



Interim report
Third quarter 2019

Highlights and key figures

Growth

- Net loans grew by NOK 271 million in the quarter and by NOK 906 million (12%) year-on-year
- Total net loans as at 30 September 2019 were NOK 8.4 billion
- Lending growth was driven by strong growth in Sweden and Finland
- Growth in Norway was impacted by recent regulations and the lack of a competitive refinancing product in Norway
- In Q4 2019, Komplett Bank will launch a new annuity loan product with refinancing capabilities, which is expected to strengthen the Bank's competitiveness in the Norwegian market

Profitability

- Total income for Q3 2019 was NOK 294.7 million, stable compared to NOK 295.2 million in Q2 2019
- Costs decreased in the quarter, driven primarily by a reduction in non-recurring costs compared to previous quarters
- Non-recurring costs of NOK 6.1 million related to regulatory processes, loss provision related to a supply agreement and strategic projects
- Loan loss ratio was 4.0%, up from 3.9% compared to Q2 2019
- Profit after tax of NOK 80.5 million, up from NOK 79.4 million in the previous quarter, adjusted for a NOK 18.0 million AML administrative fee in Q2 2019
- Return on equity (ROE)* was 18.1%, impacted by continued capital build-up. In Q2 2019, ROE adj. for administrative fee was 18.5%
- Return on assets (ROA)** was 3.0%, down from ROA adj. of 3.1% in Q2 2019

Capital Adequacy

Komplett Bank remains well capitalised and its CET1 ratio increased to 22.5% in the quarter from 22.0% in Q2 2019. The Bank has a CET1 target of 19.3%

NOK million, unless otherwise specified	Q3 19	Q2 19	Q3 18	YTD 2019	YTD 2018	2018
Net interest income	282	275	250	821	688	959
Growth, Y/Y	13 %	19 %	43 %	19 %	45 %	43 %
Pre-tax operating profit	107	89	101	298	313	443
Profit after tax	80	61	75	218	234	331
Profit growth, Y/Y	7 %	-30 %	-19 %	-7 %	17 %	21 %
Cost / Income (ex marketing)	29 %	35 %	20 %	31 %	22 %	22 %
Cost / Income (ex marketing and AML fee)	29 %	29 %	20 %	29 %	22 %	22 %
Net loans to customers, end date	8,361	8,090	7,456	8,361	7,456	7,844
Loan growth, Y/Y	12 %	19 %	51 %	12 %	51 %	44 %
ROE, annualised *)	18 %	14 %	21 %	17 %	23 %	23 %
ROE ex AML Fee, annualised	18 %	18 %	21 %	18 %	23 %	23 %
ROA, annualised **)	3.0 %	2.4 %	3.5 %	2.9 %	4.1 %	4.1 %
ROA ex AML fee, annualised	3.0 %	3.1 %	3.5 %	3.1 %	4.1 %	4.1 %
EPS, annualised ***)	1.75	1.33	1.73	1.60	1.81	1.91
EPS ex AML fee, annualised	1.75	1.72	1.73	1.74	1.81	1.91

* ROE = 4 x Profit after tax in the quarter / (quarterly average total equity – average AT1 capital)

** ROA = 4 x Profit after tax in the quarter / quarterly average assets

*** EPS = 4 x (Profit After Tax – payment to AT1 capital investors) / Average number of shares in period

About Komplett Bank ASA

Komplett Bank ASA (the “Bank”) started operations in March 2014 when the company received its banking licence from the Norwegian authorities. Komplett Bank focuses on offering convenient consumer financing products.

The Bank’s main products are consumer loans, comprising Komplett Bank’s annuity loans launched in May 2019 as well as a flexible loan product with credit line functionality that gives the customer more flexibility in use of the credit line. In addition, the Bank offers “Komplett Bank Mastercard”, a credit card with product features tailored for online shopping as well as Point of Sales (POS) finance products. The Bank offers deposit products with highly attractive interest rates in both Norway and Germany. As a member of the Norwegian Banks’ Guarantee Fund, customer deposits are guaranteed up to NOK 2 million (EUR 100 k in Germany) per customer.

Canica Invest AS, the owner of the leading web retailer in the Nordic countries, the Komplett Group, is Komplett Bank’s largest shareholder with an ownership of 19.4%. The Bank has a long-term strategic cooperation with the Komplett Group.

The Bank follows a growth strategy based on geographical and product-wise diversification and expansion. The strategy is founded on a digital, scalable, efficient and low-cost operating model combined with strong risk control. The Bank operates on a cross-border basis from Lysaker, outside of Oslo. The Norwegian banking license provides for passporting of the Bank’s offering throughout the entire European Economic Area (EEA).

The Bank launched consumer loans in Norway in Q1 2014, in Finland in Q1 2017 and Sweden in Q1 2018. In May 2019, the Bank launched a new annuity loan product tailored to meet new consumer lending regulations in Norway. The Bank is expecting to launch an additional consumer lending product tailored for refinancing in the fourth quarter of 2019. Credit card operations started in Norway in 2015, in Sweden in Q1 2019 and in Finland in Q2 2019. POS finance products were launched in Norway and Sweden in Q3 2017 and Q2 2018, respectively. In Q4 2018 the Bank launched EUR denominated deposits in Germany and plans to introduce SEK denominated

deposit products in Sweden in the fourth quarter of 2019.

In the near- to medium term, lending operations will be focused on the Nordic region and the Bank will continue its expansion by developing its current product portfolio in existing markets.

Financial figures for Q3 2019

All figures are prepared and presented in accordance with IFRS.

Net loans grew by NOK 271 million in Q3 2019, driven primarily by Finland and Sweden, which grew by NOK 231 million and NOK 205 million, respectively. Net loans in Norway declined by NOK 185 million in the quarter, net of NOK 144 million in non-performing loans sold as part of the Bank’s forward flow agreement. In 2019, lending growth in Norway has been impacted by new consumer lending regulations, part of which directly impacted the competitiveness of Komplett Bank’s flexible loan product, particularly in the refinancing segment. Growth in Norway has also been impacted by targeted credit measures implemented in October 2018. Net loan growth for Point-of-sales finance was NOK 28 million in the quarter, up from NOK 8 million in Q2 2019, driven by increased activity in the Norwegian market. Credit cards declined by NOK 7 million in the quarter, reduced by NOK 37 million in forward flow.

Net interest income amounted to NOK 282.4 million, up from NOK 275.0 million in Q2 2019, driven by lending growth. Net commissions and fees amounted to NOK 14.3 million in Q3 2019, down from 17.8 million in the previous quarter. The resulting total income was NOK 294.7 million, stable compared to NOK 295.2 million in Q2 2019.

Operating costs, excluding marketing expenses, were NOK 85.0 million down from NOK 104.6 million in Q2 2019 (NOK 86.6 million adj. for NOK 18.0 million AML fee). Operating costs in Q3 2019 included NOK 6.1 million in non-recurring costs for external support in relation to regulatory processes, a loss provision related to a supply agreement and the exploration of strategic opportunities. The corresponding cost-income ratio ex marketing expenses decreased to 28.8% in Q3 2019 from 35.4% in Q2 2019. Direct marketing expenses amounted to

NOK 20.9 in Q3 2019, down from NOK 23.6 million in Q2 2019.

Losses on loans in Q3 2019 amounted to NOK 81.8 million, up from NOK 78.5 million in Q2 2019. The resulting quarterly loan loss ratio¹ was 4.0%, up from 3.9% in Q2 2019. The increased loan loss ratio is primarily a result of loan growth and increased share of portfolio for consumer loans Finland and Sweden, as these products have higher provisioning rate level compared to Norway.

