

 SILVERSEA®

The SilverSea logo features a stylized 'S' icon composed of three curved lines, followed by the word 'SILVERSEA' in a serif font with a registered trademark symbol.



# SETTING SAIL GUIDE

Cruise information for your upcoming voyage  
aboard Silver Spirit





## WELCOME TO SILVERSEA

Welcome to the world of Silversea and thank you for choosing to sail with us. Frequently, our guests have questions they would like to ask about their upcoming Silversea voyage, about various policies and guidelines, or what to expect on board and ashore. With this booklet, we have tried to anticipate questions you may have. Inside you will find essential information regarding preparation and packing for your voyage, descriptions of the amenities and facilities on board our beautiful ships and preparation for your trip back home. This guide is a general summary of helpful information. For full terms and conditions, please refer to [Silversea.com](http://Silversea.com) or the Passage Contract that is attached to your cruise ticket.

Whether this is your first cruise or tenth, it is our goal to provide you with an exceptional travel experience. If we have not covered a subject that is important to you — or if you have a special request — please contact your travel professional or seek assistance from our Reservations Department.

We look forward to welcoming you on board.



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# PRIOR TO YOUR VOYAGE

## AIR INFORMATION

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Please review your air schedule and ticketed names upon receipt to ensure all information is correct. We also recommend that you contact the air carrier 72 hours prior to your flight to review flight times. Changes to your flights/itinerary may not be possible after travel has begun without incurring change and/or service fees, or being required to purchase new air tickets at your expense. To secure your seat assignment, we recommend that you contact your travel professional and/or the airline directly. All fees charged by the air carrier for advance seats are your responsibility. We regret that Silversea is unable to guarantee reserved airline seats for our guests. If you have any dietary restrictions or require a special meal, please be sure to advise the airline at least 48 hours prior to your scheduled flight departure.

You should allow a minimum of four hours between the ship's arrival/departure time and your flights arrival/departure time. (There are exceptions, please contact Silversea Reservations for details.) This will allow for unexpected delays, including but not limited to, disembarkation formalities, transfer time to/from the airport, two to three hours for flight check-in, customs/immigration formalities, unanticipated scheduled air or charter flight delays, and baggage claim/transfer.

Guests requiring wheelchair assistance should notify Silversea in advance to ensure appropriate transportation and/or accommodation arrangements are made. If you find that your flight will be delayed beyond your ship's departure time, please contact one of the Silversea offices immediately at:

Miami Florida Office 800 722 9955 or 954 522 2299  
London Office +44 (0) 844 770 9030  
Sydney Office +61 (02) 9255 0600  
Additional local contacts: U.S. + 1 786 275 7089  
U.K. +44 134 426 7961

To dial the ship directly without using a credit card, you will need to first dial your local Dialing code (i.e. 1, 011, 99) plus the telephone or fax number shown below: 1-786-352-8251

### SILVER MUSE

Reception Voice: +1 786-224-0293

### SILVER SHADOW

Reception Voice: +1 786 322 5796

### SILVER SPIRIT

Reception Voice: +1 786-322-5288

### SILVER WHISPER

Reception Voice: +1 954-414-4240

### SILVER MOON

Reception Voice: +1 786 605 5749

## CUSTOMS

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Prior to departing, please consider registering your valuables (e.g. jewellery, cameras, electronic equipment, etc.) with U.S. Customs. Although this is not a requirement, it will help to prevent delays in clearing Customs upon your return to the U.S. For further information, please consult your travel professional or visit the U.S. Customs Services' website at [www.cbp.gov](http://www.cbp.gov) and click on "Travel". If you are not a U.S. resident, contact your local Customs office.

## EMBARKATION

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Embarkation times are included in your final cruise documents. Cruise ships departing from U.S. ports will be required by the U.S. Customs and Border protection to provide the full passenger and crew manifest to the U.S. government 60 minutes prior to departure. All guests must be on board at least 90 minutes prior to the ship's departure to meet this government requirement. Guests arriving after the manifest has been submitted to the U.S. Customs and Border Protection will be denied boarding. For non-U.S. ports, guests are required to be on board at least two hours before the ship's scheduled departure time. Once you arrive at the terminal, you will be asked to show your Silversea voyage documents and your passport. We strongly recommend that you keep all necessary documents handy in your carry-on bag.

