










# NOT QUITE WHAT YOU WERE AFTER?

DON'T WORRY, RETURNS ARE EASY! SEE BELOW

HOW TO MAKE A RETURN:  VIA POST	 IN STORE
<p> <b>1. Fill out this form</b> Don't forget to fill in your name, phone numbers and order number. If you would like to swap the product size, please indicate required size.</p> <p> <b>2. Jump online</b></p> <ul style="list-style-type: none"> <li>• Head to the website, "rossiboosts.com.au" and scroll to the bottom of the page.</li> <li>• Click on "returns/exchange" and follow the prompts.</li> <li>• Select the options relevant to you.</li> <li>• Faulty item? Call us first on 1300-727-355</li> </ul> <p> <b>3. Pack your item(s) for return</b></p> <ul style="list-style-type: none"> <li>• Don't forget to include this form.</li> <li>• Place your label on your box/satchel.</li> <li>• Goods must be unworn, unused and with original tags.</li> </ul> <p> <b>4. Processing</b></p> <ul style="list-style-type: none"> <li>• We'll check the item(s) to see if our returns policy has been met.</li> <li>• Should the returned item(s) not meet our Returns and Exchange Policy, your items will be sent back to you.</li> <li>• If we have sold out of the size you require in exchange, a refund will be processed.</li> <li>• Please allow 3 days for processing after we receive your return.</li> </ul>	<p> <b>1. Drop in store</b></p> <ul style="list-style-type: none"> <li>• Take your item(s) to the Rossi Boots Kilburn, South Australian store accepting returns.</li> <li>• Goods must be unworn, unused and with original tags.</li> </ul> <p> <b>2. Provide proof of purchase</b> Don't forget to bring the following:</p> <ul style="list-style-type: none"> <li>• Your Tax invoice (check your emails) OR</li> <li>• Your packing list included with your order.</li> </ul> <p> <b>3. Processing</b></p> <p>If the returns policy has been met, we'll offer you a refund or an exchange in-store, on the spot. Please note, Online afterpay orders cannot be refunded in store.</p>

<b>NAME</b>	<b>PHONE</b>	<b>ORDER NO.</b>
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**PRODUCTS RETURNED;** RETURN CODES: 1 = TOO BIG 2 = TOO SMALL 3 = DOES NOT SUIT 4 = OTHER (STATE REASON)

eg.

QTY	PRODUCT NAME	COLOUR	SIZE	RETURN CODE	FURTHER INFO	REFUND OR	SEND ME
1	303 ENDURA	CLARET	13	1	TOO BIG	REFUND OR	SIZE...
						REFUND OR	SIZE...
						REFUND OR	SIZE...
						REFUND OR	SIZE...
						REFUND OR	SIZE...
						REFUND OR	SIZE...
						REFUND OR	SIZE...
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**FURTHER COMMENTS**