Profit after tax was NOK 80.5 million in Q3 2019, up from 61.4 million in the previous quarter.

Total assets at 30 September 2019 amounted to NOK 10,872 million (up from NOK 10,698 million at 30 June 2019). Net loans to customers ended at NOK 8,361 million (NOK 8,090 million). Deposits from customers amounted to NOK 8,755 million (NOK 8,432 million), driven primarily by growth in EUR denominated deposits, which amounted to NOK 2,466 million at 30 September 2019, an increase of NOK 549 million from 30 June 2019.

Total equity was NOK 1,863 million (NOK 1,784 million at 30 June 2019). Komplett Bank is well capitalised and had a total capital ratio of 23.8% (23.4%) with a CET1 ratio of 22.5% (22.0%) as of 30 September 2019.

Bank deposits and liquid securities amounted to NOK 2,343 million (NOK 2,464 million) corresponding to 21.5% (23.0%) of total assets.

Gross defaulted loans at the end of Q3 2019 amounted to NOK 1,060.6 million, up from NOK 955.2 million at 30 June 2019. Loan impairments amounted to NOK 608.3 million (NOK 548.0 million).

Regulatory update

On 15 May 2019, new regulations regarding lending practices for unsecured credit in Norway came into effect. The new regulations are based on guidelines previously issued by the Financial Supervisory Authority of Norway (FSA) in 2017 and will be in place until 31 December 2020.

From 30 September 2019, the Swedish FSA increased the countercyclical capital buffer requirement from 2.0% to 2.5%, and the Norwegian

Ministry of Finance has decided that the countercyclical capital buffer requirement shall be increased to 2.5% from 31 December 2019. As of 30 September 2019, the Bank's weighted countercyclical capital buffer requirement is 1.5%. Also, the Norwegian Ministry of Finance has issued a public consultation that implies an increase in the systemic risk buffer requirement from 3.0% to 4.5%. The deadline for comments to the consultation is 30 September 2019. The Bank has calculated the effect of the proposed change to systemic risk buffer to be non-material to the Bank.

In 2018, Komplett Bank was among several banks to undergo an on-site inspection by the Norwegian FSA. In its report published on 10 May 2019, the FSA identified areas of improvement and shortcomings, which included the banks anti-money laundering (AML) procedures. No money laundering activities or attempted money laundering activities were identified. Komplett Bank is strongly committed to ensuring compliance with rules and regulations and has implemented significant organisational and operational measures to address all shortcomings. During Q3 Komplett Banks Internal Auditor (EY) has assessed AML procedures. Komplett Bank is very satisfied with the outcome of the audit. Komplett Bank submitted the final report to the FSA by 1 October 2019.

Outlook

Komplett Bank is well-positioned for sustainable growth, with a diversified geographical and product wise footprint, and not reliant upon a single market.

The Bank follows a diversified multi-channel marketing and distribution strategy, has a strong financial position with a resilient balance sheet and a flexible and low-cost operational model. Combined with a well-known brand and strong distribution capabilities, this puts the Bank in a favourable competitive position.

The new regulations introduced in Norway in May 2019 contained new requirements related to the amortisation schedule of revolving credit facilities, which had a direct impact on Komplett Bank's "flexible loan" product and its competitive characteristics, particularly in the refinancing

¹ Losses on loans = 4* Quarterly losses on loans / Average net loans over the period

segment. This has had an adverse effect on sales in Norway in 2019.

In response to the new regulatory situation in Norway, Komplett Bank launched a new annuity lending product in May 2019 and plans to launch an additional annuity lending product with refinancing functionalities during the fourth quarter of 2019. This new product suite is expected to strengthen Komplett Bank's competitive position and contribute to stronger growth for consumer loans in Norway. Following an initial launch in Norway, the products may be introduced to other markets.

Going forward, Komplett Bank expects continued growth for consumer loans in Finland and Sweden. The Bank also expects increased contribution from credit cards in Sweden and Finland in Q4 2019 and going into 2020 as the customer base increases. Retail sales are usually strong in the fourth quarter, which is expected to drive improved volume growth for POS finance during Q4 2019.

The new regulations are expected to dampen market growth for consumer lending in Norway going forward. The regulations will extend to all banks operating in Norway regardless of domicile, which is expected to contribute to an improved competitive environment in Norway.

Komplett Bank's strategy for product-wise and geographical expansion is the cornerstone to ensuring long-term sustainable growth and value creation. Going forward, Komplett Bank will continue to focus on creating customer value through flexible solutions and efficient and customer friendly processes.

Komplett Bank's main strategic priorities are:

- Continued stable and balanced growth across all markets
 - Launch new product suite to maintain strong competitive position for loans in Norway
 - Scale up POS finance business in Norway and Sweden
 - Deepen penetration in recently launched markets, Finland and Sweden
- Capitalise on lean and agile operational platform
- Ensure strict focus on risk control

- Optimise capital structure and maintain robust balance sheet

Financial Targets

The Bank has established the following financial targets:

1. Capital Adequacy

CET1 target of 19.3%

(Comprised of CET1 requirement of 18.3% + 1.0% management buffer)

2. Return on Equity

Above 20% return on equity

3. Dividend policy

Excess capital not deployed for growth purposes will be distributed to shareholders

Significant events after the balance sheet date

The board is not aware of events after the date of the balance sheet that may be of material significance to the accounts.

Other information

The accounting profit for Q3 2019 has in its entirety been booked against retained earnings. This interim report has been reviewed in accordance with ISRE 2410 (International Standard on Review Engagement). The review report is enclosed to this report.

Lysaker, Bærum, 22 October 2019

Board of Directors, Komplett Bank ASA

INTERIM STATEMENT OF COMPREHENSIVE INCOME

<i>Amounts in NOK million</i>	Note	Q3 2019	Q3 2018	YTD 2019	YTD 2018	2018
Interest income	2, 9	322.6	289.9	949.4	788.9	1,100.4
Interest expenses	9	-40.2	-40.3	-128.0	-100.9	-141.3
Net interest income	9	282.4	249.6	821.4	688.0	959.1
Income commissions and fees	2, 10	42.5	41.6	129.1	104.9	148.2
Expenses commissions and fees	10	-28.2	-20.3	-77.3	-55.5	-74.2
Net commissions and fees	10	14.3	21.4	51.8	49.4	74.1
Net gains / losses (-) on certificates and bonds, and currency		-2.0	-0.8	-0.5	-2.3	-1.8
Total income		294.7	270.2	872.7	735.2	1,031.4
Salary and other personnel expenses		-33.5	-24.8	-100.5	-79.2	-109.1
General administrative expenses	11	-45.8	-47.1	-140.1	-126.1	-170.4
<i>Direct marketing expenses</i>	11	-20.9	-31.1	-73.1	-83.5	-107.2
Total salary and admin. expenses		-79.3	-71.8	-240.6	-205.3	-279.5
Ordinary depreciation	8	-14.3	-7.8	-38.9	-20.2	-28.7
Other expenses	12	-12.2	-6.6	-62.7	-20.2	-31.0
Total operating expenses excl. losses on loans		-105.9	-86.3	-342.2	-245.7	-339.2
Losses on loans	2	-81.8	-83.0	-232.6	-176.0	-249.0
Pre-tax operating profit		107.1	100.9	297.9	313.4	443.1
Tax expenses		-26.6	-25.8	-79.7	-79.2	-112.0
Profit after tax		80.5	75.1	218.3	234.2	331.1
Earnings per share (NOK)		0.44	0.43	1.20	1.35	1.91
Diluted earnings per share (NOK)		0.43	0.40	1.15	1.24	1.75

