







HES Orientation Contractor Training Requirement

Applicability: All North American Safety Sensitive Contractors (including Haulers)

WHO 	WHAT 	WHEN 	HOW 	VERIFY 
<p>All contract workers performing safety-sensitive work on a Marathon Oil North American work site.</p>	<p>Marathon Oil Contractor HES Orientation -OR- Oil/Water Hauler HES Orientation</p>	<p>Orientation must be completed before conducting work on any Marathon Oil location and refreshed every 2 years.</p>	<p>Log into your ISN account to complete e-learning and exam</p> 	<p>Marathon Oil will scan ISN badges for verification of completed HES Orientation. (ISN badges are requested from ISN, or these can be e-badge via the ISN mobile app).</p>

1. Please remind your contractors to ensure their current email address is up to date for their individual ISN account
2. If your contractors have questions regarding the set-up of their individual ISN account, please advise them to contact their Company's ISN Administrator
3. English and Spanish versions of the LCE Awareness Training and Exam are available
4. Classroom & LMS options are available upon request – using ISNetworld for the E-Learning and Exam is PREFERRED
5. If the Contract Company's ISNetworld Administrators have questions on setting up accounts, etc. – ISN can be contacted at 800-976-1303 or customerservice@isn.com and Marathon can be contacted at HESContractorManagement@MarathonOil.com

Need help accessing your ISNetworld Account, completing your Training & Exam, or obtaining your ISN Badge?

Contact your Company's ISNetworld Administrator.

Your Company's ISNetworld Administrator has the ability to set up your individual ISN Account so you can receive your badge and complete your training and exam.

OR

Your Company's ISN Admin can contact ISN directly at 1-800-976-1303 or email customerservice@isn.com

ISN can provide assistance if your company's ISNetworld Administrator needs additional instruction for setting up your individual account or if your company is not currently subscribing to ISNetworld.

FAQ's & Help

1. **I already completed the LCE Awareness training online through ISNetworld. Do I have to take this training in addition to that one?** No. If you have completed the LCE Awareness training online through ISN in 2019, Marathon will apply credit to the HES Orientation/LCE Training online profile.
2. **Will Marathon be issuing hard hat stickers to contractors who complete this training?** No. Hard hat stickers are no longer being issued for any completed trainings at Marathon Oil Company.
3. **Is this new, combined training a requirement to perform safety-sensitive work on a Marathon Oil location for both primary contractors & subcontractors?** Yes, The HES Orientation/LCE Training is a prerequisite in order to work on any Marathon Oil Location.
3. **How many attempts will I have to pass the exam for this new training?** You will have unlimited attempts to pass.
4. **How do I request an ISNetworld badge?** The most efficient way to obtain a badge is to install the ISNetworld mobile app on your mobile device, log in to your ISN profile, click on the Employee ID tile to display your e-badge.
5. **Still haven't resolved your issue?** Contact your Marathon Oil HES Representative OR send an email to HESContractorManagement@marathonoil.com