



Interim report  
First quarter 2019

## Highlights and key figures

### Growth

- Net loans grew by NOK 58.6 million in the quarter and by NOK 1,988 million (34%) from Q1 2018
- In Norway, net loans declined by NOK 187 million, impacted by implemented credit measures to improve credit quality, regulatory developments as well as NOK 183 million in forward flow NPL sales
- Net loan growth in Sweden and Finland was stable, but negatively impacted by currency fluctuations in Q1 2019 and Q4 2019
- Total net loans as at 31 March 2019 were NOK 7.9 billion
- The Bank is developing new consumer lending products, which enhance compliance and functionality under the new Norwegian consumer lending regulation, and are expected to strengthen Komplett Bank's competitive position in the Norwegian market
- Credit cards were launched in Sweden in Q1 2019 and in Finland in Q2 2019

### Profitability

- Total income for Q1 2019 was NOK 282.8 million (Q4 2018: NOK 296.2 million), impacted by fewer interest days and higher funding costs in the quarter
- Costs increased in the quarter, impacted by NOK 8 million in non-recurring costs from external support related to regulatory developments and the exploration of structural growth opportunities
- Losses on loans were NOK 72.3 million in Q1 2019, resulting in loan loss ratio of 3.7%, a slight improvement from 3.8% in the previous quarter
- Profit after tax was NOK 76.4 million, down from NOK 96.9 million in Q4 2018
- The resulting return on equity (ROE, annualised\*) was 18.8% and return on assets (ROA) was 3.2% in Q1 2019, down from 25.4% and 4.1% in Q4 2018

### Capital Adequacy

- CET1 ratio increased by 1.8%-pts in the quarter to reach 21.8% at end of Q1 2019
- Received Pillar 2 requirement of 6.5%, bringing total CET1 requirement to 18.2%
- With solid profitability and capacity to issue additional AT1 and T2 capital, Komplett Bank remains well capitalised

NOK million, unless otherwise specified	Q1 19	Q4 18	Q1 18	2018
<b>Net interest income</b>	<b>264</b>	<b>271</b>	<b>208</b>	<b>959</b>
Growth, Y/Y	27 %	38 %	52 %	43 %
<b>Pre-tax operating profit</b>	<b>102</b>	<b>130</b>	<b>96</b>	<b>443</b>
<b>Profit after tax</b>	<b>76</b>	<b>97</b>	<b>72</b>	<b>331</b>
Profit growth, Y/Y	7 %	33 %	37 %	21 %
Cost / Income (ex marketing)	28 %	24 %	23 %	22 %
<b>Net loans to customers, end date</b>	<b>7,903</b>	<b>7,844</b>	<b>5,915</b>	<b>7,844</b>
Loan growth, Y/Y	34 %	44 %	51 %	44 %
<b>ROE, annualised *)</b>	<b>19 %</b>	<b>25 %</b>	<b>21 %</b>	<b>23 %</b>
<b>ROA, annualised **)</b>	<b>3 %</b>	<b>4 %</b>	<b>4 %</b>	<b>4 %</b>
<b>EPS, annualised ***)</b>	<b>1.74</b>	<b>2.26</b>	<b>1.65</b>	<b>1.91</b>

\* ROE = 4 x Profit after tax in the quarter / (quarterly average total equity – average AT1 capital)

\*\* ROA = 4 x Profit after tax in the quarter / quarterly average assets

\*\*\* EPS = 4 x (Profit After Tax – payment to AT1 capital investors) / Average number of shares in period

## About Komplett Bank ASA

Komplett Bank ASA (the “Bank”) started operations in March 2014 when the company received its banking licence from the Norwegian authorities. Komplett Bank focuses on offering convenient consumer financing products.

The Bank’s main products are consumer loans, comprising mainly by Komplett Bank’s “flexible loan,” a loan product with credit line functionality that gives the customer more flexibility in use of the credit line and “Komplett Bank MasterCard”, a credit card with product features tailored for online shopping. The Bank has also introduced Point-of-sales (POS) finance products and offers deposit products with highly attractive interest rates. As a member of the Norwegian Banks’ Guarantee Fund, customer deposits are guaranteed up to NOK 2 million (EUR 100,000 in Germany) per customer.

Canica Invest AS, the owner of the leading web retailer in the Nordic countries, the Komplett Group, is Komplett Bank’s largest shareholder with an ownership of 20%. The Bank has a long-term strategic cooperation with the Komplett Group.

The Bank follows a growth strategy based on geographical and product-wise diversification and expansion. The strategy is founded on a digital, scalable, efficient and low-cost operating model combined with strong risk control. The Bank operates on a cross-border basis from Lysaker, outside of Oslo. The Norwegian banking license provides for passporting of the Bank’s offering throughout the entire European Economic Area (EEA).

The Bank launched loans in Norway in Q1 2014, in Finland in Q1 2017 and Sweden in Q1 2018. Credit card operations started in Norway in 2015 and in Sweden in Q1 2019. In addition, credit card operations were launched in Finland Q2 2019. POS Finance products were launched in Norway and Sweden in Q3 2017 and Q2 2018, respectively. In Q4 2018 the Bank launched EUR denominated deposits in Germany and plans are to introduce SEK denominated deposit products in Sweden in the second half of 2019.

In the near- to medium term, lending operations will be focused on the Nordic region and the Bank will

continue its expansion by developing its current product portfolio in existing markets.

## Financial figures for Q1 2019

All figures are prepared and presented in accordance with IFRS.

Net loans grew by NOK 58.6 million in Q1 2019, driven primarily by Finland and Sweden, which grew by NOK 92 million and NOK 166 million, respectively. In Finland, loan growth was impacted by NOK 54 million in negative currency effects. In both markets, currency adjusted growth was relatively stable compared to the previous quarter. Net loans in Norway declined by NOK 187 million in the quarter, net of NOK 183 million in non-performing loans sold as part of the Bank’s forward flow agreement. In Q1 2019, new Norwegian consumer lending regulations directly impacted the competitiveness of Komplett Bank’s flexible loan product, particularly in the refinancing segment. This had an adverse effect on sales in Norway during the quarter. Growth in Norway was also impacted by targeted credit measures implemented in October 2018. Net loan growth for Point-of-sales finance was NOK 23 million, down from NOK 105 million in Q4 2018, primarily as a result of seasonal effects. Credit cards declined by NOK 36 million in the quarter, reduced by NOK 43 million in forward flow sales as well as a NOK 27 million NPL portfolio sold in the quarter.

Net interest income amounted to NOK 264.1 million, down from NOK 271.1 million in Q4 2018. Net commissions and fees amounted to NOK 19.7 million. Total income was NOK 282.8 million, down 5% compared to the previous quarter. Income was adversely affected by fewer interest days and higher funding costs in the quarter.

Operating costs excluding marketing expenses were NOK 79.6 million (Q4 2018: NOK 69.9 million). In Q1 2019, Komplett Bank incurred NOK 8 million in non-recurring costs from the engagement of external support. This was related to extensive dialogue with the Financial Supervisory Authority of Norway (FSA) and implementation of changes, made necessary by new consumer lending regulation in Norway. In addition, Komplett Bank actively explore potential strategic growth opportunities. Non-recurring costs are expected to remain at approximately the same level in Q2 2019. The corresponding cost-income ratio ex marketing increased to 28.1% in Q1 2019

from 23.6% in the previous quarter. Direct marketing expenses amounted to NOK 28.6 in Q1 2019, increasing from NOK 23.7 million in Q4 2018 due to a seasonal reduction in marketing activity in the previous quarter.