Comprehensive income

<i>Amounts in NOK million</i>						
Profit after tax		80.5	75.1	218.3	234.2	331.1
Other comprehensive income		-	-	-	-	-
Comprehensive income for the period		80.5	75.1	218.3	234.2	331.1

STATEMENT OF FINANCIAL POSITION AS AT THE END OF THE PERIOD

<i>Amounts in NOK million</i>	Note	30.09.2019	31.12.2018	30.09.2018
Assets				
Loans and deposits with credit institutions	4, 5	1,145.2	1,232.4	1,095.4
Net loans to customers	2, 5	8,361.4	7,844.3	7,455.7
Certificates and bonds	5	1,197.4	436.4	437.0
Other intangible assets	8	124.9	96.0	80.7
Deferred tax assets		-	39.5	-
Fixed assets	8	18.3	1.7	1.6
Other receivables	5	24.7	10.4	9.9
Total assets		10,872.0	9,660.7	9,080.2
Equity and liabilities				
Deposits from and debt to customers	5	8,754.8	7,365.6	6,908.7
Senior unsecured bond	5	-	399.8	399.6
Other debt	5, 7	125.7	100.0	100.1
Subordinated loans (Tier 2)	5, 6	64.8	64.7	64.7
Deferred tax		40.1	-	78.8
Tax payable	7	23.7	110.8	10.0
Total liabilities		9,009.2	8,040.9	7,561.9
Share capital	3, 13	182.8	172.7	171.5
Share premium reserve	3	786.7	771.9	771.9
Other paid-in equity	3	44.9	42.2	38.9
Retained earnings	3	803.8	588.4	491.6
Additional Tier 1 capital	3	44.6	44.6	44.6
Total equity		1,862.8	1,619.8	1,518.4
Total equity and liabilities		10,872.0	9,660.7	9,080.2

Lysaker, Bærum, 22 October 2019

Board of Directors, Komplett Bank ASA

STATEMENT OF CASH FLOW FOR THE PERIOD

Amounts in NOK million	Note	Q3 2019	Q3 2018	YTD 2019	YTD 2018	2018
Cash flow from operating activities						
Pre-tax operating profit		107.1	100.9	297.9	313.4	443.1
Taxes paid		-	-	-87.0	-37.6	-82.7
Ordinary depreciation	8	14.3	7.8	38.9	20.2	28.7
Change in impairments on loans to customers	2	60.4	55.5	136.7	139.8	179.0
Change in loans to customers	2, 5	-331.4	-710.1	-653.8	-2,292.4	-2,720.1
Effects of currency on loans to customers in the period		55.7	-8.2	-30.2	-49.1	66.4
Change in deposits from and debt to customers	5	322.9	836.6	1,389.1	2,578.2	3,035.2
Effects of currency on deposits from and debt to customers in the period		-61.0	-	-58.3	-	-
Change in certificates and bonds	5	-46.6	-40.1	-761.0	-55.3	-54.8
Change in accruals		-29.5	51.1	3.7	36.1	34.3
Net cash flow from operating activities		91.9	293.4	276.1	653.6	929.1
Cash flows from investing activities						
Net Investments/sale of fixed assets	8	-	-0.0	-0.4	-0.9	-1.1
Net Investments/sale of intangible assets	8	-19.5	-16.4	-65.2	-43.5	-67.5
Net cash flow used in investing activities		-19.5	-16.5	-65.6	-44.4	-68.6
Cash flows from financing activities						
Paid-in equity		-	0.0	24.9	0.1	1.3
Repayment of senior unsecured bond		-239.0	-	-400.0	-	-
Payment to Tier 1 capital investors		-1.0	-0.9	-2.8	-2.7	-3.7
Net cash flow from financing activities		-240.0	-0.9	-378.0	-2.7	-2.3
Net cash flow for the period		-167.6	276.1	-167.5	606.5	858.1
Cash and cash equivalents at the start of the period	4	1,313.5	811.8	1,232.4	442.3	442.3
Effects of currency on loans and deposits with credit institutions in the period		-0.8	7.5	80.3	46.5	-68.0
Cash and cash equivalents at the end of the period	4	1,145.2	1,095.4	1,145.2	1,095.4	1,232.4

STATEMENT OF CHANGES IN EQUITY

Amounts in NOK million	Share capital	Share premium reserve	Additional Tier 1 capital	Other paid-in equity	Retained earnings	Total Equity
Equity as at 01.01.2018	171.4	771.9	44.6	35.5	260.2	1,283.5
<i>Changes deriving from profit or loss:</i>						
Profit after tax	-	-	-	-	234.2	234.2
<i>Changes deriving from transactions with owners:</i>						
Share capital increase	0.1	-	-	-	-	0.1
<i>Other changes recognized in equity</i>						
Changes in equity due to share options program	-	-	-	3.5	-	3.5
Paid interest on Tier 1 capital	-	-	-	-	-2.7	-2.7
Equity as at 30.09.2018	171.5	771.9	44.6	38.9	491.6	1,518.4

Amounts in NOK million	Share capital	Share premium reserve	Additional Tier 1 capital	Other paid-in equity	Retained earnings	Total Equity
Equity as at 01.01.2019	172.7	771.9	44.6	42.2	588.4	1,619.8
<i>Changes deriving from profit or loss:</i>						
Profit after tax	-	-	-	-	218.3	218.3
<i>Changes deriving from transactions with owners:</i>						
Share capital increase	10.1	14.8	-	-	-	24.9
<i>Other changes recognized in equity</i>						
Changes in equity due to share options program	-	-	-	2.7	-	2.7
Paid interest on Tier 1 capital	-	-	-	-	-2.8	-2.8
Equity as at 30.09.2019	182.8	786.7	44.6	44.9	803.8	1,862.8

Notes

Note 1 - General accounting principles

This interim report is prepared in accordance with the same accounting principles as in the annual report for 2018 except for IFRS 16.

IFRS 16 *Leases* is a new standard that enters into force from 1 January 2019 and replaces IAS 17 *Leases*. The new standard removes the current distinction between operating and finance leases and is replaced by a model to be used for all leases with individual specific exceptions. Assets are depreciated over the lease term, while the commitment is measured at the present value of agreed, not paid lease. Leases will be treated as financial instruments included in the scope of impairments subject to IFRS 9. Leases are not regarded as significant for the Bank. The initial effect of implementing IFRS 16 was an increase in both assets and liabilities of NOK 17.2 million.

All numbers are in NOK 1,000,000 unless otherwise specified.

Note 2 – Loans to customers

Loans to customers

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Loans to customers	8,969.8	8,316.0	7,888.2
Gross lending	8,969.8	8,316.0	7,888.2
Impairment of loans to customers	608.3	471.6	432.5
Net loans to customers	8,361.4	7,844.3	7,455.7

Defaults and losses

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Gross defaulted loans to customers*	1,060.6	839.7	751.9
Individual impairment of loans to customers (stage 3)	356.2	268.8	243.8
Net defaulted loans	704.4	570.9	508.0
Group impairment of loans to customers (stage 1 and stage 2)	252.1	202.8	188.7

* Defaulted loans comprise of loans which are 91 days or more overdue according to agreed payment schedule. Such loans will still be considered defaulted regardless of future payment status.

