

Content

- 1. Port dues 2
 - 1.1. Fairway dues 2
 - 1.2. Quay dues 2
 - 1.3. Passenger fees 2
 - 1.4. International Ship and Port Facility Security (ISPS) fees 2
- 2. Services 3
 - 2.1. Mooring 3
 - 2.2. Water supply 3
 - 2.3. Shore power supply 3
 - 2.4. Ship wastewater 4
 - 2.5. Waste handling 4
 - 2.6. Bunkering 4
 - 2.7. Security Package 4
 - 2.8. Lift and crane 5
- 3. Personnel and equipment hire 5
 - 3.1. Hourly rates for labour in connection with supply services etc. 5
 - 3.2. Equipment rental 5
 - 3.3. Rental of port authority vessel 6
- 4. REGULATIONS AND TERMS & CONDITIONS 7
 - 4.1. Max. number of vessels and passengers 7
 - 4.2. Bookingsystem 7
 - 4.3. EPI – Environmental Port Index 7
 - 4.4. Cancellation fees 8
 - 4.5. Ship maintenance work when alongside 8

1. Port dues

Cruise ship port dues for 2026 will be charged at the rates outlined below.

1.1. Fairway dues

Cruise ships calling at Port of Bergen are obliged to pay fairway dues to Bergen Havn Farvannsforvaltning IKS, cf. § 36 of the Act relating to Harbours and Fairways.

GROUP	PRICE	UNIT
Cruise ships	NOK 0.10	Per GT, per call

Notes:

- ESI: Ships registered with the Environmental Ship Index (ESI) from the World Ports Climate Initiative are granted a discount of 20 percent if the ESI is above 30 points, and 50 percent if the ESI is above 50 points. The discount is calculated from the fee payable after deduction of any line discount. The discount is given within the validity period of the ESI certificate, and where the ESI registration is notified in advance.

1.2. Quay dues

Cruise ships berthed at Port of Bergen (public quay) are charged quay dues at the following rates per 24-hour period or part thereof:

SEASON	PERIOD	PRICE	UNIT	MINIMUM
Low season	01/01 – 31/04 and 1/9 – 31/12	NOK 2,54	Per GT, per 24-hour period	NOK 30 000
High season	1/05 – 30/08	NOK 4,02	Per GT, per 24-hour period	NOK 50 000

Notes:

- If a cruise ship is docked for more than 24 hours, a discount of **10%** will be given based on quay remuneration.
- If a cruise liner belonging to the same shipping company (operating under the same brand name) calls more than 20 times during a season, the quay due will be reduced with **10%** from the 21st call during the same season.
- If a cruise liner belonging to the same shipping company (operating under the same brand name) calls more than 60 times during a season, the quay due will be reduced with **40%** from the 61st call during the same season.
- EPI: Quay dues for cruise ships are adjusted in accordance with the vessel's EPI score (basis after discounts)

1.3. Passenger fees

Passenger fees are charged for passengers making use of the port's infrastructure and terminal facilities. The fee is levied at both embarkation and disembarkation.

GROUP	PRICE	UNIT
Disembarking and embarking cruise passengers	NOK 65	Per person
Cruise passengers in transit	NOK 30	Per person

Notes:

1.4. International Ship and Port Facility Security (ISPS) fees

Access to and use of ISPS approved port terminals at Skolten and Dokken are charged at the following rates:

GROUP	PRICE	UNIT
Cruise passengers	NOK 22	Per person

Notes:

- The charge is calculated based on number of passengers on arrival and number of passengers embarking.

2. Services

2.1. Mooring

From 2026, it will be mandatory to use Bergen Port's mooring crew (formerly Båtmann Stasjonen) for all vessels over 70 meters within the ISPS fence. During a transitional period, the service will be integrated into Bergen Port, and there will therefore temporarily be certain exemptions from this mooring requirement, as follows:

- There is currently no requirement for mooring assistance between 21:00 and 07:00.
- There is currently no requirement for mooring assistance for cargo vessels.
- There is currently no requirement for mooring assistance for Fjordline ferry.
- If a vessel falls under the exemptions but still requires mooring services, please contact havnevakt@bergenhavn.no
- Mooring prices can be found on Bergen Port's website under the [price lists section](#).

