



What information do you need?

Instructions (15 minutes):

1. In the table provided, fill in where you can find the information & data you need to better understand the sanitation situation in your city.



ACTIVITY

1

What information do you need to understand the current status of urban sanitation in your city?



Sewer & Non-sewer Sanitation (Fecal Sludge & wastewater)	Drainage (Storm water & Greywater)	Solid Waste



Where will you find the information you need?

Which stakeholders have this information?



How will you get this information

What challenges would you face in getting this information?

Assess & define priorities

Instructions (20 minutes):

1. What are the biggest issues regarding sanitation in your city?
2. Which zones are facing these issues?
3. What would you select to do first and why? Second? Third?
 - a. Things to consider:
 - b. Environmental impacts,
 - c. Health impacts,
 - d. Policy impacts or barriers
 - e. Cost



ACTIVITY

2



What are the biggest issues regarding sanitation in your city?



Notes

Which zones are facing these issues?



Notes



System Selection

Instructions (15 minutes):

1. Select a zone based on the need and where improvements will make the most impact
2. Based on the situation in the zone, select a system that you feel best addresses the problem in that zone
3. Given the complexity of each system, select the part or parts of the system you need to improve. Some of the components may already exist and be functioning



ACTIVITY

3



1. Which zone would you focus?

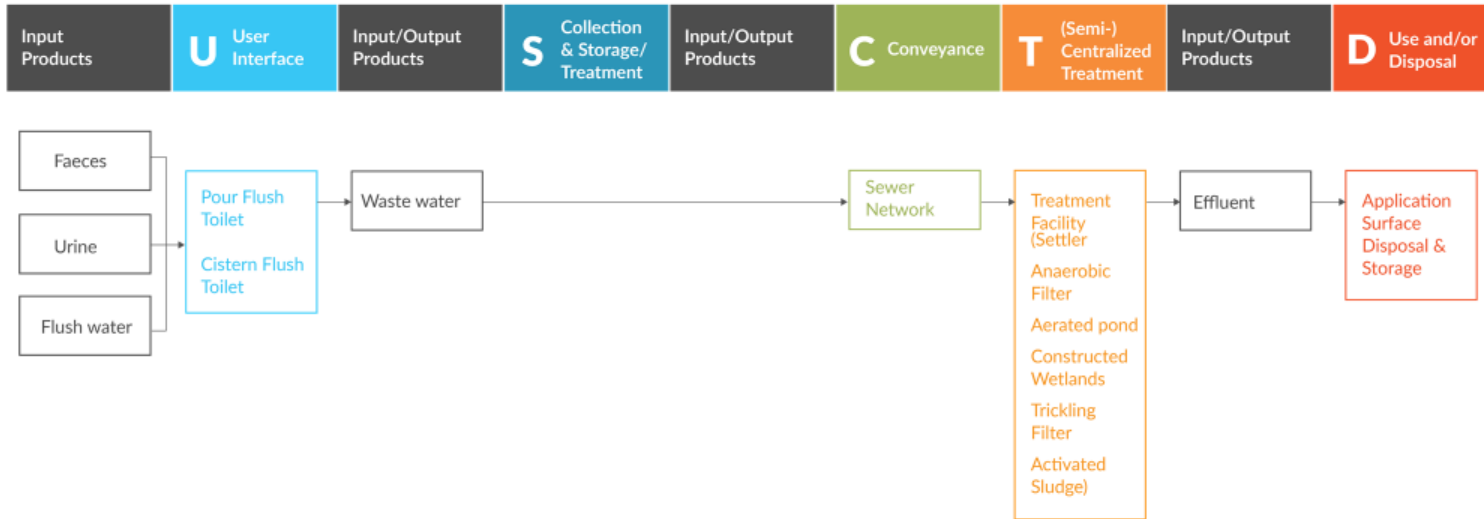




2. Which system would you select for your zone?

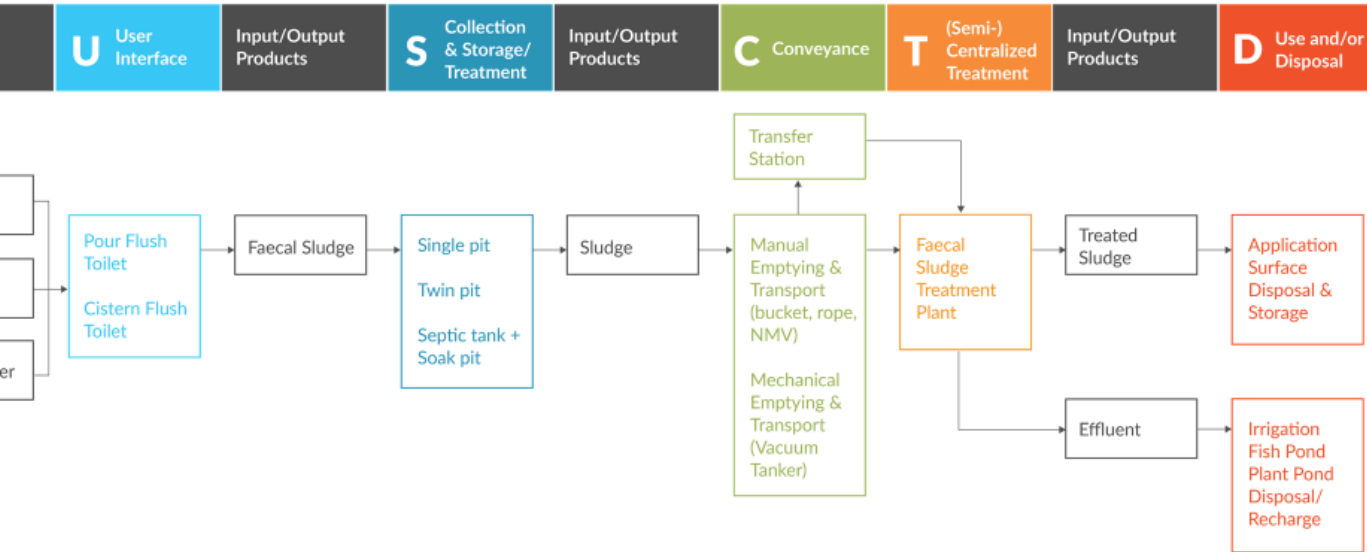
Sanitation System

Sewered Sanitation



Sanitation System

Non-sewered Sanitation



CITYWIDE
INCLUSIVE
SANITATION





3. Which part of the selected sanitation system do you need to focus?

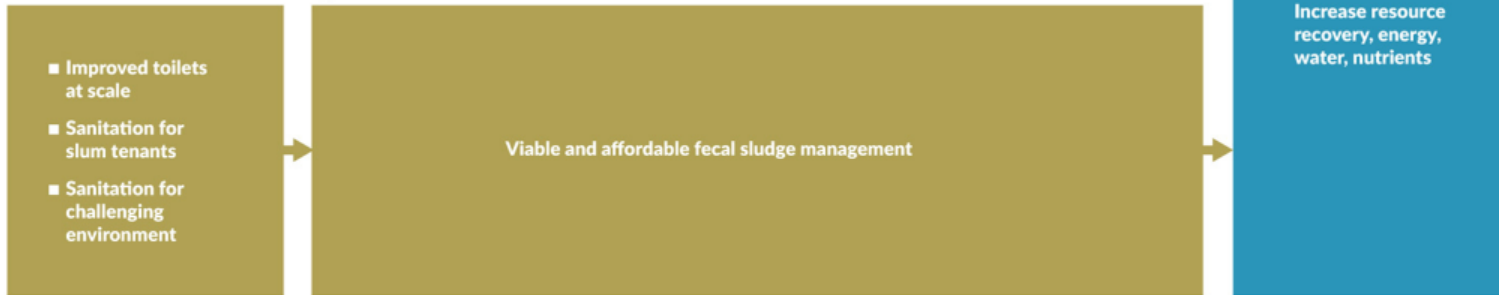
City Wide Inclusive Sanitation Agenda



Condominial, simplified or conventional sewerage



Non-networked systems





Service Delivery Model

Instructions (15 minutes):

1. Using the movable pieces provided and text boxes, create a service delivery model for the management of your sanitation system



ACTIVITY

4



\$ Tax

MOU or Service Level Agreement (SLA)

Monitoring

\$ HR cost for operators

Manages and operates FSPT/Landfill

\$ License fee

\$ Service fee

\$ Tipping fee

Municipality

Household/
institutions

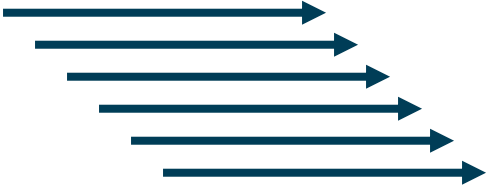
Treatment of
disposal
facility

Operator

Private
entrepreneur

Emptiers/
collectors

Users of end
product





ACTIVITY

5

Report performance of your municipality (15 minutes)

1. Select three indicators to report performance to the policy makers
2. Select three indicators to report performance to the public
3. How will you assure them of improvements?





Indicators to report performance to
POLICY MAKERS



Notes

Indicators to report performance to
the **PUBLIC**



Notes