Gross loans by geographical regions

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Akershus	609.3	706.9	721.3
Aust-Agder	111.3	122.2	125.3
Buskerud	318.6	349.2	356.4
Finnmark	113.7	117.0	119.4
Hedmark	207.2	232.6	237.5
Hordaland	507.5	555.5	567.4
Møre og Romsdal	251.0	273.5	278.7
Nordland	267.0	287.0	292.7
Oppland	174.1	196.0	199.4
Oslo	661.6	748.1	761.7
Rogaland	468.0	518.1	529.7
Sogn og Fjordane	72.4	81.9	83.2
Telemark	171.6	193.3	196.7
Troms	171.4	185.7	188.7
Trøndelag	377.6	408.4	417.6
Vest-Agder	162.3	175.0	179.4
Vestfold	298.2	339.0	344.7
Østfold	345.9	390.6	398.7
Norway	5,289.0	5,879.8	5,998.4
Finland	2,524.1	1,847.5	1,557.2
Sweden	1,156.8	588.6	332.6
Total	8,969.8	8,316.0	7,888.2

Risk classes

All loans to customers are classed in different risk classes. The risk classes are divided between A to D for all products except for POS Finance where the risk classes are classed from A to C. Risk class A is for loans customers with the historically lowest probability of default, while risk class D (C for POS Finance) has the highest probability of default. Established loans are defined as loans to customers that are at least 6 months old, while new loans are defined as less than 6 months old. The column in the table below which is named "horizon" shows the horizon in which expected losses are calculated for the loans to customers for the different risk classes. The column in the table below named "interval of PD" shows the probability of default in the horizon for the relevant risk class.

	30.09.2019	31.12.2018	30.09.2018	Horizon	Interval of PD
Established loans Norway risk class A	30 %	35 %	33 %	12 months	4,5 % - 6,4 %
New loans Norway risk class A	6 %	8 %	15 %	12 months	7,4 % - 8,8 %
Established loans Norway risk class B	3 %	6 %	5 %	Lifetime	50,5 % - 54,7 %
New loans Norway risk class B	1 %	1 %	1 %	Lifetime	62,2 %
Established loans Norway risk class C	1 %	1 %	1 %	Lifetime	71,7 % - 76,7 %
New loans Norway risk class C	0 %	0 %	0 %	Lifetime	86,4 %
Established loans Norway risk class D	5 %	5 %	5 %	Lifetime	100,0 %
New loans Norway risk class D	0 %	0 %	0 %	Lifetime	100,0 %
Established credit card loans Norway risk class A	5 %	6 %	6 %	12 months	0,0 % - 7,1 %
New credit card loans Norway risk class A	0 %	1 %	0 %	12 months	0,0 % - 8,0 %
Established credit card loans Norway risk class B	2 %	2 %	3 %	Lifetime	37,6 %
New credit card loans Norway risk class B	0 %	0 %	0 %	Lifetime	44,5 %
Established credit card loans Norway risk class C	0 %	0 %	0 %	Lifetime	73,3 %
New credit card loans Norway risk class C	0 %	0 %	0 %	Lifetime	83,3 %
Established credit card loans Norway risk class D	1 %	2 %	2 %	Lifetime	100,0 %
New credit card loans Norway risk class D	0 %	0 %	0 %	Lifetime	100,0 %
Loans Finland risk class A	22 %	18 %	16 %	12 months	7,7 % - 13,0 %
Loans Finland risk class B	2 %	2 %	1 %	Lifetime	53,6 % - 59,1 %
Loans Finland risk class C	0 %	0 %	0 %	Lifetime	85,9 % - 90,9 %
Loans Finland risk class D	4 %	2 %	2 %	Lifetime	100,0 %
POS Finance risk class A	3 %	3 %	3 %	12 months	8,0 %
POS Finance risk class B	1 %	1 %	0 %	Lifetime	44,5 %
POS Finance risk class C	1 %	0 %	0 %	Lifetime	100,0 %
Loans Sweden risk class A	9 %	5 %	4 %	12 months	7,7 %
Loans Sweden risk class B	1 %	1 %	0 %	Lifetime	53,6 %
Loans Sweden risk class C	0 %	0 %	0 %	Lifetime	85,9 %
Loans Sweden risk class D	1 %	0 %	0 %	Lifetime	100,0 %
New credit card loans Sweden risk class A	0 %	0 %	0 %	12 months	0,0 % - 8,0 %
New credit card loans Sweden risk class B	0 %	0 %	0 %	Lifetime	44,5 %
New credit card loans Sweden risk class C	0 %	0 %	0 %	Lifetime	83,5 %
New credit card loans Sweden risk class D	0 %	0 %	0 %	Lifetime	100,0 %
New credit card loans Finland risk class A	0 %	0 %	0 %	12 months	0,0 % - 8,0 %
New credit card loans Finland risk class B	0 %	0 %	0 %	Lifetime	44,5 %
New credit card loans Finland risk class C	0 %	0 %	0 %	Lifetime	83,5 %
New credit card loans Finland risk class D	0 %	0 %	0 %	Lifetime	100,0 %
Total	100 %	100 %	100 %		

Ageing of loans

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Loans not past due	5,911.3	5,891.3	5,332.2
Past due 1 - 30 days	1,340.4	1,065.5	1,380.7
Past due 31 - 60 days	447.9	352.3	348.9
Past due 61 - 90 days	223.8	196.8	152.2
Past due 91+ days	1,046.4	810.2	674.2
Total	8,969.8	8,316.0	7,888.2

Ageing of loans %

	30.09.2019	31.12.2018	30.09.2018
Loans not past due	66 %	71 %	68 %
Past due 1 - 30 days	15 %	13 %	18 %
Past due 31 - 60 days	5 %	4 %	4 %
Past due 61 - 90 days	2 %	2 %	2 %
Past due 91+ days	12 %	10 %	9 %
Total	100 %	100 %	100 %

Maximum exposure for loans to customers as at 30.09.2019*

Amounts in NOK million	Stage 1	Stage 2	Stage 3
Credit risk rating grade			
Established loans Norway risk class A	4,176.5	-	-
New loans Norway risk class A	783.6	-	-
Established loans Norway risk class B	-	327.9	-
New loans Norway risk class B	-	92.9	-
Established loans Norway risk class C	-	85.3	-
New loans Norway risk class C	-	24.8	-
Established loans Norway risk class D	-	-	400.6
New loans Norway risk class D	-	-	18.4
Established credit card loans Norway risk class A	1,233.3	-	-
New credit card loans Norway risk class A	49.6	-	-
Established credit card loans Norway risk class B	-	177.5	-
New credit card loans Norway risk class B	-	5.2	-
Established credit card loans Norway risk class C	-	26.8	-
New credit card loans Norway risk class C	-	1.1	-
Established credit card loans Norway risk class D	-	-	111.3
New credit card loans Norway risk class D	-	-	0.8
Loans Finland risk class A	2,313.7	-	-
Loans Finland risk class B	-	170.5	-
Loans Finland risk class C	-	41.2	-
Loans Finland risk class D	-	-	374.9
POS Finance risk class A	284.8	-	-
POS Finance risk class B	-	60.3	-
POS Finance risk class C	-	-	60.1
Loans Sweden risk class A	994.8	-	-
Loans Sweden risk class B	-	80.9	-
Loans Sweden risk class C	-	22.7	-
Loans Sweden risk class D	-	-	125.5
New credit card loans Sweden risk class A	137.6	-	-
New credit card loans Sweden risk class B	-	0.7	-
New credit card loans Sweden risk class C	-	0.0	-
New credit card loans Sweden risk class D	-	-	0.0
New credit card loans Finland risk class A	6.5	-	-
New credit card loans Finland risk class B	-	0.1	-
New credit card loans Finland risk class C	-	-	-
New credit card loans Finland risk class D	-	-	-
Total	9,980.4	1,118.0	1,091.7

* Exposures also include limits not utilised.