## MEDICAL INFORMATION

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### INOCULATIONS

Generally, inoculations are not required in most areas where Silversea travels. However, any requirements that may apply are subject to change and we recommend that you verify current guidelines with your travel professional prior to departure. Please note that when travelling to countries that do require inoculations, written verification will be necessary. Before taking any trip overseas, it is wise to check with your doctor, particularly if you are under a doctor's care.

### PREGNANCY

Silversea Cruises Ltd. policy regarding pregnancy is derived from the Cruise Lines International Association endorsement of the American College of Emergency Physicians Health Care Guidelines for Cruise Ship Medical Facilities, which can be found at <http://www.acep.org/Content.aspx?id=29980>. This includes the guideline that 'pregnant women who have entered the 24th week of pregnancy at any time during the cruise should not be eligible to sail on the ship'. It is Silversea Cruises Ltd. policy that any Guest who will have entered her 24th week of pregnancy or greater, at any time during the cruise, will be prohibited from sailing.

The guest and treating doctor should consider before any cruise that there is no Obstetrician/Gynaecologist available on the ship, and that pregnancies, when unstable and poorly controlled, are potentially life-threatening, especially without backup. A guest may be at sea for several days without any immediate hospital and/or specialised back up, and as the proposed itinerary is not within the US, the availability of specialised shore-side facilities can be problematic.

All guests are required to sign a health questionnaire at check-in to ensure that they are aware of our pregnancy policy. If you have already booked a cruise or cruise tour and do not meet this requirement, please contact your Travel Agent or airline

#### **PRESCRIPTION MEDICATION**

For your convenience and well-being, it is important that you bring a sufficient supply of any prescription medicine you may need. Prescriptions cannot be refilled on board, and usually cannot be refilled overseas. To prevent delays in clearing Customs, it is also a good idea to travel with a doctor's letter explaining that your prescription medication is required for your continued health. It is also recommended that the medicine remain in its original container with the original pharmacy label intact.

#### **SPECIAL MEDICAL CONDITIONS**

At Silversea, your health and safety are our first priority. If you have any existing medical conditions that may require our attention, or should you require oxygen for medical reasons while on board, we ask that you please send written notification prior to your voyage to Silversea Special Services, 333 SE 2nd Avenue, Suite 2600, Miami, FL 33131 or by fax to 954-759-5049. Please note that an oxygen concentrator is the only form of oxygen equipment that Silversea ships can accommodate. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply. Guests who rely upon wheelchairs must bring their own collapsible wheelchair. Please note that not all shore excursions are suitable for guests with impaired mobility.

#### **OPTIONAL HOTEL AND TRANSFER**

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Silversea offers optional pre and post hotel and transfer arrangements. Please contact Silversea or your travel professional for availability and details.

Cruise-only guests who purchase optional transfers with Silversea must provide their flight schedule at least 21 days in advance to ensure proper arrangements of transfers

#### **PACKING TIPS**

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##### **CLOTHING ABOARD THE SHIP**

Silversea operates an on board dress code after 6pm, while during the day casual wear is appropriate for daytime and consists of standard sports outfits as worn at five-star resorts. Shoes should be flat or low heeled for deck activities. Eveningwear falls into three categories: casual, informal and formal. On casual evenings, pants, blouses or casual dresses for women; open-neck shirts and slacks for men are

appropriate. On informal evenings, women wear dresses or pantsuits; men wear jackets (tie optional). Appropriate formal wear for women is an evening gown or cocktail dress; men wear tuxedos, dinner jackets or dark suits. A tie is required. On formal nights, guests may dine in La Terrazza and choose to dress informal. Same applies to Seishin and Stars on board Silver Spirit and Kaiseki and Silver Note on Muse. Dining at The Grill is optional casual all nights. Following dinner, guests may take advantage of public spaces, however, jacket is required.

On 7-day sailings or less, the formal night is per guest discretion. Meaning that while the ship will operate one formal night, appropriate formal eveningwear is optional. A guideline for reference is below.

**On sailings of 7 days or less,** expect 1 formal night (dress optional).

**On sailings of 8-9 days,** expect 1 formal night.

**On sailings of 10-14 days,** expect 2 formal nights.

**On sailings of 15 days and above,** expect 3 formal nights.

##### **CLOTHING ASHORE**

Since there is so much to see and do while exploring the sights, you will find that the most important packing essential is a pair of comfortable, sturdy shoes. This is particularly important for shore side explorations where often the ground is uneven and where extensive walking or climbing may be required. Casual attire is appropriate at all times when ashore. Clothing that can be layered to accommodate different temperatures is most versatile and comfortable. Appropriate dress should be worn on shore excursions whilst visiting a mosque, cathedral or monastery. Guests wearing shorts or skirts above the knee or women with bare shoulders may not be permitted to enter. Please check with the Shore Concierge Desk aboard the ship for dress requirements before departing on tour.

