

Terms and Conditions for The Alice Scratch Card Promotion

1. **Discount Offer:** Scratch cards entitle the holder to a discount of either 20%, 30%, or 50% off their total food bill, as indicated on the scratch card.
2. **Redemption:** The scratch card must be presented to a team member at the restaurant to redeem the discount. The card must be surrendered upon use and cannot be reused. Lost or damaged scratch cards will not be accepted.
3. **Limitations:**
 - Valid for tables of up to 4 guests only.
 - Only one scratch card may be redeemed per table, per visit.
 - The discount applies to food items only and excludes drinks, service charge, special events, and any other costs.
4. **Validity Period:** Scratch cards are valid for use between **2nd January** and **28th February**. Not valid on **Valentine's Day (14th February)**. Cards not redeemed by **28th February** will expire.
5. **Tampered Cards:** Any scratch card that appears tampered with, altered, or defaced will not be accepted. Cards must be unscratched upon return visit to be entitled to the discount.
6. **Non-Transferable:** The discount cannot be exchanged for cash or any other goods or services and is non-transferable.
7. **Restaurant Locations:** This promotion is valid at The Alice, The Randolph Hotel, Beaumont St, Oxford OX1 2LN.
8. **Right to Withdraw:** The restaurant reserves the right to withdraw or amend this promotion at any time without prior notice.
9. **Other Restrictions:** This promotion cannot be used in conjunction with any other offers, discounts, or promotions.
10. **Reservations:** The promotion is valid for both walk-in customers and reservations, subject to availability.

By using the scratch card, customers agree to these terms and conditions.