Losses on loans in Q1 2019 amounted to NOK 72.3 million, a slight improvement from NOK 73.0 million in Q4 2018.

Profit after tax was NOK 76.4 million in Q1 2019, down from 96.9 million in the previous quarter.

Total assets at 31 March 2019 amounted to NOK 9,552 million, down from NOK 9,661 million at 31 December 2018. Net loans to customers ended at NOK 7,903 million (NOK 7,844 million). Deposits from customers amounted to NOK 7,281 million (NOK 7,366 million).

Total equity was NOK 1,721 million (NOK 1,620 million). Komplett Bank is well capitalised and when accounting for Q1 2019 profits, the Bank's total capital ratio as of 31 March 2019 was 23.3% (21.4%) with a CET1 ratio of 21.8% (20.0%). Bank deposits and liquid securities amounted to NOK 1,510 million (NOK 1,669 million) corresponding to 15.8% (17.3%) of total assets.

Gross defaulted loans at the end of Q1 2019 amounted to NOK 868.9 million (NOK 839.7 million). Loan impairments amounted to NOK 500.2 million (NOK 471.6 million).

## Outlook

On February 12, 2019, the Norwegian government announced new temporary regulations regarding lending practices for unsecured credit. The new regulations are based on guidelines previously issued by the Financial Supervisory Authority of Norway (FSA) in 2017 and banks have until 15 May 2019 to comply. They will be in place until 31 December 2020.

Unlike the previously issued guidelines, the new government regulations will extend to all banks operating in Norway regardless of domicile. Komplett Bank expects this increased equality of treatment to improve the competitive environment in Norway.

Going forward, Komplett Bank expects the new government regulations to dampen total market growth for consumer lending in Norway. While

adapting to new regulation, the bank will continue to focus on creating customer value through flexible solutions and efficient and customer friendly processes.

The new regulation contained new requirements related to the amortisation schedule of revolving credit facilities. This had a direct impact on Komplett Bank's "flexible loan" product and its competitive characteristics, particularly in the refinancing segment, which adversely affected sales in Norway in Q1 2019.

As a result of the recent regulation, Komplett Bank is therefore in the process of developing a new product suite, including an annuity lending product, which is expected to be launched in Norway in Q2 2019. This new product as well as the existing flexible loan product will be developed to include refinancing functionalities, and both are expected to launch in H2 2019.

The new product suite is expected to strengthen Komplett Bank's competitive position and contribute to stronger growth in Norway in H2 2019. Following an initial launch in Norway, the products may be introduced to other markets, if they are successful.

Komplett Bank believes it is well-positioned with its diversified geographical and product wise footprint, and thus less reliant upon a single market.

Komplett Bank follows a diversified multi-channel marketing and distribution strategy, has a strong financial position with a resilient balance sheet and a flexible and low-cost operational model. Combined with a well-known brand and strong distribution capabilities, this puts the Bank in a favourable position to meet the competition within the consumer finance industry as well as new regulation related to the industry.

The Bank started offering loans in Finland in Q1 2017 and Sweden in Q1 2018. The operations have developed satisfactorily and have strengthened the Bank's platform for growth and diversification. Komplett Bank expects loans in Finland and Sweden to continue to grow going forward. In Q3 2017, the Bank launched its first Point-of-sales finance products in Norway in cooperation with Komplett Group. The payment solution and finance products will gradually be available to Komplett Group's customers on check outs. The Bank expects

continued volume growth for Point-of-sales finance during 2019. The Bank also expects the launches of loans, credit cards, Point-of-sales finance products in Sweden and loans and credit cards in Finland to contribute to the Bank's growth going forward.

Komplett Bank's strategy for product-wise and geographical expansion is a cornerstone to ensure long-term sustainable growth and value creation.

Going forward, Komplett Bank's main strategic priorities are:

- Continued stable and balanced growth across all markets
  - Launch new product suite to maintain strong competitive position for loans in Norway
  - Scale up Point-of-sales finance business in Norway and Sweden
  - Deepen penetration in recently launched markets, Finland and Sweden
- Capitalise on lean and agile operational platform
- Ensure strict focus on risk control
- Optimise capital structure and maintain robust balance sheet

## Financial Targets

The Bank has established the following financial targets:

### 1. Capital Adequacy

CET1 capital ratio target of 19.2%

(Comprised of CET1 requirement of 18.2% + 1% management buffer)

### 2. Return on Equity

Above 20% return on equity

### 3. Dividend policy

Excess capital not deployed for growth purposes will be distributed to shareholders

## Significant events after the balance sheet date

On 7 May 2019, Komplett Bank received new capital requirements from the Financial Supervisory Authority of Norway (FSA). The FSA set the Pillar 2 CET1 requirement to 6.5% of risk-weighted assets. As a result, the minimum requirement for common equity tier 1 capital for Komplett Bank will be 18.2%, effective as of 30 June 2019. At the end of the first quarter 2019, Komplett Bank had a common equity tier 1 capital ratio of 21.8%, above the new regulatory requirement. Komplett Bank will, in consultation with its advisors, consider appealing the decision to the Norwegian Ministry of Finance.

Supported by strong profitability and a capacity to raise additional AT1 and T2 capital, Komplett Bank has a strong capital position and expects to remain well capitalised going forward.

On 7 May 2019, the bank received a final report from the FSA, following an on-site inspection conducted in November 2018. The report includes remarks related to certain aspects of the Bank's internal systems and routines. A number of corrective actions and improvement measures were implemented prior to the on-site inspection, accentuated after the visit and the Bank will meet the completion date of 1 October 2019 set by the FSA. The Board of Directors is committed to strengthening the Bank's internal processes and routines in order to ensure adequate risk management, internal control and compliance with existing laws and regulations.

## Other information

The accounting profit for Q1 2019 has in its entirety been booked against retained earnings. This interim report has been reviewed in accordance with ISRE 2410 (International Standard on Review Engagement). The review report is enclosed to this report.

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Lysaker, Bærum, 8 May 2019

Board of Directors, Komplett Bank ASA

## INTERIM STATEMENT OF COMPREHENSIVE INCOME

<i>Amounts in NOK million</i>	Note	Q1 2019	Q1 2018	2018
Interest income	2, 9	310.2	233.7	1,100.4
Interest expenses	9	-46.0	-26.2	-141.3
<b>Net interest income</b>	<b>9</b>	<b>264.1</b>	<b>207.5</b>	<b>959.1</b>
Income commissions and fees	2, 10	44.6	28.8	148.2
Expenses commissions and fees	10	-24.9	-15.0	-74.2
<b>Net commissions and fees</b>	<b>10</b>	<b>19.7</b>	<b>13.9</b>	<b>74.1</b>
Net gains / losses (-) on certificates and bonds, and currency		-1.0	-1.2	-1.8
<b>Total income</b>		<b>282.8</b>	<b>220.1</b>	<b>1,031.4</b>
Salary and other personnel expenses		-31.2	-24.9	-109.1
General administrative expenses	11	-49.5	-40.1	-170.4
<i>Direct marketing expenses</i>	11	-28.6	-27.2	-107.2
<b>Total salary and admin. expenses</b>		<b>-80.7</b>	<b>-65.0</b>	<b>-279.5</b>
Ordinary depreciation	8	-11.8	-5.6	-28.7
Other expenses	12	-15.7	-6.6	-31.0
<b>Total operating expenses excl. losses on loans</b>		<b>-108.2</b>	<b>-77.2</b>	<b>-339.2</b>
Losses on loans	2	-72.3	-46.6	-249.0
<b>Pre-tax operating profit</b>		<b>102.3</b>	<b>96.4</b>	<b>443.1</b>
Tax expenses		-25.9	-24.8	-112.0
<b>Profit after tax</b>		<b>76.4</b>	<b>71.5</b>	<b>331.1</b>
Earnings per share (NOK)		0.43	0.41	1.91
Diluted earnings per share (NOK)		0.40	0.38	1.75