2.2. Water supply

Port of Bergen offers quality-assured freshwater supply services in accordance with current regulations at all its cruise-ship quays. Operation of the system, and the disconnecting/connecting of hoses, shall only be performed by Port of Bergen personnel. Any violation will result in compensation liability for equipment and cleaning.

Supply of water is charged as follows (excl. VAT):

TIME PERIOD	PRICE	UNIT	MINIMUM
Weekdays within regular working hours	NOK 28	Per tonne	NOK 1 000 per delivery
<i>Surcharges outside regular working hours (07-15)</i>			
- 15:00 – 21:00	NOK 460	Per hour	
- 21:00 – 07:00	NOK 920	Per hour	
- Saturdays, Sundays, and public holidays	NOK 920	Per hour	

Notes:

- If water supply services are cancelled after personnel have been called out, a fee of two working hours will be charged (see separate regulations in pt. 3.1)
- Hosing down of tanks is charged at standard rates.

2.3. Shore power supply

The Port of Bergen provides shore power connections for up to three cruise ships simultaneously at its main high-voltage cruise terminals. In addition, a low-voltage shore power facility is available at the Tollboden berth, tailored to accommodate smaller cruise vessels.

To manage the delivery and commercial operation of shore power, the Port of Bergen has partnered with the energy company Eviny to establish a dedicated entity – Plug Bergen AS. This joint venture oversees the sale and administration of shore power services at the port.

For any technical inquiries, please contact by mail: operations@plugport.no

For further information and prices, please click at: <https://plugport.no/location/bergen/>

2.4. Ship wastewater

At the Skolten and Bontelabo cruise berths, cruise vessels now have the option to discharge grey and black water directly into the municipal wastewater system in Bergen.

This service is self-operated and offered free of charge where available at the designated berths. For a user guide or additional information, please contact: havnevakt@bergenhavn.no

2.5. Waste handling

Waste handling fees are set in accordance with the Pollution Control Act, Chapter 20, relating to the waste and cargo residue delivery and reception by ships.

Cruise ship, per call: NOK 500

Cruise ships undertake to arrange their own waste handling services. The fee covers registration and administration only.

Waste containers must be closed and shall be collected immediately after the vessel has departed. Containers not collected will incur a fee of NOK 1000 per unit, per day.

2.6. Bunkering

Bunkering vessels/barges etc. moored on the outside of the vessels to which they are providing services, are currently not subject to quay dues.

Cruise ship bunkering operations shall only be carried out by Port of Bergen's approved suppliers. (Requires risk assessments and a review of the Port's and the City's emergency preparedness plan for the external environment.)

Yokohama fenders and emergency equipment for the bunkering operation are available for hire from Port of Bergen.

2.7. Security Package

Port of Bergen offers security services in port including security equipment and personnel.

We can provide 2 fully staffed security packages at the same time, and support with extra personnel if necessary. This can reduce the waiting time for your passengers.

Categories and prices are listed below.

Prices at weekdays within regular working hours:

TYPE	PRICE	UNIT
Passenger X-ray ¹⁾	NOK 3 800	Per hour
Baggage ²⁾	NOK 2 200	Per hour
Additional Security Officers ³⁾	NOK 930	Per hour
<i>Surcharges outside regular working hours (07-15)</i>		
- 15:00 – 21:00	NOK 460	Per hour
- 21:00 – 07:00	NOK 920	Per hour
- Saturdays, Sundays, and public holidays	NOK 920	Per hour

Notes:

- ¹⁾ Security checks of passengers and hand luggage which consists of 4 security officers, 1 baggage X-ray. 1 metal arch and 1 handheld detector
- ²⁾ Security checks of luggage which consists of 2 security officers and 1 baggage X-ray
- ³⁾ Extra Security officers for security duties related to the ISPS code within the port facility
- ⁴⁾ Minimum order is 2 hours

2.8. Lift and crane

Ship cranes or other cranes shall only be used if approved by Port of Bergen. Written permission can be obtained by e-mailing havnevakt@bergenhavn.no or calling +47 95989980.