##### **LUGGAGE ALLOWANCE**

Luggage allowance guidelines/fees vary by airline, airport and/or class of service ticketed. Airlines are strictly enforcing these policies and you may be required to pay additional fees at check-in should the weight and size of your luggage be outside the airline's set policy and/or the number of pieces exceed the free luggage allowance. Many airlines limit each piece of luggage to 23kg (50lbs) or less. Since the airlines change their policies frequently, we strongly recommend that you or your travel professional contact the air carrier(s) directly for the most up-to-date baggage allowance policies and weight/size restrictions. These policies are updated regularly on most airline websites. Please note that each guest is fully responsible for any luggage fees imposed by the airlines upon check-in. Silversea is not liable for any fees associated with checked or carry-on luggage, or any items confiscated at the security checkpoint.

Silver Shore Transfers, Land Adventures and charter flights may have additional baggage limitations. Your final travel documents include the details of the luggage limitations, if applicable.

All luggage must be securely packed and tagged with the pre-printed luggage tags supplied as part of your documentation package. In accordance with airport security restrictions for carry-on baggage, we recommend that you hand carry travel documents (passports, visas, inoculation verification, cruise and air tickets), medications and valuables. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk.

While every effort will be made to deliver luggage to your suite in a timely manner upon embarkation, delivery may be delayed due to strict Customs formalities, which are beyond the ship's control.

#### OTHER ITEMS TO PACK

The Boutique on board is stocked with some toiletries as well as film. However, we do suggest that you pack a supply of essential items, since toiletries are often very expensive overseas and sometimes unavailable. Also be sure to pack an ample supply of film/memory cards and batteries for your camera, chargers and cables for all electronic devices you bring, over-the-counter medications and prescription drugs.

#### SUITE AMENITIES

Silversea provides guests with an abundance of thoughtful items. All suites include a compact refrigerator and bar setup stocked with your preferred selection of complimentary beverages, luxury bath amenities, a selection of pillow types, plush robes and slippers, personalized stationery, an umbrella, flat-screen TVs with complimentary movies, and multiple USB charging sockets.

A news summary is delivered daily, and Wi-Fi Internet access is available in your suite and throughout the ship (fees apply). Royal, Grand and Owner's suites are also equipped with an espresso machine.

#### SILVER SHORE BAGGAGE VALET

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Silversea offers an optional baggage handling programme that conveniently begins and ends at your front door, enabling you to travel with ease.

For your convenience, we offer round-trip and one-way service options, with pricing based on the weight and number of pieces to be shipped. For most international embark ports, we require the luggage be picked up 10-14 business days prior to your sail date. Each piece of luggage is insured up to a maximum of US\$2,000.

For additional details and fares, kindly contact Silversea or your travel professional/agent.

#### SPECIAL DIETARY REQUIREMENTS

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Silversea will make every attempt to accommodate guests with special dietary requirements. If you have any special needs, please note them on the Guest Information Form or have your travel agent fax Silversea Special Services (954-759-5049) at least 90 days prior to sailing.

#### SPECIAL OCCASIONS

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If you are celebrating a birthday, anniversary, honeymoon or other special occasion during your voyage, we will be happy to celebrate the event with you. Please indicate your special occasion on your Guest Information Form or have your travel professional advise us of such occasions at least four weeks before departure.

#### TRAVEL DOCUMENTS

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To ensure that your journey runs smoothly, please remember to bring along all required travel documents. These include air and cruise tickets, passport, visa and, if required, medical card inoculation verification. Please be aware that security measures imposed by overseas governments may change from time to time. It is your responsibility to secure all relevant documentation for your trip. If any guest fails to obtain and to have such documents readily available, that guest may be denied boarding and accommodation, or the guest may be disembarked during the voyage.

Note: Some countries you visit may require that your passport be valid for six months following your return date.

For your personal safety, we require all guests to provide us with the above-mentioned documentation in order to board our vessels. Should you have any questions regarding travel documents, please consult your travel professional/agent for advice.

# ABOARD SHIP

## COMMUNICATIONS AT SEA

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Communication via satellite is a significantly different experience compared to high-speed connections on shore. The signal travels in a similar manner to radio waves but at much greater distances. That is why onboard Internet access can be inconsistent and cannot be guaranteed at all times. Satellite communications can be affected by weather and the ship's location. As such, there may be temporary outages of any satellite-provided service, including Internet, mobile phones, in-suite phones, television broadcast channels and world news summaries.

Considering the limitations of satellite bandwidth, Internet access is best used for e-mail communication and web browsing. Certain websites and services may be restricted due to limited bandwidth. Certain online activities require high-bandwidth and will be more frustrating than enjoyable.

## COMMUNICATION SERVICES

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### INTERNET ACCESS

All guests will be granted free, unlimited standard Wi-Fi for 1 device at the time. Guests sailing in Medallion, Silver, Royal, Grand or Owner's suites will receive unlimited premium Internet access aboard for up to 2 devices at a time. Standard Wi-Fi is provided at regular satellite speed – ideal for emailing, web surfing, chat or similar. Not suitable for video, audio calls, or streaming. Premium access is suitable for all kinds of applications, including video and audio call and streaming. Premium WI-FI is available at an additional charge. Guests may use their own laptop with wireless to conveniently access the Internet and personal email services from the privacy of their own suite, and at wireless Internet (Wi-Fi) locations throughout the ship.

Telecommunications via satellite is a significantly different experience compared to high-speed connections on shore. The signal travels in a similar manner to radio waves but at much greater distances. That is why onboard Internet access is inconsistent and cannot be guaranteed at all times.

Satellite communications are also affected by weather and the ship's location.

### E NEWSPAPERS

Guests can simply download the PressReader application to enjoy a wide variety of complimentary newspapers from around the world directly from your iPad/iPhone or an Android device. The application is a free download on the Apple App Store and Google Play Store. After download, visit the Silversea Portal page, and follow the PressReader link to connect to the free onboard newspapers library

## MOBILE PHONE AND DATA SERVICES

Guests may send and receive phone calls, text messages and other select data services on their own smart phone or device. Guests will be billed by their home mobile phone provider, calls, messages and data will appear as roaming charges on their bill. Before leaving home, guests should contact their provider to confirm a roaming agreement with them has been established and the applicable rates. Each ship is also equipped with an in-suite telephone system that allows guests to make direct-dial phone calls from their suite whilst at sea. Calls will be billed to the guest's onboard account. Please consult the ship's Reception Desk for the current rate, which (at time of printing) is USD\$1.50 per minute.

The ship's Internet service is a very reasonably priced alternative to phoning. Should someone wish to reach a guest whilst they are at sea, please refer to the Leave Behind Information provided in the final cruise documents.

## DINING OPTIONS

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Silversea features a variety of onboard dining options including Atlantide, La Terrazza, Spaccanapoli, Seishin and Silver Note, plus 24-hour in-suite dining.

### INDOCHINE

Evoking a sense of exotic mystery, the Asian-accented Indochine embarks you on an exquisite journey of culinary discovery aboard *Silver Spirit*. Unlock the hidden treasures of the spice markets of Mumbai, whet your appetite with the exoticism of Thailand and temper your taste buds with the cuisine of Vietnam. Elegant and exquisite dishes bursting with Asian essence awaken your gastronomic senses and immerse you in an expansive tapestry of the palate.

### ATLANTIDE

Pivotal to *Silver Spirit* dining experience, this elegant bar and grill incorporates the best that the sea has to offer.

Created to temper your taste buds, designer dishes such as royal crab, blue lobster and Verbena infused red snapper in a sea salt crust are showcased alongside the best steaks offshore.

#### LA DAME

La Dame features a bespoke menu by our top chefs, and is the highest expression of excellence of French dining. The ambience is one of chic contemporary style, with crisp white table linens and the impeccable white gloved service associated with Silversea. Named after “La Dame de Paris” or the Eiffel Tower, La Dame echoes the traditions and cultures embedded in the French gastronomic past, while respecting its bright culinary future. Quintessentially Parisian, extremely elegant and very refined, meals at La Dame are a fusion of tradition and modernity. Please visit MySilversea to make your reservations. Reservations required for dinner. Per guest dinner, reservation fee applies.

#### SEISHIN

Taking its name from the Japanese translation for Spirit, this restaurant features dishes based on the Japanese philosophy of using natural, seasonal flavours enhanced by classic traditional cooking techniques utilizing the freshest possible ingredients, whilst the chefs perform their arts at “La Table du Chef” the center stage cooking area that forms part of the dining experience. Seishin finds its inspiration in “Nikkei” Cuisine a fusion of flavours of the freshest the oceans and the fields have to offer. Dinner reservations are required and may be made once on board. Per guest dinner, reservation fee applies.

#### SPACCANAPOLI

Reflecting Silversea’s Italian heritage, this emblematic street in Naples divides the city in two and is renowned for its pizzerias. No visit to the city is complete without a journey to Spaccanapoli. Therefore, it is unsurprising that Spaccanapoli aboard *Silver Spirit* reflects the true Italian way of life: the freshest ingredients, authentic dough and a perfect sense of the fabled Italian lust for life. The simplicity of la dolce vita is reflected in the relaxed dining style of the restaurant.

#### SILVER NOTE

A sumptuous, intimate setting with a lively, joie de vivre ambience is the perfect place to dine, dance and dream the night away... Small plate tapas-style dishes of mouth-watering international cuisine perfectly compliment the rich, exciting entertainment as the smooth sounds of jazz and blues gently caress your ears. A refined late evening menu perfectly showcases the panache and style of Silver Spirit’s plentiful dining options, so expect multisensory fireworks as you swing and sway effortlessly across the dance floor as Silver Spirit gracefully takes you to your next destination. Reservations required for dinner. Please visit MySilversea to make your reservations.

#### LA TERRAZZA

On board this luxury cruise ship, a divine selection of Italy’s best cuisine is served à la carte in La Terrazza. Authentic recipes and the freshest ingredients come together with flair and passion — a flavourful expression of Silversea’s distinctive Italian heritage. La Terrazza uses buffalo mozzarella from Naples, organic balsamic vinegar and olive oil from Umbria, and air-dried ham out of Parma. The Emilia-Romagna region also produces Silversea’s 24-month aged Parmigiano Reggiano, while the pasta is made daily right on board. La Terrazza is open for casual, buffet-style breakfast and lunch with indoor or al fresco dining on the outdoor terrace. During the evening, La Terrazza transforms into an à la carte traditional Italian restaurant. Open-seating dining for buffet breakfast and lunch. Reservations recommended for dinner.

#### POOL BAR & GRILL

Casual and convenient. Poolside menu options feature healthy CruiseLite selections at breakfast, with light fare for lunch including grilled meats and fresh-from-the-oven pizza. At the Pool Bar, cocktails are served.

#### THE GRILL

One of the healthiest cuisines to exist, The Grill features lava stone cooking at its finest. Sourced from volcanic rock and placed in an oven to reach an optimum temperature of 400°C, The Grill invites guests to cook their food directly at their table. Place your meat, fish or vegetables on top of the grill stone or inside the soup bowl, and then simply cook to your very own taste. Every bite is cooked to perfection, time after time. With the stone cooking available in the evenings only, The Grill becomes a gourmet salad and burger bar, offering build your own burgers from the best selections of meat. Dinner reservations recommended and may be made once on board.

#### IN-SUITE DINING

You may order from our Room Service menu 24 hours a day. Selections from The Restaurant menu can be served course-by-course in your suite during regular dining hours.

#### CONNOISSEUR’S LIST

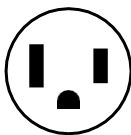
In addition to our complimentary selections, Silversea is pleased to offer, for purchase, a selection of special vintage wines and some of the world’s finest cognacs and cigars.



## ELECTRICAL APPLIANCES

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For your convenience, 110-volt (U.S. current) and 220- volt (European current) outlets are provided in your suite, accommodating small appliances without the use of adapters or electric converters. A hairdryer is provided in each suite. Irons are available in the launderette for your convenience. It is recommended that you pack an international adaptor.



## ENTERTAINMENT AND ENRICHMENT

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Luminaries from the world of food and wine, famous artists and celebrities, world affairs experts, renowned authors and destination specialists awaken the senses to a fuller cultural appreciation. A spacious Venetian Lounge presents acclaimed performers, standing ovations and rave reviews.

## MONEY MATTERS

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### CARRYING MONEY

Silversea does not limit the amount of money you may carry during your voyage. For safety reasons, Silversea recommends that guests take precautions and not carry excessive amounts of cash. Many purchases can be conveniently made using credit cards or traveller's cheques and do not require cash transactions. Silversea is not responsible for any loss of money.

If you bring more than US\$10,000 into or out of the United States (e.g. in the form of U.S. or foreign currency/coinage, traveller's cheques in any form, money orders, etc.), you must report it to the U.S. Customs Service. For additional information and forms, see the U.S. Customs' website at: [www.cbp.gov](http://www.cbp.gov) and click on "Travel". If you are not a U.S. citizen, please contact your local customs office.

### CURRENCY EXCHANGE

It is a good idea to exchange some of your funds at a bank before leaving home. Most international airports also exchange funds, though they often charge higher exchange fees. In certain ports of call there will be a local bank representative on board to exchange funds into the currency of the host country.

### MAKING PURCHASES ABROAD

If you plan to make any major purchases abroad, we recommend that you use your charge card ashore wherever it is accepted. This will often ensure receiving a better exchange rate than what is offered locally.

### SHIPBOARD ACCOUNT

Upon embarkation, guests will be asked to register their VISA®, Master Card® or American Express® credit card number and expiration date, which must be valid through the final day of their voyage. All charges for services provided and products purchased onboard must be settled in cash in U.S. dollars,

by travellers cheques in U.S. dollars, or above listed credit card at the end of each voyage segment and before final disembarkation from the ship. Although all shipboard charges are in U.S. dollars, Silversea processes shipboard credit card transactions through the United Kingdom. Please be aware that some credit card companies charge a foreign transaction fee. Silversea encourages guests to contact their credit card issuer in advance of their cruise to enquire about possible foreign transaction fees.

## TRAVELLERS CHEQUES

Travellers cheques in U.S. dollars may be cashed at the Reception Desk 24 hours a day. Also, your travellers cheques may be used to pay your shipboard account.

## ONBOARD SERVICES AND FACILITIES

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### BOUTIQUE / SHOPPING

The Boutique offers a selection of designer fashions, perfumes and Silversea logo items. Toiletries and convenience items are also available for purchase. We welcome you to come in and browse.

Shops are closed whilst in port and on occasion due to local government regulations. You will find Boutique hours indicated daily in the Silversea Chronicles.

### CRUISE CONSULTANT

Located in the lobby area, our Cruise Consultant is available to assist you with future itineraries. Book your next cruise during your stay and enjoy additional savings on selected voyages. Also, here you can learn about the exclusive privileges and benefits of our Venetian Society, a membership programme for guests that have previously sailed with Silversea.

### TV

In-suite television programming is available 24 hours a day, seven days, and offers movie channels and news channels such as CNN, BBC World, Fox News and ESPN. *Silver Spirit* features movies on-demand in place of a DVD player.

### GUEST RELATIONS SERVICES

Each ship offers the services of a Guest Relations Manager who can assist you with any number of personal needs, reservations, information or other special requests.

### LAUNDRY/VALET SERVICES

Complete valet services, including laundry, pressing and wet cleaning, are available and may be arranged through your Butler. Customary charges will apply. A complimentary self-service launderette offers washing machines, dryers, irons and laundry supplies.

## MAIL

Prior to your departure date, we will provide you with a list of port addresses where mail can be delivered to you throughout the voyage. Postage and mailing services are available on board.

## MEDICAL SERVICES

Each of our ships is equipped with a Medical Centre. A doctor and nurse are on 24-hour call when at sea. When docked, supplementary emergency care may also be obtained through local medical facilities. Guests may be charged for medical services and for medications used for their medical treatment. The Medical Centre is not intended or designed to provide ongoing treatment for pre-existing conditions or for extended critical care, and Silversea is not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Guests requiring oxygen for medical reasons are welcome to bring an oxygen concentrator onboard. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply. (For additional details, see the Passage Contract.)

## NEWSPAPERS

With our compliments, on request you will receive a satellite world

news summary delivered daily to your suite. Publications are available within hours of original printings. Royal, Grand and Owner's suite guests will receive one periodical daily with our compliments.

## RELIGIOUS SERVICES

Non-denominational religious services are held aboard ship on Sundays. During holidays, Catholic and/or Jewish clergy will be on board whenever possible.

## SHOE SHINE

Complimentary shoeshine is available to all guests upon request.

## POLICIES

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### ITINERARY VARIATIONS

It is our goal to follow our ship's schedule and itinerary as planned. However, conditions beyond the control of Silversea, such as weather, may occasionally make it necessary to alter an itinerary. Guests will be notified of any required deviation as soon as possible.

### PETS

We are unable to accommodate pets of any kind on any Silversea voyage.

### SAFETY PRECAUTIONS AND PROCEDURES

It is mandatory that all guests participate in a safety drill, which is normally scheduled to take place prior to departure from the port of embarkation. Please note that emergency information is posted in your suite.

## SMOKING

At Silversea, the comfort, enjoyment and safety of all guests is paramount. Most areas on board are non-smoking, and, as a safety precaution, smoking is not permitted in guest suites or guest suite verandas. However, cigarette, cigar and pipe smoking is permitted in the Connoisseur's Corner (inside and outside area) and in specifically designated outside areas. These areas include Panorama Lounge (starboard side) and around the bar on the Pool deck aboard *Silver Spirit*, as well as on open. Silversea kindly requests that all guests observe the non-smoking areas.

## VISITORS ON BOARD

Please have your travel professional contact Silversea Special Services if you would like to make arrangements for a Bon Voyage Party and/or to have visitors board the vessel at the port of embarkation. Requests should be made in writing no later than 14 days prior to departure. For security reasons, visitors on embarkation day must be pre-registered with Silversea. For visitors during the voyage other than embarkation day, arrangements may be made on board. Silversea may limit the number of visitors permitted on board.

## PUBLIC ROOMS

### DOLCE VITA

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Warm and inviting, Dolce Vita offers nightly entertainment including live piano music.

### THE CASINO

Enjoy a selection of games at the Silversea Casino for guests 18 and older, or discover new games during your luxury cruise.

### THE CASINO BAR

This cosy bar, accessible from The Casino, sports comfortable chairs and Italian sofas, with leather stools circling the handsome wood bar. Day or night, it welcomes you to relax with friends over light conversation or after browsing the nearby boutiques.

### THE CONNOISSEUR'S CORNER

Rich and luxurious, yet airy and spacious, this indoor/outdoor venue is where you sip the finest cognac or whisky from a prestigious range and revel in the tranquil murmur of after dinner conversation.

### TOR'S OBSERVATION LIBRARY

The eponymous lounge carries its name well. Set on the highest level at the very top of the ship, this is a quiet space for reading and reflection while being dazzled by the undulating seascapes that are constituent to life on board. Borrow a book from the in-house library, read the papers or just embrace the tranquillity of being at sea

### PANORAMA LOUNGE

A peaceful retreat that is the perfect place to break away to a social place to meet and greet old friends, or an evening venue to partake in a cocktail as you sit back and watch the world go by.

### VENETIAN LOUNGE

Applaud a broad spectrum of entertainment — from full-scale production shows and classical soloists, to cultural entertainment and feature films. Throughout your voyage, this luxury cruise ship's Venetian Lounge also presents port talks, enrichment lectures and a variety of special events.

### POOL

Chaise lounges arranged in the sun or shade. Bubbling whirlpools. The pool water refreshing in warmer climates, heated for cooler weather.

## SHORE EXCURSIONS

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Booking Direct with Silversea gives you peace of mind. Our local tour operators are fully insured and have been comprehensively vetted. In the unlikely event of issues with a Silversea tour, we assume responsibility and the ship will wait for our delayed shore excursion. These are important factors when comparing value.

Shore Excursions are available on a first-come, first served basis. Guests should note that some shore excursions are very popular with guests and often ending up being waitlisted. In order to avoid disappointment, it is therefore suggested to book in advance via [my.silversea.com](http://my.silversea.com) from 180 days until 48 hours prior to sailing. You may also reserve and purchase your shore excursions. You will find a shore excursion booking form in your suite and at the Shore Concierge desk. Select the shore excursions in which you wish to participate, then leave the completed and signed form at the Shore Concierge desk prior to the booking deadline indicated. Shore Excursion tickets will be delivered to your suite and your selected excursions charged to your shipboard account. Overland and exclusive excursions must be pre-paid by credit card through your reservation agents. If still available they may also be purchased on board. Shore excursions require a minimum number of participants in order to operate as described.

Silversea offers a broad range of activities for our guests of all physical capabilities. However, certain excursions are more appropriate for physically fit and active guests. All excursions offered are clearly identified with an activity level to assist you. We also offer a good variety of Accessible Shore Excursion worldwide (according to the ports availability and local structure) that are designed for guests unable to negotiate motor

coach steps or for full time wheelchair/scooter users. The vehicle used on this type of shore excursion is adapted with an access ramp (or lift where available) to accommodate a limited number of mobility devices. In order to use the ramp and/or lift, guests are required to be seated on a wheelchair or scooter. For your safety and enjoyment and that of your fellow guests, please be certain to select excursions that meet your physical capability.