### Comprehensive income

<i>Amounts in NOK million</i>			
Profit after tax		<b>76.4</b>	<b>71.5</b>
Other comprehensive income		-	-
<b>Comprehensive income for the period</b>		<b>76.4</b>	<b>71.5</b>

## STATEMENT OF FINANCIAL POSITION AS AT THE END OF THE PERIOD

<i>Amounts in NOK million</i>	Note	31.03.2019	31.12.2018	31.03.2018
<b>Assets</b>				
Loans and deposits with credit institutions	4, 5	1,059.8	1,232.4	490.2
Net loans to customers	2, 5	7,902.9	7,844.3	5,914.6
Certificates and bonds	5	449.9	436.4	381.8
Other intangible assets	8	109.1	96.0	61.4
Deferred tax assets		-	39.5	-
Fixed assets	8	18.2	1.7	1.4
Other receivables	7	12.2	10.4	9.9
<b>Total assets</b>		<b>9,552.2</b>	<b>9,660.7</b>	<b>6,859.2</b>
<b>Equity and liabilities</b>				
Deposits from and debt to customers	5	7,281.4	7,365.6	4,928.4
Senior unsecured bond	5	298.9	399.8	399.4
Other debt	7	132.5	100.0	75.4
Subordinated loans	5.6	64.8	64.7	64.6
Deferred tax		25.8	-	24.5
Tax payable	7	27.8	110.8	10.0
<b>Total liabilities</b>		<b>7,831.1</b>	<b>8,040.9</b>	<b>5,502.3</b>
Share capital	3, 13	182.6	172.7	171.4
Share premium reserve	3	786.7	771.9	771.9
Other paid-in equity	3	43.4	42.2	38.5
Retained earnings	3	663.9	588.4	330.7
Additional Tier 1 capital	3	44.6	44.6	44.6
<b>Total equity</b>		<b>1,721.1</b>	<b>1,619.8</b>	<b>1,357.0</b>
<b>Total equity and liabilities</b>		<b>9,552.2</b>	<b>9,660.7</b>	<b>6,859.2</b>

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Lysaker, Bærum, 8 May 2019

Board of Directors, Komplett Bank ASA



## STATEMENT OF CASH FLOW FOR THE PERIOD

Amounts in NOK million	Note	Q1 2019	Q1 2018	2018
<b>Cash flow from operating activities</b>				
Pre-tax operating profit		102.3	96.4	443.1
Taxes paid		-43.5	-37.6	-82.7
Ordinary depreciation	8	11.8	5.6	28.7
Change in impairments on loans to customers	2	28.6	46.3	179.0
Change in loans to customers	2	-87.2	-657.7	-2,720.1
Effects of currency on loans to customers in the period		-83.1	-21.3	66.4
Change in deposits from and debt to customers	5	-84.3	597.9	3,035.2
Change in certificates and bonds	5	-13.5	-	-54.8
Change in accruals		16.4	9.1	34.3
<b>Net cash flow from operating activities</b>		<b>-152.6</b>	<b>38.8</b>	<b>929.1</b>
<b>Cash flows from investing activities</b>				
Net investments/sale in fixed assets	8	-0.3	0.5	-1.1
Net investments/sale in intangible assets	8	-24.0	-10.1	-67.5
<b>Net cash flow used in investing activities</b>		<b>-24.3</b>	<b>-9.7</b>	<b>-68.6</b>
<b>Cash flows from financing activities</b>				
Paid-in equity	3	24.7	-	1.3
Repayment of senior unsecured bond		-101.0	-	-
Payment to Tier 1 capital investors		-1.0	-0.9	-3.7
<b>Net cash flow from financing activities</b>		<b>-77.2</b>	<b>-0.9</b>	<b>-2.3</b>
Net cash flow for the period		-254.1	28.2	858.1
Cash and cash equivalents at the start of the period	4	1,232.4	442.3	442.3
Effects of currency on loans and deposits with credit institutions in the period		81.6	19.7	-68.0
<b>Cash and cash equivalents at the end of the period</b>	4	<b>1,059.8</b>	<b>490.2</b>	<b>1,232.4</b>

## STATEMENT OF CHANGES IN EQUITY

Amounts in NOK million	Share capital	Share premium reserve	Tier 1 capital	Other paid-in equity	Retained earnings	Total Equity
<b>Equity as at 1.1.2018</b>	<b>171.4</b>	<b>771.9</b>	<b>44.6</b>	<b>35.5</b>	<b>260.1</b>	<b>1,283.4</b>
<i>Changes deriving from profit or loss:</i>						
Profit after tax	-	-	-	-	331.1	331.1
<i>Changes deriving from transactions with owners:</i>						
Share capital increase	1.3	-	-	-	-	1.3
<i>Other changes recognized in equity</i>						
Changes in equity due to share options program	-	-	-	6.8	-	6.8
Paid interest on Tier 1 capital	-	-	-	-	-2.7	-2.7
<b>Equity as at 31.12.2018</b>	<b>172.7</b>	<b>771.9</b>	<b>44.6</b>	<b>42.2</b>	<b>588.4</b>	<b>1,619.8</b>
<i>Changes deriving from profit or loss:</i>						
Profit after tax	-	-	-	-	76.4	76.4
<i>Changes deriving from transactions with owners:</i>						
Share capital increase	9.9	14.8	-	-	-	24.7
<i>Other changes recognized in equity</i>						
Changes in equity due to share options program	-	-	-	1.2	-	1.2
Paid interest on Tier 1 capital	-	-	-	-	-1.0	-1.0
<b>Equity as at 31.03.2019</b>	<b>182.6</b>	<b>786.7</b>	<b>44.6</b>	<b>43.4</b>	<b>663.9</b>	<b>1,721.1</b>

## Notes

### Note 1 - General accounting principles

This interim report is prepared in accordance with the same accounting principles as in the annual report for 2018.

IFRS 16 *Leases* is a new standard that enters into force from 1 January 2019 and replaces IAS 17 *Leases*. The new standard removes the current distinction between operating and finance leases and is replaced by a model to be used for all leases with individual specific exceptions. Assets are depreciated over the lease term, while the commitment is measured at the present value of agreed, not paid lease. Leases will be treated as financial instruments included in the scope of impairments subject to IFRS 9. Leases are not regarded as significant for the Bank. The initial effect of implementing IFRS 16 was an increase in both assets and liabilities of NOK 17.2 million. In Q1 2019 the Bank recognised NOK 0.3 million in interest expenses and NOK 0.9 million in ordinary depreciation related to IFRS 16.

All numbers are in NOK 1,000,000 unless otherwise specified.