Fees (excl. VAT) for use of lift and crane at the port's premises:

TYPE	PRICE	UNIT	MAXIMUM
Mobile crane	NOK 6 000	Per day	NOK 3 000
Truck-mounted crane	NOK 345	Per hour	NOK 3 450
Lift / cherry picker	NOK 600	Per 24-hour period	
Hull cleaning	NOK 6 000	Per day	
ROV	NOK 1 000	Per day	

Notes:

- Failure to obtain permission will incur a fee of NOK 7 500 per 24-hour period.

3. Personnel and equipment hire

3.1. Hourly rates for labour in connection with supply services etc.

Hourly rates for various work carried out by Port of Bergen's own operational staff (excl. VAT):

TYPE	TOTAL	UNIT
Labour, weekdays 07-15	NOK 920	Per hour
Labour, weekdays 15-21	NOK 1 380	Per hour
Labour, weekdays after 21:00 & at weekends	NOK 1 840	Per hour
Labour, public holidays	NOK 1 840	Per hour

Notes:

- Minimum 2 hours.
- Emergency preparedness: 50% standard remuneration.

3.2. Equipment rental

Port of Bergen offer its users the following equipment for hire:

Rates within regular working hours (0700-1500), excl. VAT:

TYPE	PRICE	UNIT	EXTRA CHARGE
Gangway	NOK 4 200	Per 24-hour period	Transport and personnel
Truck with crane and driver ¹⁾	NOK 1 800	Per hour	
Forklift	NOK 1 450	Per hour	Transport and personnel
Sweeping machine with driver ¹⁾	NOK 1 800	Per hour	
Yokohama fenders (1.5m diameter)	NOK 1 800	Per 24-hour period	Transport and personnel
Yokohama fenders (2.0m diameter)	NOK 2 050	Per 24-hour period	Transport and personnel
Yokohama fenders (2.5m diameter)	NOK 2 800	Per 24-hour period	Transport and personnel
Yokohama fenders (3.0m diameter)	NOK 3 300	Per 24-hour period	Transport and personnel
Yokohama fenders (3.5m diameter)	NOK 3 800	Per 24-hour period	Transport and personnel
Emergency preparedness container (150m NOFI 250 EP-T Oil Boom)	NOK 5 250	Per 24-hour period Min. 2 days rental	Transport and personnel
ROV	By agreement		
Show room container	NOK 2 500	Per day	Transport and personnel
Extra safety fences (yellow)	NOK 25	Per meter/Per 24-hour period	Transport and personnel

Notes:

- ¹⁾ Minimum 2 hours. Outside regular working hours, please see personnel regulations.
- The tenant must return the equipment in the same condition as when handed over.
- The tenant must take care of cleaning and any damage.
- Fixed, long-term assignments – price on application.

3.3. Rental of port authority vessel

Hire charge for port authority vessels (excl. VAT):

TYPE	Price	UNIT	EXTRA CHARGE
Hire of "M/B Sydnes"	NOK 4 700	Per hour	Incl min. crew
Hire of "M/B Nordnes"	NOK 2 700	Per hour	Incl min. crew
Hire of "M/B Ågotnes"	NOK 2 000	Per hour	Incl min. crew
Hire of Pioneer (18 ft)	NOK 1 500	Per hour	Incl min. crew



4. REGULATIONS AND TERMS & CONDITIONS

4.1. Max. number of vessels and passengers

Port of Bergen's cruise activity is subject to the following maximum limits:

Max. number of ships per day	:	4
Max. number of passengers per day	:	8 000

Notes:

- Number of cruise ships applies regardless of size.
- Number of passengers per ship is calculated based on Lloyds Register details and maximum number of passengers per ship.