Maximum exposure for loans to customers as at 31.12.2018*

Amounts in NOK million	Stage 1	Stage 2	Stage 3
Credit risk rating grade			
Established loans Norway risk class A	4,373.7	-	-
New loans Norway risk class A	938.2	-	-
Established loans Norway risk class B	-	521.1	-
New loans Norway risk class B	-	117.2	-
Established loans Norway risk class C	-	81.2	-
New loans Norway risk class C	-	26.7	-
Established loans Norway risk class D	-	-	443.0
New loans Norway risk class D	-	-	26.1
Established credit card loans Norway risk class A	1,268.0	-	-
New credit card loans Norway risk class A	115.8	-	-
Established credit card loans Norway risk class B	-	194.4	-
New credit card loans Norway risk class B	-	9.8	-
Established credit card loans Norway risk class C	-	24.0	-
New credit card loans Norway risk class C	-	1.1	-
Established credit card loans Norway risk class D	-	-	147.5
New credit card loans Norway risk class D	-	-	1.0
Loans Finland risk class A	1,683.2	-	-
Loans Finland risk class B	-	130.2	-
Loans Finland risk class C	-	36.0	-
Loans Finland risk class D	-	-	196.9
POS Finance risk class A	265.3	-	-
POS Finance risk class B	-	50.7	-
POS Finance risk class C	-	-	22.4
Loans Sweden risk class A	460.8	-	-
Loans Sweden risk class B	-	152.4	-
Loans Sweden risk class C	-	12.3	-
Loans Sweden risk class D	-	-	32.4
New credit card loans Sweden risk class A	-	-	-
New credit card loans Sweden risk class B	-	-	-
New credit card loans Sweden risk class C	-	-	-
New credit card loans Sweden risk class D	-	-	-
New credit card loans Finland risk class A	-	-	-
New credit card loans Finland risk class B	-	-	-
New credit card loans Finland risk class C	-	-	-
New credit card loans Finland risk class D	-	-	-
Total	9,105.0	1,357.2	869.4

* Exposures also include limits not utilised.

Maximum exposure for loans to customers as at 30.09.2018*

Amounts in NOK million	Stage 1	Stage 2	Stage 3
Credit risk rating grade			
Established loans Norway risk class A	3,767.6	-	-
New loans Norway risk class A	1,571.3	-	-
Established loans Norway risk class B	-	422.4	-
New loans Norway risk class B	-	136.9	-
Established loans Norway risk class C	-	69.8	-
New loans Norway risk class C	-	24.8	-
Established loans Norway risk class D	-	-	427.6
New loans Norway risk class D	-	-	20.9
Established credit card loans Norway risk class A	1,241.9	-	-
New credit card loans Norway risk class A	97.1	-	-
Established credit card loans Norway risk class B	-	209.8	-
New credit card loans Norway risk class B	-	12.4	-
Established credit card loans Norway risk class C	-	18.6	-
New credit card loans Norway risk class C	-	1.7	-
Established credit card loans Norway risk class D	-	-	145.5
New credit card loans Norway risk class D	-	-	1.2
Loans Finland risk class A	1,422.2	-	-
Loans Finland risk class B	-	97.9	-
Loans Finland risk class C	-	21.8	-
Loans Finland risk class D	-	-	136.1
POS Finance risk class A	197.6	-	-
POS Finance risk class B	-	27.5	-
POS Finance risk class C	-	-	9.5
Loans Sweden risk class A	373.9	-	-
Loans Sweden risk class B	-	43.1	-
Loans Sweden risk class C	-	4.7	-
Loans Sweden risk class D	-	-	11.1
New credit card loans Sweden risk class A	-	-	-
New credit card loans Sweden risk class B	-	-	-
New credit card loans Sweden risk class C	-	-	-
New credit card loans Sweden risk class D	-	-	-
New credit card loans Finland risk class A	-	-	-
New credit card loans Finland risk class B	-	-	-
New credit card loans Finland risk class C	-	-	-
New credit card loans Finland risk class D	-	-	-
Total	8,671.4	1,091.4	751.9

* Exposures also include limits not utilised.

Reconciliation of gross lending to customers

Amounts in NOK million

	Stage 1	Stage 2	Stage 3	Total
Gross carrying amount as at 01.01.2018	4,386.5	804.8	404.6	5,595.8
Transfers in Q1 2018:				
Transfer from stage 1 to stage 2	-328.9	328.9	-	-
Transfer from stage 1 to stage 3	-9.9	-	9.9	-
Transfer from stage 2 to stage 3	-	-187.8	187.8	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	157.8	-157.8	-	-
Transfer from stage 3 to stage 1	1.4	-	-1.4	-
New assets	1,026.5	105.9	3.7	1,136.2
Assets derecognized	-409.7	-44.7	-24.0	-478.4
Gross carrying amount as at 31.03.2018	4,823.7	849.3	580.6	6,253.6
Transfers in Q2 2018:				
Transfer from stage 1 to stage 2	-361.5	361.5	-	-
Transfer from stage 1 to stage 3	-28.0	-	28.0	-
Transfer from stage 2 to stage 3	-	-154.6	154.6	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	198.8	-198.8	-	-
Transfer from stage 3 to stage 1	0.7	-	-0.7	-
New assets	1,340.0	154.1	7.6	1,501.7
Assets derecognized	-429.7	-96.0	-51.5	-577.2
Gross carrying amount as at 30.06.2018	5,544.0	915.5	718.6	7,178.1
Transfers in Q3 2018:				
Transfer from stage 1 to stage 2	-410.4	410.4	-	-
Transfer from stage 1 to stage 3	-29.1	-	29.1	-
Transfer from stage 2 to stage 3	-	-102.3	102.3	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	205.5	-205.5	-	-
Transfer from stage 3 to stage 1	0.1	-	-0.1	-
New assets	1,256.7	145.1	2.1	1,403.9
Assets derecognized	-455.6	-138.1	-100.1	-693.8
Gross carrying amount as at 30.09.2018	6,111.1	1,025.2	751.9	7,888.2
Transfers in Q4 2018:				
Transfer from stage 1 to stage 2	-541.8	541.8	-	-
Transfer from stage 1 to stage 3	-52.1	-	52.1	-
Transfer from stage 2 to stage 3	-	-143.5	143.5	-
Transfer from stage 3 to stage 2	-	0.6	-0.6	-
Transfer from stage 2 to stage 1	210.5	-210.5	-	-
Transfer from stage 3 to stage 1	1.0	-	-1.0	-
New assets	1,122.6	129.7	32.9	1,285.1
Assets derecognized	-538.1	-185.2	-134.1	-857.4
Gross carrying amount as at 31.12.2018	6,313.2	1,158.2	844.6	8,316.0

Reconciliation of gross lending to customers

Amounts in NOK million

	Stage 1	Stage 2	Stage 3	Total
Gross carrying amount as at 01.01.2019	6,313.2	1,158.2	844.6	8,316.0
Transfers in Q1 2019:				
Transfer from stage 1 to stage 2	-430.7	430.7	-	-
Transfer from stage 1 to stage 3	-48.0	-	48.0	-
Transfer from stage 2 to stage 3	-	-176.5	176.5	-
Transfer from stage 3 to stage 2	-	0.7	-0.7	-
Transfer from stage 2 to stage 1	251.4	-251.4	-	-
Transfer from stage 3 to stage 1	0.1	-	-0.1	-
New assets	886.5	57.9	14.8	959.2
Assets derecognized	-538.4	-119.4	-214.3	-872.1
Gross carrying amount as at 31.03.2019	6,434.1	1,100.1	868.9	8,403.2
Transfers in Q2 2019:				
Transfer from stage 1 to stage 2	-401.4	401.4	-	-
Transfer from stage 1 to stage 3	-50.8	-	50.8	-
Transfer from stage 2 to stage 3	-	-145.7	145.7	-
Transfer from stage 3 to stage 2	-	0.6	-0.6	-
Transfer from stage 2 to stage 1	218.6	-218.6	-	-
Transfer from stage 3 to stage 1	0.9	-	-0.9	-
New assets	925.7	75.7	16.1	1,017.5
Assets derecognized	-484.1	-173.3	-124.9	-782.3
Gross carrying amount as at 30.06.2019	6,643.0	1,040.2	955.2	8,638.4
Transfers in Q3 2019:				
Transfer from stage 1 to stage 2	-482.7	482.7	-	-
Transfer from stage 1 to stage 3	-50.4	-	50.4	-
Transfer from stage 2 to stage 3	-	-173.6	173.6	-
Transfer from stage 3 to stage 2	-	1.8	-1.8	-
Transfer from stage 2 to stage 1	236.0	-236.0	-	-
Transfer from stage 3 to stage 1	1.2	-	-1.2	-
New assets	967.6	78.0	19.2	1,064.8
Assets derecognized	-489.2	-109.5	-134.7	-733.4
Gross carrying amount as at 30.09.2019	6,825.6	1,083.6	1,060.6	8,969.8