### Note 2 – Loans to customers

#### Loans to customers

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Loans to customers	8,403.2	8,316.0	6,253.6
<b>Gross lending</b>	<b>8,403.2</b>	<b>8,316.0</b>	<b>6,253.6</b>
Impairment of loans	500.2	471.6	339.0
<b>Net loans to customers</b>	<b>7,902.9</b>	<b>7,844.3</b>	<b>5,914.6</b>

#### Defaults and losses

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Gross defaulted loans *	868.9	839.7	574.8
Individual impairment of loans	284.4	268.8	180.3
<b>Net defaulted loans</b>	<b>584.5</b>	<b>570.9</b>	<b>394.5</b>
Group impairment of loans (stage 1 and stage 2)	215.8	202.8	158.7

\* Defaulted loans comprise of loans which are 91 days or more overdue according to agreed payment schedule. Such loans will still be considered defaulted regardless of future payment status.

#### Gross loans by geographical regions

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Akershus	681.0	706.9	619.2
Aust-Agder	117.7	122.2	104.1
Buskerud	338.2	349.2	302.0
Finnmark	113.7	117.0	98.3
Hedmark	224.4	232.6	197.0
Hordaland	535.7	555.5	490.9
Møre og Romsdal	262.7	273.5	234.0
Nordland	276.9	287.0	244.0
Oppland	189.0	196.0	170.6
Oslo	720.8	748.1	655.9
Rogaland	499.6	518.1	449.2
Sogn og Fjordane	78.7	81.9	70.7
Telemark	185.2	193.3	166.6
Troms	179.3	185.7	159.3
Trøndelag	393.1	408.4	360.2
Vest-Agder	168.5	175.0	149.2
Vestfold	326.7	339.0	293.0
Østfold	377.0	390.6	339.2
<b>Norway</b>	<b>5,668.4</b>	<b>5,879.8</b>	<b>5,103.3</b>
Finland	1,966.7	1,847.5	1,150.3
Sweden	768.1	588.6	-
<b>Total</b>	<b>8,403.2</b>	<b>8,316.0</b>	<b>6,253.6</b>

## Risk classes

All loans to customers are classed in different risk classes. The risk classes are divided between A to D for all products except for POS Finance where the risk classes are classed from A to C. Risk class A is for loans customers with the historically lowest probability of default, while risk class D (C for POS Finance) has the highest probability of default. Established loans are defined as loans to customers that are at least 6 months old, while new loans are defined as less than 6 months old. The column in the table below which is named "horizon" shows the horizon in which expected losses are calculated for the loans to customers for the different risk classes. The column in the table below named "interval of PD" shows the probability of default in the horizon for the relevant risk class.

	31.03.2019	31.12.2018	31.03.2018	Horizon	Interval of PD
Established loans Norway risk class A	35 %	35 %	37 %	12 months	4,6 % - 6,6 %
New loans Norway risk class A	6 %	8 %	14 %	12 months	6,2 % - 8,5 %
Established loans Norway risk class B	5 %	6 %	6 %	Lifetime	49,8 % - 53,9 %
New loans Norway risk class B	1 %	1 %	1 %	Lifetime	51,2 % - 57,6 %
Established loans Norway risk class C	1 %	1 %	1 %	Lifetime	73,5 % - 77,8 %
New loans Norway risk class C	0 %	0 %	0 %	Lifetime	86,5 % - 87,6 %
Established loans Norway risk class D	5 %	5 %	6 %	Lifetime	100,0 %
New loans Norway risk class D	0 %	0 %	0 %	Lifetime	100,0 %
Established credit card loans Norway risk class A	6 %	6 %	8 %	12 months	0,0 % - 6,5 %
New credit card loans Norway risk class A	1 %	1 %	1 %	12 months	0,0 % - 6,7 %
Established credit card loans Norway risk class B	2 %	2 %	3 %	Lifetime	36,8 %
New credit card loans Norway risk class B	0 %	0 %	0 %	Lifetime	42,3 %
Established credit card loans Norway risk class C	0 %	0 %	1 %	Lifetime	73,8 %
New credit card loans Norway risk class C	0 %	0 %	0 %	Lifetime	83,2 %
Established credit card loans Norway risk class D	1 %	2 %	2 %	Lifetime	100,0 %
New credit card loans Norway risk class D	0 %	0 %	0 %	Lifetime	100,0 %
Loans Finland risk class A	19 %	18 %	16 %	12 months	7,2 % - 12,3 %
Loans Finland risk class B	1 %	2 %	1 %	Lifetime	51,2 % - 61,1 %
Loans Finland risk class C	0 %	0 %	0 %	Lifetime	87,6 % - 92,6 %
Loans Finland risk class D	3 %	2 %	1 %	Lifetime	100,0 %
POS Finance risk class A	3 %	3 %	1 %	12 months	5,7 % - 6,7 %
POS Finance risk class B	1 %	1 %	0 %	Lifetime	40,8 % - 42,3 %
POS Finance risk class C	0 %	0 %	0 %	Lifetime	100,0 %
Loans Sweden risk class A	7 %	5 %	0 %	12 months	7,2 %
Loans Sweden risk class B	1 %	1 %	0 %	Lifetime	51,2 %
Loans Sweden risk class C	0 %	0 %	0 %	Lifetime	87,6 %
Loans Sweden risk class D	1 %	0 %	0 %	Lifetime	100,0 %
Credit card loans Sweden risk class A	0 %	0 %	0 %	12 months	0,0 % - 6,7 %
Credit card loans Sweden risk class B	0 %	0 %	0 %	Lifetime	36,8 % - 42,3 %
Credit card loans Sweden risk class C	0 %	0 %	0 %	Lifetime	73,8 % - 83,2 %
Credit card loans Sweden risk class D	0 %	0 %	0 %	Lifetime	100,0 %
<b>Total</b>	<b>100 %</b>	<b>100 %</b>	<b>100 %</b>		

## Ageing of loans

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Loans not past due	5,949.3	5,891.3	4,387.4
Past due 1 - 30 days	1,022.0	1,065.5	835.7
Past due 31 - 60 days	397.7	352.3	351.5
Past due 61 - 90 days	194.2	196.8	133.0
Past due 91+ days	840.0	810.2	545.9
<b>Total</b>	<b>8,403.2</b>	<b>8,316.0</b>	<b>6,253.6</b>

## Ageing of loans %

	31.03.2019	31.12.2018	31.03.2018
Loans not past due	71 %	71 %	70 %
Past due 1 - 30 days	12 %	13 %	13 %
Past due 31 - 60 days	5 %	4 %	6 %
Past due 61 - 90 days	2 %	2 %	2 %
Past due 91+ days	10 %	10 %	9 %
<b>Total</b>	<b>100 %</b>	<b>100 %</b>	<b>100 %</b>

**Maximum exposure for loans to customers as at 31.03.2019\***

Amounts in NOK million	Stage 1	Stage 2	Stage 3
<b>Credit risk rating grade</b>			
Established loans Norway risk class A	4,469.3	-	-
New loans Norway risk class A	771.0	-	-
Established loans Norway risk class B	-	481.8	-
New loans Norway risk class B	-	105.4	-
Established loans Norway risk class C	-	89.8	-
New loans Norway risk class C	-	19.2	-
Established loans Norway risk class D	-	-	417.8
New loans Norway risk class D	-	-	13.2
Established credit card loans Norway risk class A	1,281.2	-	-
New credit card loans Norway risk class A	109.9	-	-
Established credit card loans Norway risk class B	-	176.4	-
New credit card loans Norway risk class B	-	11.5	-
Established credit card loans Norway risk class C	-	19.5	-
New credit card loans Norway risk class C	-	1.6	-
Established credit card loans Norway risk class D	-	-	114.7
New credit card loans Norway risk class D	-	-	3.3
Loans Finland risk class A	1,813.0	-	-
Loans Finland risk class B	-	119.8	-
Loans Finland risk class C	-	29.3	-
Loans Finland risk class D	-	-	247.9
POS Finance risk class A	281.2	-	-
POS Finance risk class B	-	45.5	-
POS Finance risk class C	-	-	39.8
Loans Sweden risk class A	707.1	-	-
Loans Sweden risk class B	-	55.1	-
Loans Sweden risk class C	-	16.2	-
Loans Sweden risk class D	-	-	54.9
Established credit card loans Sweden risk class A	22.5	-	-
Established credit card loans Sweden risk class B	-	-	-
Established credit card loans Sweden risk class C	-	-	-
Established credit card loans Sweden risk class D	-	-	-
<b>Total</b>	<b>9,455.3</b>	<b>1,171.0</b>	<b>891.5</b>

\* Exposures also include limits not utilised.

