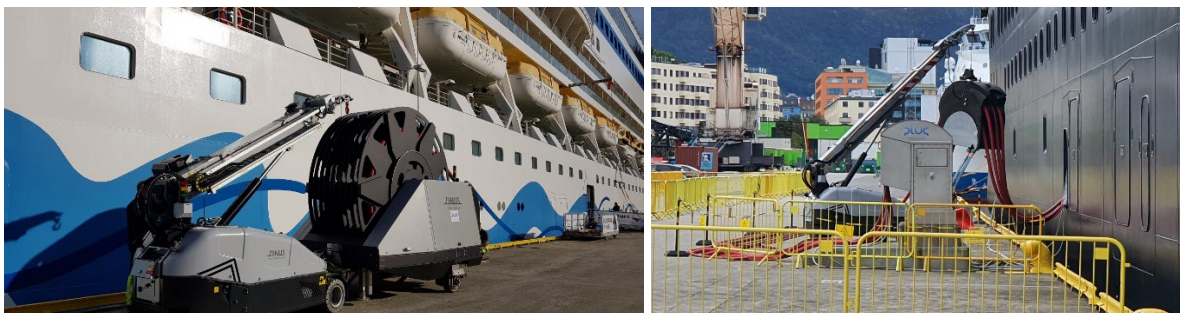
### 2.3. Shore power supply

Port of Bergen offers shore power connection for up to three cruise ships simultaneously at its main cruise quay facilities. Port of Bergen and the energy supplier Eviny have established a separate company – Plug Bergen AS – through which the sale of shore power is managed.

The agent or shipping company states whether shore power is to be used when booking a berth (typically 2-3 years in advance). This is done directly to the Port of Bergen.

This order is not binding but is used as a basis for planning the season

No later than four weeks before ETA, the agent/shipping company must confirm to Port of Bergen that the ship will have shore power at the port call in question. It must also be stated whether the ship will have ordinary connection, first call test or commissioning. Port of Bergen will forward to [operations@plugport.no](mailto:operations@plugport.no) and ensure that the agent/shipping company has received information about terms and prices.



For any technical inquiries, please contact [operations@plugport.no](mailto:operations@plugport.no)

For further information and prices, please click at: <https://plugport.no/location/bergen/>

## 2.4. Ship wastewater

At our cruise berths in Skolten and Bontelabo, cruise ships can now deliver grey/black water directly into Bergen renovation system.

The use of this system is based on selfservice and is free where it is available at above mentioned berths. For user guide and further information, please contact [havnevakt@bergenhavn.no](mailto:havnevakt@bergenhavn.no).

For delivery of wastewater in conventional trucks (not for free), please contact [havnevakt@bergenhavn.no](mailto:havnevakt@bergenhavn.no) or your agent.

## 2.5. Waste handling

Waste handling fees are set in accordance with the Pollution Control Act, Chapter 20, relating to the waste and cargo residue delivery and reception by ships.

Cruise ship, per call: NOK 400

Cruise ships undertake to arrange their own waste handling services. The fee covers registration and administration only.

Waste containers shall be collected immediately after the vessel has departed. Containers not collected will incur a fee of NOK 1000 per unit, per day.

## 2.6. Bunkering

Bunkering vessels/barges etc. moored on the outside of the vessels to which they are providing services, are currently not subject to quay dues.

Cruise ship bunkering operations shall only be carried out by Port of Bergen's approved suppliers. (Requires risk assessments and a review of the port's and the city's emergency preparedness plan for the external environment.)

Yokohama fenders and emergency equipment for the bunkering operation are available for hire from Port of Bergen.

## 2.7. Security Package

Port of Bergen offer security services in port including security equipment and personnel.

We can provide 2 fully staffed security packages at the same time, and support with extra personnel if necessary. This can reduce waiting time for your passengers.

Categories and prices are listed below.