Reconciliation of loss allowances

Amounts in NOK million

	Stage 1	Stage 2	Stage 3	Total
Impairment as at 01.01.2018	78.3	90.5	123.9	292.7
Transfers in Q1 2018:				
Transfer from stage 1 to stage 2	-4.8	4.8	-	-
Transfer from stage 1 to stage 3	-0.1	-	0.1	-
Transfer from stage 2 to stage 3	-	-24.9	24.9	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	17.5	-17.5	-	-
Transfer from stage 3 to stage 1	0.4	-	-0.4	-
New financial assets originated or change in provisions	21.6	54.7	37.7	114.1
Assets derecognized or change in provisions	-26.5	-8.4	-5.9	-40.7
Other changes	-12.2	-14.8	-	-27.0
Impairment as at 31.03.2018	74.2	84.4	180.3	339.0
Transfers in Q2 2018:				
Transfer from stage 1 to stage 2	-4.6	4.6	-	-
Transfer from stage 1 to stage 3	-0.3	-	0.3	-
Transfer from stage 2 to stage 3	-	-20.0	20.0	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	18.4	-18.4	-	-
Transfer from stage 3 to stage 1	0.2	-	-0.2	-
New financial assets originated or change in provisions	18.0	51.3	32.3	101.6
Assets derecognized or change in provisions	-18.4	-7.7	-9.3	-35.5
Other changes	-9.5	-20.4	1.8	-28.1
Impairment as at 30.06.2018	78.0	73.8	225.3	377.1
Transfers in Q3 2018:				
Transfer from stage 1 to stage 2	-4.6	4.6	-	-
Transfer from stage 1 to stage 3	-0.4	-	0.4	-
Transfer from stage 2 to stage 3	-	-11.5	11.5	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	16.9	-16.9	-	-
Transfer from stage 3 to stage 1	0.0	-	-0.0	-
New financial assets originated or change in provisions	15.1	45.5	33.5	94.1
Assets derecognized or change in provisions	-16.9	-11.7	-26.6	-55.3
Other changes	12.5	4.3	-0.2	16.6
Impairment as at 30.09.2018	100.6	88.1	243.8	432.5
Transfers in Q4 2018:				
Transfer from stage 1 to stage 2	-7.1	7.1	-	-
Transfer from stage 1 to stage 3	-0.7	-	0.7	-
Transfer from stage 2 to stage 3	-	-16.0	16.0	-
Transfer from stage 3 to stage 2	-	0.2	-0.2	-
Transfer from stage 2 to stage 1	17.8	-17.8	-	-
Transfer from stage 3 to stage 1	0.3	-	-0.3	-
New financial assets originated or change in provisions	13.2	49.4	38.4	101.0
Assets derecognized or change in provisions	-19.0	-15.4	-31.4	-65.8
Other changes	-3.1	5.2	1.8	3.9
Impairment as at 31.12.2018	102.1	100.8	268.8	471.6

Reconciliation of loss allowances

Amounts in NOK million

	Stage 1	Stage 2	Stage 3	Total
Impairment as at 01.01.2019	102.1	100.8	268.8	471.6
Transfers in Q1 2019:				
Transfer from stage 1 to stage 2	-5.2	5.2	-	-
Transfer from stage 1 to stage 3	-0.6	-	0.6	-
Transfer from stage 2 to stage 3	-	-23.8	23.8	-
Transfer from stage 3 to stage 2	-	0.2	-0.2	-
Transfer from stage 2 to stage 1	18.3	-18.3	-	-
Transfer from stage 3 to stage 1	0.0	-	-0.0	-
New financial assets originated or change in provisions	16.1	52.0	41.0	109.1
Assets derecognized or change in provisions	-18.8	-14.0	-49.7	-82.4
Other changes	1.1	0.8	0.0	1.9
Impairment as at 31.03.2019	113.0	102.8	284.4	500.2
Transfers in Q2 2019:				
Transfer from stage 1 to stage 2	-5.3	5.3	-	-
Transfer from stage 1 to stage 3	-0.7	-	0.7	-
Transfer from stage 2 to stage 3	-	-23.4	23.4	-
Transfer from stage 3 to stage 2	-	0.2	-0.2	-
Transfer from stage 2 to stage 1	16.1	-16.1	-	-
Transfer from stage 3 to stage 1	0.6	-	-0.6	-
New financial assets originated or change in provisions	13.3	50.1	43.9	107.3
Assets derecognized or change in provisions	-17.1	-15.9	-32.6	-65.6
Other changes	-10.9	18.2	-1.2	6.1
Impairment as at 30.06.2019	109.1	121.3	317.6	548.0
Transfers in Q3 2019:				
Transfer from stage 1 to stage 2	-7.1	7.1	-	-
Transfer from stage 1 to stage 3	-0.9	-	0.9	-
Transfer from stage 2 to stage 3	-	-29.3	29.3	-
Transfer from stage 3 to stage 2	-	0.6	-0.6	-
Transfer from stage 2 to stage 1	23.1	-23.1	-	-
Transfer from stage 3 to stage 1	1.2	-	-1.2	-
New financial assets originated or change in provisions	17.9	69.0	42.0	128.8
Assets derecognized or change in provisions	-28.1	-14.9	-34.6	-77.6
Other changes	4.7	1.6	2.9	9.1
Impairment as at 30.09.2019	119.8	132.4	356.2	608.3

Other changes of NOK 9.1 million comprise amongst other items of increased impairments due to currency effects in the quarter equalling NOK 5.1 million.

Information on products and geographical distribution

Amounts in NOK million

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Income per product in Q3 2019					
Interest income	154.5	76.9	33.2	40.5	12.8
Income commissions and fees	11.3	6.6	0.9	10.2	12.0
Total	165.8	83.5	34.2	50.7	24.9

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Income per product Q3 2018					
Interest income	177.7	49.0	10.7	45.2	4.3
Income commissions and fees	14.3	4.9	0.4	11.2	7.2
Total	192.0	53.9	11.1	56.4	11.5

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Income per product YTD 2019					
Interest income	479.6	208.7	85.2	125.5	34.6
Income commissions and fees	32.5	20.7	5.3	31.2	34.9
Total	512.2	229.4	90.5	156.6	69.5

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Income per product YTD 2018					
Interest income	493.3	128.4	13.6	138.5	6.5
Income commissions and fees	37.7	13.1	0.5	34.6	14.5
Total	531.0	141.5	14.1	173.1	21.0

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Income per product 2018					
Interest income	671.1	186.6	31.0	183.7	14.2
Income commissions and fees	50.8	19.3	1.5	45.2	26.9
Total	722.0	205.9	32.5	228.9	41.1

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Loans per product per 30.09.2019					
Net loans to customers	3,913.3	2,303.4	959.5	785.2	400.0
Total	3,913.3	2,303.4	959.5	785.2	400.0

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Loans per product per 31.12.2018					
Net loans to customers	4,459.5	1,720.7	476.0	846.7	341.4
Total	4,459.5	1,720.7	476.0	846.7	341.4

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Loans per product per 30.09.2018					
Net loans to customers	4,586.2	1,461.6	315.6	856.1	236.2
Total	4,586.2	1,461.6	315.6	856.1	236.2

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Impairment per product per 30.09.2019					
Impairment of loans to customers	222.1	218.3	80.7	56.5	30.8
Total	222.1	218.3	80.7	56.5	30.8

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Impairment per product per 31.12.2018					
Impairment of loans to customers	232.5	126.8	33.1	63.3	15.9
Total	232.5	126.8	33.1	63.3	15.9

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
Impairment per product per 30.09.2018					
Impairment of loans to customers	243.1	95.6	17.0	68.0	8.8
Total	243.1	95.6	17.0	68.0	8.8

Note 3 – Regulatory capital

Total capital			
Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Share capital	182.8	172.7	171.5
Share premium	786.7	771.9	771.9
Other equity	848.8	630.6	530.5
Phase-in effects of IFRS 9	160.7	144.5	134.5
Deductions:			
Deferred tax assets and other intangible assets and deductions	-126.1	-135.9	-81.1
Common equity Tier 1 including phase-in impact of IFRS 9	1,852.9	1,583.8	1,527.2
Common equity Tier 1 excluding phase-in impact of IFRS 9	1,692.1	1,439.3	1,392.7
Additional Tier 1 capital	44.6	44.6	44.6
Core capital including phase-in impact of IFRS 9	1,897.4	1,628.3	1,571.7
Core capital excluding phase-in impact of IFRS 9	1,736.7	1,483.8	1,437.2
Subordinated loans (Tier 2)	64.8	64.7	64.7
Total capital including phase-in impact of IFRS 9	1,962.2	1,693.1	1,636.4
Total capital excluding phase-in impact of IFRS 9	1,801.5	1,548.5	1,501.9

Calculation basis			
Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Loans and deposits with credit institutions	229.0	246.5	219.1
Loans to customers and IFRS 9 phase-in effects	6,591.2	6,302.4	5,969.7
Certificates and bonds	41.0	30.2	30.2
Other assets	43.1	12.1	11.6
Calculation basis credit risk	6,904.4	6,591.1	6,230.5
Calculation basis operational risk	1,331.8	1,331.8	837.2
Total calculation basis including phase-in impact of IFRS 9	8,236.2	7,922.8	7,067.7
Total calculation basis excluding phase-in impact of IFRS 9	8,092.1	7,595.7	6,769.6

Capital ratios including phase-in impact of IFRS 9			
Common equity tier 1 (%)	22.5 %	20.0 %	21.6 %
Core capital (%)	23.0 %	20.6 %	22.2 %
Total capital (%)	23.8 %	21.4 %	23.2 %

Capital ratios excluding phase-in impact of IFRS 9			
Common equity tier 1 (%)	20.9 %	18.9 %	20.6 %
Core capital (%)	21.5 %	19.5 %	21.2 %
Total capital (%)	22.3 %	20.4 %	22.2 %

LCR (Liquidity Coverage Ratio) is 539% and NSFR (Net stable funding ratio) is 179% as of 30.09.2019.

Note 4 - Loans and deposits with credit institutions

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Loans and deposits with credit institutions	1,145.2	1,232.4	1,095.4
Total	1,145.2	1,232.4	1,095.4

Note 5 - Financial instruments

Financial instruments at fair value

Financial instruments at fair value is measured at different levels:

Level 1

Financial instruments in level 1 are determined based on quoted prices in active markets for identical financial instruments available on the balance sheet date.

Level 2

Financial instruments in level 2 are determined based on inputs other than quoted prices, but where prices are observable either directly or indirectly. These include quoted prices in markets that are not active.

Level 3

Valuation methods based on non-observable market data are used when valuation cannot be determined in level 1 or 2.

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Certificates and bonds - level 1	786.9	134.8	134.8
Certificates and bonds - level 2	410.5	301.6	302.2
Total financial instruments at fair value	1,197.4	436.4	437.0

Financial instruments at amortised cost

Financial instruments at amortised cost are valued at originally determined cash flows, adjusted for any impairment losses.

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Loans and deposits with credit institutions	1,145.2	1,232.4	1,095.4
Net loans to customers	8,361.4	7,844.3	7,455.7
Other receivables	24.7	10.4	9.9
Total financial assets at amortised cost	9,531.3	9,087.0	8,561.0
Deposits from and debt to customers	8,754.8	7,365.6	6,908.7
Senior unsecured bond*	-	399.8	399.6
Other debt	125.7	100.0	100.1
Subordinated loans	64.8	64.7	64.7
Total financial liabilities at amortised cost	8,945.3	7,930.1	7,473.0

*Settlement of senior unsecured bond was made on 5 July 2019.

Note 6 - Subordinated loans

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Subordinated loans - ISIN NO0010757768			
3 months NIBOR + 5.0 %	64.8	64.7	64.7
Total subordinated loans	64.8	64.7	64.7

Note 7 – Specification of other liabilities

Amounts in NOK million	30.09.2019	31.12.2018	30.09.2018
Payables to suppliers	14.8	11.3	14.2
Social security tax	3.6	5.9	3.0
Payable taxes	23.7	110.8	10.0
Other liabilities	107.3	82.8	82.8
Total other liabilities	149.4	210.8	110.1

Note 8 – Intangible assets and fixed assets

Type of non-current asset	Fixtures and fittings	Office machines	Intangible assets	Right-of-use assets	Other	Total
Amounts in NOK million						
Accumulated historical cost at 01.01.2018	1.5	0.5	83.4	-	-	85.4
Additions in 2018	0.4	0.5	67.5	-	0.2	68.6
Disposals in 2018	-	-	-	-	-	-
Historical cost at 31.12.2018	1.9	1.0	151.0	-	0.2	153.8
Additions in Q1 2019	0.2	0.0	24.2	17.2	-	41.7
Disposals in Q1 2019	-	-	-	-	-	-
Historical cost at 31.03.2019	2.1	1.0	175.1	17.2	0.2	195.7
Additions in Q2 2019	0.1	0.0	21.5	-	-	21.7
Disposals in Q2 2019	-	-	-	-	-	-
Historical cost at 30.06.2019	2.3	1.0	196.7	17.2	0.2	217.4
Additions in Q3 2019	-	-	19.5	2.2	-	21.6
Disposals in Q3 2019	-	-	-	-	-	-
Historical cost at 30.09.2019	2.3	1.0	216.1	19.4	0.2	239.0
Accumulated depreciations at 01.01.2018	0.7	0.3	26.7	-	-	27.6
Annual depreciations	0.3	0.1	28.3	-	-	28.7
Accumulated depreciations at 31.12.2018	1.0	0.4	55.0	-	-	56.4
Book value at 31.12.2018	0.9	0.6	96.0	-	0.2	97.7
Depreciations Q1 2019	0.1	0.0	11.0	0.9	-	12.0
Accumulated depreciations at 31.03.2019	1.1	0.4	66.0	0.9	-	68.3
Book value at 31.03.2019	1.1	0.6	109.1	16.4	0.2	127.4
Depreciations Q2 2019	0.1	0.0	12.0	0.9	-	13.0
Accumulated depreciations at 30.06.2019	1.2	0.5	78.0	1.7	-	81.3
Book value at 30.06.2019	1.1	0.5	118.7	15.5	0.2	136.1
Depreciations Q3 2019	0.1	0.0	13.3	1.1	-	14.5
Accumulated depreciations at 30.09.2019	1.2	0.5	91.2	2.8	-	95.8
Book value at 30.09.2019	1.0	0.5	124.9	16.6	0.2	143.3

Economic life

5 years

3 years

5 years

5 years

No depreciation

Other intangible assets and fixed assets are depreciated on a straight-line basis over their lifetime. Intangible assets consist to a high degree of IT systems and rights acquired and developed in-house. Right-of-use assets relates to leasing agreements and are depreciated over their lifetime. No impairments have been recognised for other intangible assets or fixed assets either in the previous or current period.

