










Not quite what you were after?

For assistance please contact our customer service team: customerservice@rbsellars.com.au

Eligibility for return






- Full Price items - 30 days for refund or exchange
- Sale items - 14 days for refund (sale items are eligible for exchange in-store)
- Returns period is from receipt of order delivery
- **Items purchased at more than 50% off the RRP are considered Final Sale, which are not eligible for refund, exchange or gift voucher, unless they are deemed faulty**
- Faulty item? Please contact us first via email customerservice@rbsellars.com.au or phone [1300 727 355](tel:1300727355)

AUSTRALIA

HOW TO MAKE A RETURN:  VIA POST	 IN-STORE
<p> 1. Fill out this form</p> <ul style="list-style-type: none"> • If you are eligible and would like to swap the garment size, please indicate required size. <p> 2. Jump online</p> <ul style="list-style-type: none"> • Visit rbsellars.com.au/returns-and-exchanges <p> 3. Pack your item(s) for return</p> <ul style="list-style-type: none"> • Don't forget to include this form. • Place your label on your box/satchel. <p> 4. Processing</p> <ul style="list-style-type: none"> • Should the returned item(s) not meet our Returns and Exchange Policy, your items will be sent back to you. • If we have sold out of the size you require in exchange, a refund will be processed • Please allow 5-10 business days for processing after we receive your return. 	<p> 1. Visit Us</p> <p>Take your item(s) to any RB Sellars store in Australia. For store locations see: rbsellars.com.au/stores</p> <p> 2. Provide proof of purchase</p> <p>Don't forget to bring your proof of purchase (check your emails)</p> <p> 3. Processing</p> <p>If the returns policy has been met, we'll offer you a refund or an exchange in-store, on the spot. Please note, online Afterpay orders cannot be refunded in-store.</p>

NEW ZEALAND

Please note: We do not offer exchanges on International orders. Refunds only. Online orders cannot be returned in store.

HOW TO MAKE A RETURN:  VIA POST	
<p> 1. Fill out this form</p> <ul style="list-style-type: none"> • If you would like to swap the garment size, please indicate required size. <p> 2. Pack your item(s) for return</p> <ul style="list-style-type: none"> • Don't forget to include this form. • Place your label on your box/satchel. 	<p> 3. Sending</p> <ul style="list-style-type: none"> • Address to; RB Sellars Returns, 20 Southern Ct, Keysborough, VIC 3173, AUS <p> 4. Processing</p> <ul style="list-style-type: none"> • Should the returned item(s) not meet our Returns Policy, your items will be sent back to you. • Please allow 5-10 business days for processing after we receive your return.

International customers are responsible for return postage and any costs associated with the return.

NAME	PHONE	ORDER NO.
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GARMENTS RETURNED; RETURN CODES:

1 = TOO BIG 2 = TOO SMALL 3 = DOES NOT SUIT 4 = FAULTY (please detail) 5 = OTHER

QTY	PRODUCT NAME	COLOUR	SIZE	RETURN CODE	FURTHER INFO	REFUND OR SEND ME SIZE	
eg. 1	SANDY WORKSHIRT	CHERRY	16	1	TOO BIG	REFUND	SIZE
						REFUND	SIZE
						REFUND	SIZE
						REFUND	SIZE
						REFUND	SIZE

NOTES/COMMENTS: