

SILVER ENDEAVOUR | GENERAL Q&A

July 18, 2022

What is Silversea announcing today?

Silversea Cruises has announced court approval to acquire cruise ship *Endeavor*—one of the world's most luxurious expedition ships. The ship will be renamed *Silver Endeavour* when she officially joins the fleet.

Will the ship be renamed?

Endeavor will be renamed to Silver Endeavour. To honour the spirit of expedition travel, the ship will be renamed Silver Endeavour when she officially joins the fleet—paying testament to one of history's most famous vessels, HSM Endeavour – the ship used by Captain Cook during his first voyage of discovery.

What is the purpose of the ship's acquisition for the Silversea brand?

Silver Endeavour will strengthen Silversea's position as the leader in ultra-luxury and expedition cruising, broadening our diverse polar offering for guests' enjoyment.

How many ships does Silversea have?

Silver Endeavour becomes Silversea's fifth expedition ship in its fleet of 11. She is the cruise line's fourth ship designed for polar cruising.

When will Silver Endeavour enter service?

Silver Endeavour is scheduled to enter service from November 2022.

Will Silver Endeavour replace another ship in the fleet?

Silver Endeavour is expected to replace Silver Explorer from the 2022/2023 Antarctica season—including the ship's Antarctica Bridge sailings. Silver Explorer will resume her operations for the upcoming 2023 Kimberley season as scheduled, subsequently sailing in the South Pacific, before leaving the fleet in November 2023 when her charter agreement ends.

To which destinations will Silver Endeavour sail?

Silver Endeavour is designed to cruise to the world's most remote destinations, including both Polar Regions.

When do bookings open for Silver Endeavour?

Bookings for *Silver Endeavour* open immediately. *Silver Endeavour* is expected to replace *Silver Explorer* from the 2022/2023 Antarctica season—including the ship's Antarctica Bridge sailings. Guests can book their voyage aboard *Silver Endeavour* for the upcoming Antarctica season under *Silver Explorer*. The ship's suite assignment will be determined from August 12, 2022 onward.

Silver Explorer will resume her operations for the upcoming 2023 Kimberley season as scheduled, subsequently sailing in the South Pacific, before leaving the fleet in November 2023 when her charter agreement ends.

Where can I find more information about Silver Endeavour?

Information on *Silver Endeavour* will be published on www.silversea.com on August 23rd, 2022. Travel agents and guests who want to know more should email endeavour@silversea.com. Journalists can contact Silversea's PR team, using PR@silversea.com.

Will the ship be refurbished?

Silver Endeavour will enter the dry dock for a brief period, undergoing minor refurbishments to ensure that the ship is in line with Silversea's high standards. More details will be revealed in due course.

Will Silversea keep the ship's submarine and helicopter?

The company will share details in due course.

What does 'polar class PC6' mean?

The International Association of Classification Societies describes ships classified as PC6 as being capable of "summer/autumn operation in medium first-year ice which may include old ice inclusions."

How many suite categories does Silver Endeavour offer?

Silversea will reveal more information on the ship's suites in due course.

How many guests will Silver Endeavour carry?

Silver Endeavour will start service with 200 berth capacity.

How many Zodiacs/kayaks will Silver Endeavour carry?

As well as carrying kayaks, Silver Endeavour will have one of the highest Zodiac-to-guest ratios in expedition cruising, matching the rest of the Silversea fleet. More information will be made available in due course.

How many expedition team members will travel aboard Silver Endeavour?

Silver Endeavour will offer one of the most personalised expedition experiences at sea, carrying a team of expedition experts, with one of the highest expert-to-guest ratios in expedition cruising. More information will be made available in due course.

What are Silver Endeavour's key specifications?

Tonnage: 20,449 GRT Length: 164.4m Max speed: 19 knots Ice class: PC6 (1A)

Number of public decks: 8

Crew-to-guest ratio: approximately 1:1

Space-to-guest ratio: approximately 100GRT-per-passenger

Q: What is Silversea going to do about former Endeavor bookings? Will there be incentives for former Endeavor guests who haven't received reimbursement?

As part of the ongoing RCL Cares program, Royal Caribbean Group will protect the deposits of guests who were originally booked on Crystal Endeavor and make a new booking on one of the Group's global brands – Royal Caribbean International, Celebrity Cruises and Silversea Cruises.

To the extent the Crystal Endeavor guests do not receive their deposits back from Crystal or other sources, the Royal Caribbean Group will refund any amount paid on their new booking up to the amount

of their lost deposits from Crystal. Complete terms of the offer will be provided on www.silversea.com soon.

Crystal Endeavor guests and their travel advisors who want to know more about the RCL Cares program should contact Silversea's help desk at the following numbers:

-United States and Canada: 1-877-353-4281

- UK: +44 (0)844 770 9030 - Australia: +1300-306-872 - Austria: +43 (0)19287897 - Asia: +61 2 9255 0600 - Belgium: +32 (0)24011432 - Denmark: +45 (0)70142898 - Finland: +358 (0)92319 5040 - France: +33 (0)170709622

- Germany: +49 (0)69222212283

- Italy: 800959171

- Luxemburg: +352 (0)24871142
- Monaco: +37 (0)797702424
- Netherlands: +31 (0)207139298
- Norway: +47 (0)2103340

- Spain: +34 (0)938001962 - Sweden: +46 (0)850685493 - Switzerland: +41 (0)445807181

Will Silversea recruit the ship's former crew?

The cruise line wishes to welcome *Silver Endeavour's* former crew to the Silversea family. For more information, visit <u>crewcareer.silversea.com</u> or <u>https://silversea.vcrew.com/</u>.