**Maximum exposure for loans to customers as at 31.12.2018\***

Amounts in NOK million	Stage 1	Stage 2	Stage 3
<b>Credit risk rating grade</b>			
Established loans Norway risk class A	4,373.7	-	-
New loans Norway risk class A	938.2	-	-
Established loans Norway risk class B	-	521.1	-
New loans Norway risk class B	-	117.2	-
Established loans Norway risk class C	-	81.2	-
New loans Norway risk class C	-	26.7	-
Established loans Norway risk class D	-	-	443.0
New loans Norway risk class D	-	-	26.1
Established credit card loans Norway risk class A	1,268.0	-	-
New credit card loans Norway risk class A	115.8	-	-
Established credit card loans Norway risk class B	-	194.4	-
New credit card loans Norway risk class B	-	9.8	-
Established credit card loans Norway risk class C	-	24.0	-
New credit card loans Norway risk class C	-	1.1	-
Established credit card loans Norway risk class D	-	-	147.5
New credit card loans Norway risk class D	-	-	1.0
Loans Finland risk class A	1,683.2	-	-
Loans Finland risk class B	-	130.2	-
Loans Finland risk class C	-	36.0	-
Loans Finland risk class D	-	-	196.9
POS Finance risk class A	265.3	-	-
POS Finance risk class B	-	50.7	-
POS Finance risk class C	-	-	22.4
Loans Sweden risk class A	460.8	-	-
Loans Sweden risk class B	-	152.4	-
Loans Sweden risk class C	-	12.3	-
Loans Sweden risk class D	-	-	32.4
Established credit card loans Sweden risk class A	-	-	-
Established credit card loans Sweden risk class B	-	-	-
Established credit card loans Sweden risk class C	-	-	-
Established credit card loans Sweden risk class D	-	-	-
<b>Total</b>	<b>9,105.0</b>	<b>1,357.2</b>	<b>869.4</b>

\* Exposures also include limits not utilised.

**Maximum exposure for loans to customers as at 31.03.2018\***

Amounts in NOK million	Stage 1	Stage 2	Stage 3
<b>Credit risk rating grade</b>			
Established loans Norway risk class A	3,237.1	-	-
New loans Norway risk class A	1,033.3	-	-
Established loans Norway risk class B	-	397.2	-
New loans Norway risk class B	-	83.6	-
Established loans Norway risk class C	-	75.7	-
New loans Norway risk class C	-	10.6	-
Established loans Norway risk class D	-	-	367.4
New loans Norway risk class D	-	-	10.1
Established credit card loans Norway risk class A	1,134.7	-	-
New credit card loans Norway risk class A	209.6	-	-
Established credit card loans Norway risk class B	-	174.3	-
New credit card loans Norway risk class B	-	25.6	-
Established credit card loans Norway risk class C	-	34.3	-
New credit card loans Norway risk class C	-	3.6	-
Established credit card loans Norway risk class D	-	-	128.0
New credit card loans Norway risk class D	-	-	4.1
Loans Finland risk class A	1,074.1	-	-
Loans Finland risk class B	-	55.6	-
Loans Finland risk class C	-	21.0	-
Loans Finland risk class D	-	-	60.0
POS Finance risk class A	61.9	-	-
POS Finance risk class B	-	2.2	-
POS Finance risk class C	-	-	0.2
Loans Sweden risk class A	-	-	-
Loans Sweden risk class B	-	-	-
Loans Sweden risk class C	-	-	-
Loans Sweden risk class D	-	-	-
Established credit card loans Sweden risk class A	-	-	-
Established credit card loans Sweden risk class B	-	-	-
Established credit card loans Sweden risk class C	-	-	-
Established credit card loans Sweden risk class D	-	-	-
<b>Total</b>	<b>6,750.6</b>	<b>883.7</b>	<b>569.8</b>

\* Exposures also include limits not utilised.

**Reconciliation of gross lending to customers**

Amounts in NOK million

	Stage 1	Stage 2	Stage 3	Total
<b>Gross carrying amount as at 01.01.2018</b>	<b>4,386.5</b>	<b>804.8</b>	<b>404.6</b>	<b>5,595.8</b>
Transfers in Q1 2018:				
Transfer from stage 1 to stage 2	-328.9	328.9	-	-
Transfer from stage 1 to stage 3	-9.9	-	9.9	-
Transfer from stage 2 to stage 3	-	-187.8	187.8	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	157.8	-157.8	-	-
Transfer from stage 3 to stage 1	1.4	-	-1.4	-
New assets	1,026.5	105.9	3.7	<b>1,136.2</b>
Assets derecognized	-409.7	-44.7	-24.0	<b>-478.4</b>
<b>Gross carrying amount as at 31.03.2018</b>	<b>4,823.7</b>	<b>849.3</b>	<b>580.6</b>	<b>6,253.6</b>
Transfers in Q2 2018:				
Transfer from stage 1 to stage 2	-361.5	361.5	-	-
Transfer from stage 1 to stage 3	-28.0	-	28.0	-
Transfer from stage 2 to stage 3	-	-154.6	154.6	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	198.8	-198.8	-	-
Transfer from stage 3 to stage 1	0.7	-	-0.7	-
New assets	1,340.0	154.1	7.6	<b>1,501.7</b>
Assets derecognized	-429.7	-96.0	-51.5	<b>-577.2</b>
<b>Gross carrying amount as at 30.06.2018</b>	<b>5,544.0</b>	<b>915.5</b>	<b>718.6</b>	<b>7,178.1</b>
Transfers in Q3 2018:				
Transfer from stage 1 to stage 2	-410.4	410.4	-	-
Transfer from stage 1 to stage 3	-29.1	-	29.1	-
Transfer from stage 2 to stage 3	-	-102.3	102.3	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	205.5	-205.5	-	-
Transfer from stage 3 to stage 1	0.1	-	-0.1	-
New assets	1,256.7	145.1	2.1	<b>1,403.9</b>
Assets derecognized	-455.6	-138.1	-100.1	<b>-693.8</b>
<b>Gross carrying amount as at 30.09.2018</b>	<b>6,111.1</b>	<b>1,025.2</b>	<b>751.9</b>	<b>7,888.2</b>
Transfers in Q4 2018:				
Transfer from stage 1 to stage 2	-541.8	541.8	-	-
Transfer from stage 1 to stage 3	-52.1	-	52.1	-
Transfer from stage 2 to stage 3	-	-143.5	143.5	-
Transfer from stage 3 to stage 2	-	0.6	-0.6	-
Transfer from stage 2 to stage 1	210.5	-210.5	-	-
Transfer from stage 3 to stage 1	1.0	-	-1.0	-
New assets	1,122.6	129.7	32.9	<b>1,285.1</b>
Assets derecognized	-538.1	-185.2	-134.1	<b>-857.4</b>
<b>Gross carrying amount as at 31.12.2018</b>	<b>6,313.2</b>	<b>1,158.2</b>	<b>844.6</b>	<b>8,316.0</b>
Transfers in Q1 2019:				
Transfer from stage 1 to stage 2	-430.7	430.7	-	-
Transfer from stage 1 to stage 3	-48.0	-	48.0	-
Transfer from stage 2 to stage 3	-	-176.5	176.5	-
Transfer from stage 3 to stage 2	-	0.7	-0.7	-
Transfer from stage 2 to stage 1	251.4	-251.4	-	-
Transfer from stage 3 to stage 1	0.1	-	-0.1	-
New assets	886.5	57.9	14.8	<b>959.2</b>
Assets derecognized	-538.4	-119.4	-214.3	<b>-872.1</b>
<b>Gross carrying amount as at 31.03.2019</b>	<b>6,434.1</b>	<b>1,100.1</b>	<b>868.9</b>	<b>8,403.2</b>