Prices at weekdays within regular working hours:

TYPE	PRICE	UNIT
Passenger X-ray <sup>1)</sup>	NOK 3 500	Per hour
Baggage <sup>2)</sup>	NOK 2 000	Per hour
Additional Security Officers <sup>3)</sup>	NOK 846	Per hour
<i>Surcharges outside regular working hours (07-15)</i>		
- 15:00 – 21:00	NOK 423	Per hour
- 21:00 – 07:00	NOK 846	Per hour
- Saturdays, Sundays, and public holidays	NOK 846	Per hour

Notes:

- 1) Security checks of passengers and hand luggage which consists of 4 security officers, 1 baggage X-ray. 1 metal arch and 1 handheld detector
- 2) Security checks of luggage which consists of 2 security officers and 1 baggage X-ray
- 3) Extra Security officers for security duties related to the ISPS code within the port facility

## 2.8. Lift and crane

Ship cranes or other cranes shall only be used if approved by Port of Bergen. Written permission can be obtained by e-mailing [havnevakt@bergenhavn.no](mailto:havnevakt@bergenhavn.no) or calling +47 95989980.

Fees (excl. VAT) for use of lift and crane at the port's premises:

TYPE	PRICE	UNIT	MAXIMUM
Mobile crane / truck-mounted crane	NOK 300	Per hour	NOK 3 000
Lift	NOK 500	Per 24-hour period	

Notes:

- Failure to obtain permission will incur a fee of NOK 5 000 per 24-hour period.

## 3. Personnel and equipment hire

### 3.1. Hourly rates for labour in connection with supply services etc.

Hourly rates for various work carried out by Port of Bergen's own operational staff (excl. VAT):

TYPE	TOTAL	UNIT
Labour, weekdays 07-15	NOK 846	Per hour
Labour, weekdays 15-21	NOK 1 269	Per hour
Labour, weekdays after 21:00 & at weekends	NOK 1 692	Per hour
Labour, public holidays	NOK 1 692	Per hour

Notes:

- Minimum 2 hours.
- Emergency preparedness: 50% of standard remuneration.

### 3.2. General equipment hire

Port of Bergen offer its users the following equipment for hire:

Rates within regular working hours (0700-1500), excl. VAT:

TYPE	PRICE	UNIT	EXTRA CHARGE
Gangway	NOK 4 000	Per 24-hour period	Transport and personnel
Truck with crane and driver <sup>1)</sup>	NOK 1 600	Per hour	
Forklift	NOK 1 300	Per hour	Transport and personnel
Sweeping machine with driver <sup>1)</sup>	NOK 1 600	Per hour	
Yokohama fenders (1.5m diameter)	NOK 1 750	Per 24-hour period	Transport and personnel
Yokohama fenders (2.0m diameter)	NOK 2 000	Per 24-hour period	Transport and personnel
Yokohama fenders (2.5m diameter)	NOK 2 750	Per 24-hour period	Transport and personnel
Yokohama fenders (3.0m diameter)	NOK 3 250	Per 24-hour period	Transport and personnel
Yokohama fenders (3.5m diameter)	NOK 3 750	Per 24-hour period	Transport and personnel
Emergency preparedness container (150m NOFI 250 EP-T Oil Boom)	NOK 5 000	Per 24-hour period Min. 2 days rental	Transport and personnel
ROV	By agreement		
Show room container	NOK 2 500	Per day	Transport and personnel
Extra safety fences (yellow)	NOK 25	Per meter/Per 24-hour period	Transport and personnel

Notes:

- <sup>1)</sup> Outside regular working hours, please see personnel regulations pt. 5.
- The tenant must return the equipment in the same condition as when handed over.
- The tenant must take care of cleaning and any damage.
- Fixed, long-term assignments – price on application.