Note 9 - Net interest income

Amounts in NOK million	Q3 2019	Q3 2018	YTD 2019	YTD 2018	2018
Interest income from loans to customers	318.0	286.9	933.7	780.2	1,086.6
Interest income from loans and deposits with credit institutions	4.5	1.8	14.4	5.4	9.2
Interest from certificates and bonds	0.1	1.2	1.4	3.2	4.6
Total interest income	322.6	289.9	949.4	788.9	1,100.4
Interest expense from deposits from and debt to customers	35.1	34.0	106.3	81.9	115.7
Interest expense from subordinated loan (Tier 2) and senior unsecured bond	1.2	4.0	8.7	11.2	14.9
Other interest expenses	3.8	2.3	12.9	7.8	10.7
Total interest expenses	40.2	40.3	128.0	100.9	141.3
Net interest income	282.4	249.6	821.4	688.0	959.1

Note 10 - Net commissions and fees

Amounts in NOK million	Q3 2019	Q3 2018	YTD 2019	YTD 2018	2018
Insurance services	14.6	15.1	45.0	42.6	58.3
Other fees and commissions and bank services income	27.9	26.6	84.1	62.3	89.9
Total income commissions and fees	42.5	41.6	129.1	104.9	148.2
Agent provisions	19.1	15.3	53.6	38.2	50.8
Other expenses commissions and fees	9.1	5.0	23.7	17.3	23.4
Total expenses commissions and fees	28.2	20.3	77.3	55.5	74.2
Net commissions and fees	14.3	21.4	51.8	49.4	74.1

Note 11 - General administrative expenses

Amounts in NOK million	Q3 2019	Q3 2018	YTD 2019	YTD 2018	2018
Direct marketing expenses	20.9	31.1	73.1	83.5	107.2
IT-expenses	12.1	7.6	33.5	18.0	29.2
Other general administrative expenses	12.8	8.4	33.5	24.5	33.9
Total general administrative expenses	45.8	47.1	140.1	126.1	170.4

Note 12 - Other expenses

Amounts in NOK million	Q3 2019	Q3 2018	YTD 2019	YTD 2018	2018
Rental expenses	-	0.8	-	2.2	3.0
External audit and related services	-0.0	0.7	2.6	1.8	3.0
Other consultants	3.3	0.8	22.5	3.9	9.4
Insurance	0.2	0.3	0.7	0.8	1.0
Other	8.7	4.0	36.9	11.4	14.6
Total other operating expenses	12.2	6.6	62.7	20.2	31.0

Note 13 - Related parties

Komplett Bank is not part of a group. However, the Bank's largest shareholder is Canica Invest AS with 19.4% of the shares in the Bank. Canica Invest AS owns the majority of the shares in Komplett AS. Komplett Bank is financially and operationally independent of Komplett AS and its affiliated companies (the "Komplett Group").

Komplett AS and the Bank have entered into a cooperation agreement in relation to IP rights, marketing cooperation and other services. The agreement aims to give the Bank the right to use "Komplett Bank" as its name, and the profile and graphic design of komplett.no. The agreement gives the Bank the right to use all the intellectual property rights of Komplett AS that are necessary to achieving this purpose.

As an extension to the cooperation agreement, Komplett AS and the Bank have entered into an agreement on product cooperation in relation to the credit card of the Bank and the credit card's ancillary customer loyalty bonus programme. The agreement aims to promote sales and the use of the credit card, as well as contributing to promote sales for Komplett AS. Pursuant to this agreement, the parties shall arrange for customer loyalty bonus in relation to the use of the Bank's credit card on, among other, purchases from Komplett AS. The product cooperation agreement for credit cards was prolonged Q2 2018 for another 5 years.

Furthermore, the Bank is engaged in a cooperation with the Komplett Group, in particular in connection with its credit card product as well as its payment solutions and distribution of Point-of-sales finance products, which enables the Bank to distribute its products towards customers on Komplett's web shop platforms.

Note 14 - Subsequent events

The board is not aware of events after the date of the balance sheet that may be of material significance to the accounts.

Note 15 - Leasing agreements

Komplett Bank is leasing premises for Vollsveien 2A and 2B at Lysaker. The agreement expires 31.12.2023, and the annual rent totals NOK 4.5 million excluding VAT. The Bank has no other significant leasing agreements. Accounting of leasing agreements is described in note 1.



Til Styret i Komplet Bank ASA

Uttalelse om forenklet revisorkontroll av delårsregnskapet

Vi har utført forenklet revisorkontroll av balanse for Komplet Bank ASA pr. 30. september 2019 som viser en egenkapital på kr 1 862,8 millioner, tilhørende resultatoppstilling for nımånedersperioden 1. januar 2019 - 30. september 2019 som viser et delårsresultat før skatt på kr 297,9 millioner, oppstilling over endringer i egenkapital, kontantstrømoppstilling og noteopplysninger (delårsregnskapet). Ledelsen har utarbeidet delårsregnskapet. Prinsippene beskrevet i note er anvendt ved utarbeidelsen. Vår oppgave er å avgi en uttalelse om delårsregnskapet basert på vår forenklete revisorkontroll, herunder bekrefte at regnskapsmessig nedskrivningsvurdering på utlån og garantier er foretatt i samsvar med IFRS 9.

Styrets og daglig leders ansvar for delårsregnskapet

Ledelsen er ansvarlig for utarbeidelsen og fremstillingen av delårsregnskapet i samsvar med prinsipper for utarbeidelse beskrevet i note.

Omfanget av den forenklete revisorkontrollen

Vi har utført vår forenklete revisorkontroll i samsvar med lov, forskrifter og god revisjonsskikk i Norge, herunder den internasjonale standarden, ISRE 2410 "Forenklet revisorkontroll av delårsregnskaper utført av foretakets valgte revisor".

En forenklet revisorkontroll av et delårsregnskap består i å rette forespørsler, primært til personer med ansvar for økonomi og regnskap, og å gjennomføre analytiske og andre kontrollhandlinger. En forenklet revisorkontroll av delårsregnskap har et betydelig mindre omfang enn en revisjon utført i samsvar med de internasjonale revisjonsstandardene og gjør oss følgelig ikke i stand til å oppnå sikkerhet om at vi er blitt oppmerksomme på alle vesentlige forhold som kunne ha blitt avdekket i en revisjon. Vi avgir derfor ikke revisjonsberetning.

Konklusjon

Vi har ved vår forenklete revisorkontroll ikke blitt oppmerksomme på noe som gir oss grunn til å tro at delårsregnskapet i det alt vesentlige ikke er utarbeidet i samsvar med prinsipper beskrevet i note, eller at regnskapsmessige nedskrivningsvurderinger på utlån og garantier i det alt vesentlige ikke er gjennomført i samsvar med IFRS 9.

Oslo, 22. oktober 2019

PricewaterhouseCoopers AS

Bjørn Rydland
Statsautorisert revisor