

# Sixt SE

## CASE STUDY



### Sixt SE cut expense processing time from two weeks to two days with T&E automation

Sixt SE's expense management process had become a burden due to inefficiencies from five disconnected systems and manual workflows. Employees worldwide faced delays and inconsistent support, with some countries still reliant on paper-based processes.

Seeking a more efficient approach, Sixt SE explored solutions that would consolidate their disparate systems and create a more streamlined, user-friendly experience for employees. Despite investing significant time and resources into various expense management solutions, including Concur and an in-house system, these tools failed to simplify spend management and support across their global workforce. As a result, the process remained cumbersome for employees across different global regions.

With Emburse, Sixt SE cut expenses and streamlined expense management processes. This solution enabled the company to fully support employees across multiple countries with a centralized, digital process.



Sixt SE is an international mobility service provider offering an innovative and integrated portfolio across car rental, car sharing, ride-hailing, and car subscriptions. With a fleet of more than 222,000 vehicles from renowned manufacturers such as BMW, Mercedes, and Audi, Sixt SE delivers premium experiences to its customers. As one of the most innovative and fastest-growing companies in the mobility sector, Sixt SE is committed to making mobility limitless and accessible everywhere they operate.

**Industry:** Professional services (Transportation)

**Employees:** 34,000+

**Products:** Emburse Expense Enterprise, Emburse Analytics

“ The positive impact was immense for the entire organization. We **reduced the manual effort and workload** with Emburse, which enabled us to focus on more important tasks.

Toni Hoffmann  
Head of Corporate People, Travel, and Mobility Services, Sixt SE

#### Challenges

- A fragmented expense management system with five separate processes
- Manual workflows that caused inefficiencies and delays
- Lengthy approval times of up to two weeks per expense claim
- Inconsistent support for employees across different countries

#### Results

- Consolidated expense management into a single streamlined process
- Accelerated expense checking by 3x, improving overall efficiency
- Reduced expense processing time from two weeks to two days
- Achieved 81.67% reduction in cost per claim



## Simplifying expense management by consolidating five systems into one

By adopting smart automation tools, Sixt SE transformed its approach to expense management. The transition to automation also reduced administrative burdens, freeing up employees and resources to focus on strategic priorities.

Expense approvals that once took weeks are now completed in days, and claims are checked three times faster than before. These enhancements not only improved employee satisfaction but also unified operations across the organization.

Employees now enjoy instant, consistent support through a newly established Center of Excellence instead of having several points of contact in different countries, significantly improving their experience. Additionally, the team praised Emburse's system for its intuitive interface and ease of use, enabling seamless adoption without extensive training.

“ We created a Center of Excellence for expenses where **all employees from all countries can get instant help and support.**

Toni Hoffmann  
Head of Corporate People, Travel,  
and Mobility Services, Sixt SE

### About Emburse

Emburse's expense, travel management, accounts payable, and payments solutions are trusted by more than 12 million professionals, including CFOs and finance teams, travel managers, and business travelers. More than 20,000 organizations in 120 countries, from Global 2000 corporations and small-medium businesses to public sector agencies and nonprofits, count on us to manage expenses with ease, providing user-friendly tools and personalized support.