4.2. Bookingsystem

The Port of Bergen is accepting new bookings on a first-come, first-served basis, subject to restrictions, capacity limits, and shore power compatibility.

Group	BOOKING OPENS	CONFIRMATION DATE
All ships	Open	IMMEDIATELY

Notes:

- **Minimum booking requirement:** Ship must be equipped with **Onshore Power System** according to the International Standards IEC 80005-3 (low-voltage) and IEC 80005-1 (High voltage), or other zero emission technologies (batteries, hydrogen or similar).
- Ships that do not meet the minimum requirement will not have their booking confirmed.
- Ships booked with minimum requirement, but do not meet the requirement upon arrival, will get an EPI score at zero ("0").
- Time of arrival or departure can NOT be changed without consulting the port. Extra costs may occur.

4.3. EPI – Environmental Port Index

EPI has been introduced as an economic incentive to support sustainable and eco-friendly cruise operations and to make it less profitable to call the port for ships that cause pollution.

EPI applies to all cruise-ship calls and will affect the quay dues.

Cruise ships shall report data from their call at port to epi@dnvgl.com no later than 72 hours after departure. This data will be used to allocate an EPI score, ranging from 0 (worst) to 100 (best).

A change in % will be calculated using the following formula, and will apply to quay dues:

The following EPI will apply for 2026:

DESCRIPTION	SCORE	FORMULA	SURCHARGE / DISCOUNT
Break-even point, surcharge vs. discount	50		
At a score	< 50	$((50 - \text{EPI score}) * (1.5/100)) * 100$	Max. 75 % surcharge
At a score	> 50	$((50 - \text{EPI score}) / (2.0 * \text{EPI score})) * 100$	Max. 25% discount

Notes:

- If a ship fails to report data, it will be allocated a score of 0.
- If the captain decides not to connect to OPS or must turn off existing OPS for security reasons due to bad weather conditions or forecast, EPI will be set to actual score but to a minimum of 50 (break-even point - price according to price list). The decision must be documented by e-mail to havnevakt@bergenhavn.no

4.4. Cancellation fees

For Port of Bergen to confirm availability of up to four cruise ships well in advance of the requested arrival date, bookings must be secured by means of a cancellation fee. Changing the cruise schedule is a resource-demanding process, and replacing a cancelled cruise call with another ship becomes more difficult as the arrival approaches.

The following cancellation fees will apply:

Descripton	Percentage	Fee
Cancellation within 18 months of ETA will incur	15 %	Quay dues
Cancellation within 12 months of ETA will incur	25 %	Quay dues
Cancellation within 6 months of ETA will incur	50 %	Quay dues
Cancellation within 3 months of ETA will incur	75 %	Quay dues
Cancellation within 48 hours of ETA will incur	100 %	Quay dues
Cancellation within 24 hours of ETA will incur	100 %	Quay dues

Notes:

- Other direct costs (e.g. security guards, shuttle bus, personnel etc.) incurred because of cancellation, will be charged to the ship.
- Force Majeure situations with bad weather and delays in other ports than Bergen, ending up with a situation where Bergen will be cancelled, must be subject to documentation

4.5. Ship maintenance work when alongside

Due to the busy nature of the cruise-ship areas, ship maintenance work should be kept to a minimum during the stay. There may be activity in the harbor not related to the ship. If work still must be undertaken, this must be approved by the Port of Bergen.

The following applies specifically to painting of the ship's side when alongside in Port of Bergen:

- Any ship painting work to be undertaken when alongside requires Port of Bergen's approval.
- The ship is liable for any damage to cars and other equipment exposed to painting particles.