**Reconciliation of loss allowances**

Amounts in NOK million

	Stage 1	Stage 2	Stage 3	Total
<b>Impairment as at 01.01.2018</b>	<b>78.3</b>	<b>90.5</b>	<b>123.9</b>	<b>292.7</b>
Transfers in Q1 2018:				
Transfer from stage 1 to stage 2	-4.8	4.8	-	-
Transfer from stage 1 to stage 3	-0.1	-	0.1	-
Transfer from stage 2 to stage 3	-	-24.9	24.9	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	17.5	-17.5	-	-
Transfer from stage 3 to stage 1	0.4	-	-0.4	-
New financial assets originated or change in provisions	21.6	54.7	37.7	<b>114.1</b>
Assets derecognized or change in provisions	-26.5	-8.4	-5.9	<b>-40.7</b>
Other changes	-12.2	-14.8	-	<b>-27.0</b>
<b>Impairment as at 31.03.2018</b>	<b>74.2</b>	<b>84.4</b>	<b>180.3</b>	<b>339.0</b>
Transfers in Q2 2018:				
Transfer from stage 1 to stage 2	-4.6	4.6	-	-
Transfer from stage 1 to stage 3	-0.3	-	0.3	-
Transfer from stage 2 to stage 3	-	-20.0	20.0	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	18.4	-18.4	-	-
Transfer from stage 3 to stage 1	0.2	-	-0.2	-
New financial assets originated or change in provisions	18.0	51.3	32.3	<b>101.6</b>
Assets derecognized or change in provisions	-18.4	-7.7	-9.3	<b>-35.5</b>
Other changes	-9.5	-20.4	1.8	<b>-28.1</b>
<b>Impairment as at 30.06.2018</b>	<b>78.0</b>	<b>73.8</b>	<b>225.3</b>	<b>377.1</b>
Transfers in Q3 2018:				
Transfer from stage 1 to stage 2	-4.6	4.6	-	-
Transfer from stage 1 to stage 3	-0.4	-	0.4	-
Transfer from stage 2 to stage 3	-	-11.5	11.5	-
Transfer from stage 3 to stage 2	-	-	-	-
Transfer from stage 2 to stage 1	16.9	-16.9	-	-
Transfer from stage 3 to stage 1	0.0	-	-0.0	-
New financial assets originated or change in provisions	15.1	45.5	33.5	<b>94.1</b>
Assets derecognized or change in provisions	-16.9	-11.7	-26.6	<b>-55.3</b>
Other changes	12.5	4.3	-0.2	<b>16.6</b>
<b>Impairment as at 30.09.2018</b>	<b>100.6</b>	<b>88.1</b>	<b>243.8</b>	<b>432.5</b>
Transfers in Q4 2018:				
Transfer from stage 1 to stage 2	-7.1	7.1	-	-
Transfer from stage 1 to stage 3	-0.7	-	0.7	-
Transfer from stage 2 to stage 3	-	-16.0	16.0	-
Transfer from stage 3 to stage 2	-	0.2	-0.2	-
Transfer from stage 2 to stage 1	17.8	-17.8	-	-
Transfer from stage 3 to stage 1	0.3	-	-0.3	-
New financial assets originated or change in provisions	13.2	49.4	38.4	<b>101.0</b>
Assets derecognized or change in provisions	-19.0	-15.4	-31.4	<b>-65.8</b>
Other changes	-3.1	5.2	1.8	<b>3.9</b>
<b>Impairment as at 31.12.2018</b>	<b>102.1</b>	<b>100.8</b>	<b>268.8</b>	<b>471.6</b>
Transfers in Q1 2019:				
Transfer from stage 1 to stage 2	-5.2	5.2	-	-
Transfer from stage 1 to stage 3	-0.6	-	0.6	-
Transfer from stage 2 to stage 3	-	-23.8	23.8	-
Transfer from stage 3 to stage 2	-	0.2	-0.2	-
Transfer from stage 2 to stage 1	18.3	-18.3	-	-
Transfer from stage 3 to stage 1	0.0	-	-0.0	-
New financial assets originated or change in provisions	16.1	52.0	41.0	<b>109.1</b>
Assets derecognized or change in provisions	-18.8	-14.0	-49.7	<b>-82.4</b>
Other changes	1.1	0.8	0.0	<b>1.9</b>
<b>Impairment as at 31.03.2019</b>	<b>113.0</b>	<b>102.8</b>	<b>284.4</b>	<b>500.2</b>

**Information on products and geographical distribution**

Amounts in NOK million

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Income per product in Q1 2019</b>					
Interest income	166.1	61.9	23.9	42.9	9.6
Income commissions and fees	11.2	6.9	2.1	10.3	11.1
<b>Total</b>	<b>177.3</b>	<b>68.8</b>	<b>26.0</b>	<b>53.2</b>	<b>20.7</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Income per product 2018</b>					
Interest income	671.1	186.6	31.0	183.7	14.2
Income commissions and fees	50.8	19.3	1.5	45.2	26.9
<b>Total</b>	<b>722.0</b>	<b>205.9</b>	<b>32.5</b>	<b>228.9</b>	<b>41.1</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Income per product Q1 2018</b>					
Interest income	149.3	37.1	-	46.1	0.2
Income commissions and fees	11.5	3.8	-	11.7	1.8
<b>Total</b>	<b>160.8</b>	<b>40.9</b>	<b>-</b>	<b>57.8</b>	<b>2.1</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Loans per product per 31.03.2019</b>					
Net loans	4,272.6	1,812.4	642.1	811.0	364.8
<b>Total</b>	<b>4,272.6</b>	<b>1,812.4</b>	<b>642.1</b>	<b>811.0</b>	<b>364.8</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Loans per product per 31.12.2018</b>					
Net loans	4,459.5	1,720.7	476.0	846.7	341.4
<b>Total</b>	<b>4,459.5</b>	<b>1,720.7</b>	<b>476.0</b>	<b>846.7</b>	<b>341.4</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Loans per product per 31.03.2018</b>					
Net loans	3,891.2	1,105.9	-	860.7	56.9
<b>Total</b>	<b>3,891.2</b>	<b>1,105.9</b>	<b>-</b>	<b>860.7</b>	<b>56.9</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Impairment per product per 31.03.2019</b>					
Impairment	223.0	154.3	46.1	55.1	21.7
<b>Total</b>	<b>223.0</b>	<b>154.3</b>	<b>46.1</b>	<b>55.1</b>	<b>21.7</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Impairment per product per 31.12.2018</b>					
Impairment	232.5	126.8	33.1	63.3	15.9
<b>Total</b>	<b>232.5</b>	<b>126.8</b>	<b>33.1</b>	<b>63.3</b>	<b>15.9</b>