### 3.3. Hire of port authority vessel

Hire charge for "M/B Sydnes" (excl. VAT):

TYPE	Price	UNIT	EXTRA CHARGE
Hire of "M/B Sydnes"	NOK 4 300	Per hour	Incl min. crew
Hire of "Nordnes"	NOK 2 500	Per hour	Incl min. crew
Hire of Pioneer (18 ft)	NOK 1 500	Per hour	Incl min. crew

## 4. REGULATIONS AND TERMS & CONDITIONS

### 4.1. Max. number of vessels and passengers

Port of Bergen's cruise activity is subject to the following maximum limits:

Max. number of ships per day	:	4
Max. number of passengers per day	:	8 000

Notes:

- Number of cruise ships applies regardless of size.
- Number of passengers per ship is calculated based Lloyds Register details and maximum number of passengers per ship.
- Ships above 270 meters will be placed at Jekteviken berth. Berthing time between 9-11 hours for ships above 270 meters imposed recommended to avoid congestion of people at attractions and other places in the city.
- Ship number 4 can only be obtained if one or more ships are connected to shore power at the same day.

### 4.2. Bookingsystem

Port of Bergen wishes to ensure that future bookings for the port favor the most eco-friendly vessels. The criteria, as outlined below, will become more stringent over time.

#### 4.2.1. 2024 and 2025

Port of Bergen is open for new bookings for 2024 and 2025 provided they are according to restrictions and there is available capacity within the limitations:

GROUP	BOOKING OPENS	CONFIRMATION DATE
All ships	Open	IMMEDIATELY

Notes:

- Minimum engine requirement at berth: Tier 2 or shore power
- Ships that do not meet the minimum requirement will not have their booking confirmed.
- Ships booked with minimum requirement, but do not meet the requirement upon arrival, will get an EPI score at zero ("0").
- The "first come first serve" principle applies.
- Time of arrival or departure can NOT be changed without consulting the port. Extra costs may occur.

#### 4.2.2. 2026

Port of Bergen is open for new bookings for 2026 provided they are according to restrictions and there is available capacity within the limitations:

Group	BOOKING OPENS	CONFIRMATION DATE
All ships	Open	IMMEDIATELY

Notes:

- Minimum engine requirement at berth: Shore power
- Ships that do not meet the minimum requirement will not have their booking confirmed
- Ships booked with minimum requirement, but do not meet the requirement upon arrival, will get an EPI score at zero ("0").
- The "first come first serve" principle applies.

### 4.2.3. 2027

Port of Bergen is open for new bookings for 2027 provided they are according to restrictions and there is available capacity within the limitations:

Group	BOOKING OPENS	CONFIRMATION DATE
Ships with shore power only	1st July 2024	As from 1.July 2024

Notes:

- Only ships that can confirm connection to shore power (OPS) will get confirmed bookings.
- Ships booked with minimum requirement, but do not meet the requirement upon arrival, will get an EPI score at zero ("0").
- The "first come first serve" principle applies.
- Time of arrival can NOT be changed without consulting the port. Extra costs may occur.

### 4.3. EPI – Environmental Port Index

EPI has been introduced as an economic incentive to support sustainable and eco-friendly cruise operations and to make it less profitable to call to port for ships that cause pollution.

EPI applies to all cruise-ship calls and will affect the quay dues, passenger fees, and ISPS charges.

Cruise ships shall report data from their call at port to [epi@dnvgl.com](mailto:epi@dnvgl.com) no later than 72 hours after departure. This data will be used to allocate an EPI score, ranging from 0 (worst) to 100 (best).

A change in % will be calculated using the following formula, and will apply to quay dues, passenger fees, and ISPS charges:

The following EPI will apply for 2024:

DESCRIPTION	SCORE	FORMULA	SURCHARGE / DISCOUNT
Break-even point, surcharge vs. discount	45		
At a score	< 45	$(45 - \text{EPI score}) * 3.3/100$	Max. 150 % surcharge
At a score	> 45	$(45 - \text{EPI score}) / (2.3 * \text{EPI score})$	Max. 24% discount

Notes:

- If a ship fails to report data, it will be allocated a score of 0.
- If a cruise ship is adapted, tested and ready to receive shore power, but Port of Bergen is unable to offer shore power due to quay allocation or system failure, the ship will be allocated with a minimum score of 95.