We therefore encourage guests to review the excursion description carefully including the PLEASE NOTE section which includes useful information. Silversea also offers port talks onboard. If you have any questions or concerns regarding shore excursion suitability, please contact the Shore Concierge ([shoreconcierge@silversea.com](mailto:shoreconcierge@silversea.com)) prior to your cruise or visit the Shore Concierge desk for more detailed information once onboard.

Expert Shore Excursions professionals are available to assist guests with their destination knowledge, personalized planning and coordination of all private, independent touring suggestions. This could include area highlights, flightseeing, water sports and more. To take advantage of this service, requests should be submitted no later than 15 days prior to sailing and guests must have a deposited or fully paid their outstanding balance. Strict cancellation policies apply to confirmed, exclusive programmes.

When emailing [shoreconcierge@silversea.com](mailto:shoreconcierge@silversea.com), please communicate your booking number. There is a service fee of \$100 per voyage to secure your arrangements, however this fee will be applied to your confirmed programme in that port. The Shore Concierge team can be contacted by mail at [shoreconcierge@silversea.com](mailto:shoreconcierge@silversea.com) to arrange tailor-made tours, luncheons, cooking classes with local chefs and more.

## SILVER SEA'S ALL-INCLUSIVE FARES

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With our convenient all-inclusive fares, you will find a world of luxuries available to you at no additional cost.

### BEVERAGES

A selection of wines, spirits, and champagne is complimentary throughout the ship and your in-suite refrigerator and bar set up will be replenished upon request with your preferences. (A selection of premium wines, champagnes and spirits is available at an additional charge.)

### GRATUITIES

All hotel service gratuities are included in your cruise fare. Gratuities for services received shore side or in the spa are at your own discretion.



## SPA AND FITNESS

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### FITNESS CENTRE

Open daily, you can tone up at the Fitness Centre with a workout, and then relax with a sauna. The Fitness Centre features a variety of modern equipment, as well as saunas and steam rooms. Aerobics, yoga, Pilates, and circuit training classes are offered. Special classes, private fitness instruction and personalised fitness sessions with the on board fitness instructor are also available at an additional charge.

### ZAGARA SPA AND SALON SERVICES

Spa, beauty salon and hair styling services are available on board and include manicures, pedicures, facials, massages and other spa treatments. Appointments for these services may be made on board the ship. To reserve the dates and times you prefer, we suggest you book your appointments early in your voyage. Customary charges will apply. You may also book Spa services online, 60 days prior to sailing. Visit [Silversea.com](http://Silversea.com) and click on "My Voyage" for details.

## WELLNESS PROGRAMME

Whether the goal is better health or weight control, Silversea's Wellness Programme offers a roster of fitness activities and seminars, and daily Cruiselite menu selections. Choose from dishes that are lower in fat, calories, sodium and cholesterol, as well as vegetarian, vegan and low-carb options.

## VALUABLES

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Your suite is equipped with a personal safe, located inside your walk-in wardrobe. Please take great care with your money, jewellery, cameras, binoculars, documents and any other articles that you retain in your personal control or keep in your suite, as Silversea is not responsible for damage to, or loss of, these items.

# BACK HOME AGAIN

## **CUSTOMS AND DUTY-FREE PURCHASES**

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On your return flight home, the airline will provide you with a Customs Declaration Form. If you plan to make numerous purchases abroad, it is recommended that you keep all sales receipts handy in your carry-on bag to help you complete this form. U.S. Customs will permit each traveller to return to the United States with no more than US\$800 worth of merchandise purchased abroad without paying duty. You will be charged a 10% duty for the next US\$1,000 worth of purchases, and on purchased items that total more than US\$1,400, you will be assessed an additional rate based on the retail value from the country of origin. Limits on tobacco and liquor are as follows: 100 cigars or 200 cigarettes and one litre of wine, beer or liquor.

To prevent the inconvenience of trying to prove that foreign items purchased in the U.S., which you carried aboard, were not purchased overseas, you may want to pre-register them with the U.S. Customs Office prior to your departure. (Please see page 4 on Customs).

For additional information on U.S. Customs' regulations please see the U.S. Customs' website at [www.cbp.gov](http://www.cbp.gov) and click on "Travel" or contact the U.S. Customs Office in your area. If you are not a U.S. resident, please contact your local Customs Office.