	Consumer loans			Credit cards	POS Finance
	Norway	Finland	Sweden		
<b>Impairment per product per 31.03.2018</b>					
Impairment	223.2	44.4	-	70.5	0.9
<b>Total</b>	<b>223.2</b>	<b>44.4</b>	<b>-</b>	<b>70.5</b>	<b>0.9</b>

### Note 3 – Regulatory capital

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Share capital	182.6	172.7	171.4
Share premium	786.7	771.9	771.9
Other equity	707.3	630.6	369.2
Phase-in effects of IFRS 9	137.6	144.5	113.2
<b>Deductions:</b>			
Deferred tax assets and other intangible assets and deductions	-109.6	-135.9	-61.4
<b>Common equity Tier 1 including phase-in impact of IFRS 9</b>	<b>1,704.6</b>	<b>1,583.8</b>	<b>1,364.2</b>
<b>Common equity Tier 1 excluding phase-in impact of IFRS 9</b>	<b>1,567.0</b>	<b>1,439.3</b>	<b>1,251.0</b>
Additional Tier 1 capital	44.6	44.6	44.6
<b>Core capital including phase-in impact of IFRS 9</b>	<b>1,749.1</b>	<b>1,628.3</b>	<b>1,408.7</b>
<b>Core capital excluding phase-in impact of IFRS 9</b>	<b>1,611.5</b>	<b>1,483.8</b>	<b>1,295.6</b>
Subordinated loans (Tier 2)	64.8	64.7	64.6
<b>Total capital including phase-in impact of IFRS 9</b>	<b>1,813.9</b>	<b>1,693.1</b>	<b>1,473.4</b>
<b>Total capital excluding phase-in impact of IFRS 9</b>	<b>1,676.3</b>	<b>1,548.5</b>	<b>1,360.2</b>

#### Calculation basis

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Loans and deposits with credit institutions	212.0	246.5	98.0
Loans to customers and IFRS 9 phase-in effects	6,196.1	6,302.4	4,725.0
Certificates and bonds	31.5	30.2	28.2
Other assets	30.4	12.1	11.2
<b>Calculation basis credit risk</b>	<b>6,469.9</b>	<b>6,591.1</b>	<b>4,862.5</b>
Calculation basis operational risk	1,331.8	1,331.8	770.0
<b>Total calculation basis including phase-in impact of IFRS 9</b>	<b>7,801.7</b>	<b>7,922.8</b>	<b>5,632.5</b>
<b>Total calculation basis excluding phase-in impact of IFRS 9</b>	<b>7,662.6</b>	<b>7,595.7</b>	<b>5,402.2</b>

#### Capital ratios including phase-in impact of IFRS 9

Common equity tier 1 (%)	21.8 %	20.0 %	24.2 %
Core capital (%)	22.4 %	20.6 %	25.0 %
Total capital (%)	23.3 %	21.4 %	26.2 %

#### Capital ratios excluding phase-in impact of IFRS 9

Common equity tier 1 (%)	20.4 %	18.9 %	23.2 %
Core capital (%)	21.0 %	19.5 %	24.0 %
Total capital (%)	21.9 %	20.4 %	25.2 %

On 7 May 2019, Komplett Bank received new capital requirements from the Financial Supervisory Authority of Norway (FSA). The FSA set the Pillar 2 CET1 requirement to 6.5% of risk-weighted assets. As a result, the minimum requirement for common equity tier 1 capital for Komplett Bank will be 18.2%, effective as of 30 June 2019.

LCR (Liquidity Coverage Ratio) is 213% and NSFR (Net stable funding ratio) is 168% as of 31.03.2019.

### Note 4 - Loans and deposits with credit institutions

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Loans and deposits with credit institutions	1,059.8	1,232.4	490.2
<b>Total</b>	<b>1,059.8</b>	<b>1,232.4</b>	<b>490.2</b>

### Note 5 - Financial instruments

#### Financial instruments at fair value

Financial instruments at fair value is measured at different levels:

#### Level 1

Financial instruments in level 1 are determined based on quoted prices in active markets for identical financial instruments available on the balance sheet date.

#### Level 2

Financial instruments in level 2 are determined based on inputs other than quoted prices, but where prices are observable either directly or indirectly. These include quoted prices in markets that are not active.

#### Level 3

Valuation methods based on non-observable market data are used when valuation cannot be determined in level 1 or 2.

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Certificates and bonds - level 1	135.0	134.8	99.9
Certificates and bonds - level 2	314.9	301.6	281.9
<b>Total financial instruments at fair value</b>	<b>449.9</b>	<b>436.4</b>	<b>381.8</b>

### Financial instruments at amortised cost

Financial instruments at amortised cost are valued at originally determined cash flows, adjusted for any impairment losses.

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Loans and deposits with credit institutions	1,059.8	1,232.4	490.2
Net loans to customers	7,902.9	7,844.3	5,914.6
Other receivables	12.2	10.4	9.9
<b>Total financial assets at amortized cost</b>	<b>8,974.9</b>	<b>9,087.0</b>	<b>6,414.6</b>
Deposits from and debt to customers	7,281.4	7,365.6	4,928.4
Senior unsecured bond	298.9	399.8	399.4
Other debt	132.5	100.0	75.4
Subordinated loans	64.8	64.7	64.6
<b>Total financial liabilities at amortized cost</b>	<b>7,777.5</b>	<b>7,930.1</b>	<b>5,467.8</b>

### Note 6 - Subordinated loans

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Subordinated loans - ISIN NO0010757768			
3 months NIBOR + 5.0 %	64.8	64.7	64.6
<b>Total subordinated loans</b>	<b>64.8</b>	<b>64.7</b>	<b>64.6</b>

### Note 7 - Receivables and other liabilities

Amounts in NOK million	31.03.2019	31.12.2018	31.03.2018
Other receivables	12.2	10.4	9.9
<b>Total receivables</b>	<b>12.2</b>	<b>10.4</b>	<b>9.9</b>
Payables to suppliers	25.2	11.3	36.9
Social security tax	3.5	5.9	2.9
Payable taxes	27.8	110.8	10.0
Other liabilities	103.8	82.8	35.6
<b>Total other liabilities</b>	<b>160.3</b>	<b>210.8</b>	<b>85.4</b>