#### 4.4. Cancellation fees

For Port of Bergen to confirm availability for up to four cruise ships well in advance of requested arrival date, bookings must be secured by means of a cancellation fee. Changing the cruise schedule is a resource-demanding process, and to replace a cancelled cruise call with another ship becomes more difficult as the arrival approaches.

The following cancellation fees will apply:

Descripton	Percentage	Fee
Cancellation within 18 months of ETA will incur	0 %	Quay dues
Cancellation within 12 months of ETA will incur	15 %	Quay dues
Cancellation within 6 months of ETA will incur	25 %	Quay dues
Cancellation within 3 months of ETA will incur	50 %	Quay dues
Cancellation within 48 hours of ETA will incur	75 %	Quay dues
Cancellation within 24 hours of ETA will incur	100 %	Quay dues

Notes:

- Other direct costs (e.g. security guards, shuttle bus, personnel etc.) incurred as a result of cancellation will be charged to the ship.

#### 4.5. Use of own equipment (RIBs, bicycles, segways etc.)

There are numerous suppliers in Bergen offering equipment rental to visitors. Use of own equipment will make it more challenging for these businesses to survive and will result in a more limited choice. We therefore request that shipping companies do not use own equipment but contact one of the local suppliers instead. For further details, please contact Port of Bergen or your local shore-ex agent.

#### 4.6. Ship maintenance work when alongside

Due to the busy nature of the cruise-ship areas, ship maintenance work should be kept to a minimum during the stay. There may be activity in the harbor not related to the ship. If work still has to be undertaken, this must be approved by Port of Bergen.

The following applies specifically to painting of the ship's side when alongside in Port of Bergen:

- Any ship painting work to be undertaken when alongside requires Port of Bergen's approval.
- The ship is liable for any damages to cars and other equipment exposed to paint particles.

## 5. CHANGE LOG

### 5.1. Change log 2023 vs 2024

THE FOLLOWING HAS CHANGED IN RELATION TO THE PREVIOUS 2023 PRICE LIST:

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- 1.2** Port dues
  - Quay dues**
    - Prices adjusted
    - Minimum prices adjusted
  - Note:**
    - Line 1: Rebate for connecting to OPS
- 1.3** **Passenger fees**
  - Prices adjusted
  - Note:**
    - Line 4: Removed
- 1.4** **ISPS**
  - Prices adjusted
  
- 2.2** Services
  - Water supply**
    - Prices adjusted
  - 2.4** **Ship wastewater**
    - Text adjusted
  - 2.5** **Waste handling**
    - Price adjusted
  - 2.7** **Security package**
    - Service for turnover calls at Skolten
  
- 3.1** Personnel and equipment hire
  - Hourly rates**
    - Prices adjusted
  - 3.2** **General Equipment Hire**
    - New equipment and prices
  - 3.3** **Port authority vessel**
    - Prices adjusted
  
- 4.1** Regulation terms & conditions
  - Max. number of vessels and passengers**
    - Notes:
      - Line 3 adjusted
  - 4.2.1** **2024 and 2025**
    - Heading, text and notes adjusted
    - Notes:
      - Line 1 and 5 adjusted
  - 4.2.2** **2026**
    - Heading and text adjusted
  - 4.2.2** **2027**
    - Added
  - 4.3** **EPI**
    - Break-even point adjusted to 45
    - Note:**
      - Line 2: Deleted
      - Line 3: If Bergen fails in connection, you will get EPI as you are connected (min 95)
      - Line 4: Deleted
  - 4.4** **Cancellation fees**
    - 2023 table deleted