

# Athifa Sultana

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## SUMMARY

Experienced Technical Analyst with a strong background in Analytics and Quality assurance, boasting over 3 years of expertise. Focused on the creation of intuitive and user-friendly web applications, I am deeply passionate about exploring and adopting new technologies. Driven by the desire to tackle complex problems, I am committed to delivering innovative development solutions.

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## SKILLS & INTERESTS

**Skills:** ReactJs, Javascript, Redux, HTML, Tailwind-CSS, Next.js, SQL, Software Development Life Cycle(SDLC), Business Analysis, Firebase, Data Analytics and Visualization

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## PROJECT

### **Content Management System**

Nov 2023 - Present

- Built a Content Management System (CMS) with a ReactJS front end and Firebase backend, leveraging Firestore for unstructured data storage.
- Designed the CMS for content creators, empowering them to efficiently manage their content.
- Implemented a scalable architecture, enabling future support for content publishing to target readers and consumers.

### **Foodhub(clone of swiggy)**

Aug 2023 - Nov 2023

- Built Foodhub, a Swiggy clone that leverages Swiggy API live data to replicate the Swiggy website's functionality.
  - Developed the platform using React.js, enabling end-users to seamlessly browse restaurants and menus, similar to the Swiggy experience.
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## WORK EXPERIENCE

### **IBM**

Bengaluru, Karnataka

#### *Senior Technical Analyst*

Feb 2020 - Present

- Conducted comprehensive functional testing on software components, aligning the test scope with release changes.
- Implemented regression testing for each build release post-defect resolution, overseeing requirement change requests.
- Led and mentored a team of 11 junior analysts, guiding them in conducting comprehensive quality assurance reviews of software requirement specifications, leveraging effective leadership and collaboration to deliver high-quality software solutions.
- Developed and maintained detailed process maps, flowcharts, and data models to document current and proposed business processes, providing stakeholders with a clear understanding of complex systems.
- Identifying system functional errors of our client's applications based on the expected design of these applications during functional and non-functional test phase.
- Participated in user acceptance testing (UAT) and facilitated feedback sessions to ensure that software solutions met business requirements.
- Facilitated daily meetings and defect report meetings, actively participating in discussions, involved in Test plan, Test case Preparation, Test case reviews and providing valuable insights for problem-solving, resulting in a 15% decrease in overall defects.
- Created detailed proposals outlining system specifications, resource requirements, and timelines, increasing project approvals by 50%.

### **Evolet Technologies**

Bengaluru, Karnataka

#### *Software Engineer Intern*

Sep 2018 - Nov 2018

- Built and deployed an interactive web app using HTML, CSS, and ReactJS to streamline attendance tracking and productivity measurement for employees, improving data accuracy and efficiency.
  - Gathered and analyzed user requirements to create comprehensive definition documents that captured all necessary functionality for the web app development process.
  - Collaborated with engineering staff to identify and resolve interface issues, ensuring a seamless and user-friendly experience for employees accessing the web app.
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## CERTIFICATIONS

**React Course:** Completed a Certification on React from Namaste React.

**Product Management:** Completed a Certification on Product Management from Udemy.

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## EDUCATION

### **Visvesvaraya Technological University (VTU)**

Bengaluru, Karnataka

*Bachelor of Engineering (ISE)*