## Note 8 – Intangible assets and fixed assets

Type of non-current asset	Fixtures and fittings	Office machines	Intangible assets	Right-of-use assets	Other	Total
Accumulated historical cost at 01.01.2018	1.5	0.5	83.4	-	-	85.4
Additions in 2018	0.4	0.5	67.5	-	0.2	68.6
Disposals in 2018	-	-	-	-	-	-
<b>Historical cost at 31.12.2018</b>	<b>1.9</b>	<b>1.0</b>	<b>151.0</b>	<b>-</b>	<b>0.2</b>	<b>153.8</b>
Additions in Q1 2019	0.2	0.0	24.0	17.2	-	41.5
Disposals in Q1 2019	-	-	-	-	-	-
<b>Historical cost at 31.03.2019</b>	<b>2.1</b>	<b>1.0</b>	<b>175.0</b>	<b>17.2</b>	<b>0.2</b>	<b>195.5</b>
Accumulated depreciations at 01.01.2018	0.7	0.3	26.7	-	-	27.6
Annual depreciations	0.3	0.1	28.3	-	-	28.7
Accumulated depreciations at 31.12.2018	1.0	0.4	55.0	-	-	56.4
<b>Book value at 31.12.2018</b>	<b>0.9</b>	<b>0.6</b>	<b>96.0</b>	<b>-</b>	<b>0.2</b>	<b>97.7</b>
Depreciations Q1 2019	0.1	0.0	10.8	0.9	-	11.8
Accumulated depreciations at 31.03.2019	1.1	0.4	65.8	0.9	-	68.2
<b>Book value at 31.03.2019</b>	<b>1.1</b>	<b>0.6</b>	<b>109.1</b>	<b>16.4</b>	<b>0.2</b>	<b>127.4</b>

Economic life	5 years	3 years	5 years	5 years	No depreciation
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Other intangible assets and fixed assets are depreciated on a straight-line basis over their lifetime. Intangible assets consist to a high degree of IT systems and rights acquired and developed in-house. Right-of-use assets relates to leasing agreements and are depreciated over their lifetime. No impairments have been recognised for other intangible assets or fixed assets either in the previous or current period.

## Note 9 - Net interest income

Amounts in NOK million	Q1 2019	Q1 2018	2018
Interest income from loans to customers	304.4	232.8	1,086.6
Interest income from loans and deposits with credit institutions	4.5	0.1	9.2
Interest from certificates and bonds	1.2	0.9	4.6
<b>Total interest income</b>	<b>310.2</b>	<b>233.7</b>	<b>1,100.4</b>
Interest expense from deposits from customers	37.1	22.0	115.7
Interest expense from subordinated loan and unsecured bond	4.2	3.4	14.9
Other interest expenses	4.7	0.8	10.7
<b>Total interest expenses</b>	<b>46.0</b>	<b>26.2</b>	<b>141.3</b>
<b>Net interest income</b>	<b>264.1</b>	<b>207.5</b>	<b>959.1</b>

## Note 10 - Net commissions and fees

Amounts in NOK million	Q1 2019	Q1 2018	2018
Insurance services	15.2	13.9	58.3
Other fees and commissions and bank services income	29.4	14.9	89.9
<b>Total income commissions and fees</b>	<b>44.6</b>	<b>28.8</b>	<b>148.2</b>
Agent provisions	17.6	10.0	50.8
Other expenses commissions and fees	7.3	4.9	23.4
<b>Total expenses commissions and fees</b>	<b>24.9</b>	<b>15.0</b>	<b>74.2</b>
<b>Net commissions and fees</b>	<b>19.7</b>	<b>13.9</b>	<b>74.1</b>

### Note 11 - General administrative expenses

Amounts in NOK million	Q1 2019	Q1 2018	2018
Direct marketing expenses	28.6	27.2	107.2
IT-expenses	11.0	4.7	29.2
Other general administrative expenses	9.9	8.2	33.9
<b>Total general administrative expenses</b>	<b>49.5</b>	<b>40.1</b>	<b>170.4</b>

### Note 12 - Other operating expenses

Amounts in NOK million	Q1 2019	Q1 2018	2018
Rental expenses	-	0.7	3.0
External audit and related services	1.4	0.7	3.0
Other consultants	9.0	1.7	9.4
Insurance	0.2	0.2	1.0
Other	5.0	3.2	14.6
<b>Total other operating expenses</b>	<b>15.7</b>	<b>6.6</b>	<b>31.0</b>

### Note 13 - Related parties

Komplett Bank is not part of a group. However, the Bank's largest shareholder is Canica Invest AS with 20% of the shares in the Bank. Canica Invest AS owns the majority of the shares in Komplett AS. Komplett Bank is financially and operationally independent of Komplett AS and its affiliated companies (the "Komplett Group").

Komplett AS and the Bank have entered into a cooperation agreement in relation to IP rights, marketing cooperation and other services. The agreement aims to give the Bank the right to use "Komplett Bank" as its name, and the profile and graphic design of komplett.no. The agreement gives the Bank the right to use all the intellectual property rights of Komplett AS that are necessary to achieving this purpose.

As an extension to the cooperation agreement, Komplett AS and the Bank have entered into an agreement on product cooperation in relation to the credit card of the Bank and the credit card's ancillary customer loyalty bonus programme. The agreement aims to promote sales and the use of the credit card, as well as contributing to promote sales for Komplett AS. Pursuant to this agreement, the parties shall arrange for customer loyalty bonus in relation to the use of the Bank's credit card on, among other, purchases from Komplett AS. The product cooperation agreement for credit cards was prolonged Q2 2018 for another 5 years.

Furthermore, the Bank is engaged in a cooperation with the Komplett Group, in particular in connection with its credit card product as well as its payment solutions and distribution of Point-of-sales finance products, which enables the Bank to distribute its products towards customers on Komplett's web shop platforms.

### Note 14 - Subsequent events

The board is not aware of events after the date of the balance sheet that may be of material significance to the accounts.

### Note 15 - Leasing agreements

Komplett Bank is leasing premises for Vollsveien 2A and 2B at Lysaker. The agreement expires 31.12.2023, and the annual rent totals NOK 3.9 million excluding VAT. The Bank has no other significant leasing agreements. Accounting treatment of leasing agreements is described in note 1.



Til Styret i Komplet Bank ASA

## Uttalelse vedrørende forenklet revisorkontroll av delårsregnskap

### *Innledning*

Vi har foretatt en forenklet revisorkontroll av vedlagte balanse for Komplet Bank ASA pr. 31. mars 2019 og tilhørende resultatregnskap, utvidet resultatregnskap, oppstilling over endringer i egenkapital og kontantstrømoppstilling for tremånedersperioden avsluttet denne dato, og av beskrivelsen av regnskapsprinsipper og andre noter. Ledelsen er ansvarlig for utarbeidelsen av delårsregnskapet og at det gir et rettviseende bilde i samsvar med prinsipper som beskrevet i note 1. Vår oppgave er å avgi en uttalelse om delårsregnskapet basert på vår forenklete revisorkontroll.

### *Omfanget av den forenklete revisorkontrollen*


Vi har utført vår forenklete revisorkontroll i samsvar med ISRE 2410 *Forenklet revisorkontroll av et delårsregnskap, utført av foretakets valgte revisor*. En forenklet revisorkontroll av delårsregnskapet består i å rette forespørsler, primært til personer med ansvar for økonomi og regnskap, og å gjennomføre analytiske og andre kontrollhandlinger. En forenklet revisorkontroll har et betydelig mindre omfang enn en revisjon utført i samsvar med de internasjonale revisjonsstandardene International Standards on Auditing (ISA-ene), og gjør oss følgelig ikke i stand til å oppnå sikkerhet om at vi er blitt oppmerksomme på alle vesentlige forhold som kunne ha blitt avdekket i en revisjon. Vi avgir derfor ikke revisjonsberetning.

### *Konklusjon*

Vi har ved vår forenklete revisorkontroll ikke blitt oppmerksomme på noe som gir oss grunn til å tro at det vedlagte delårsregnskapet ikke gir et rettviseende bilde av foretakets finansielle stilling per. 31. mars 2019 og for resultatet og kontantstrømmene i tremånedersperioden, i samsvar med prinsipper som beskrevet i note 1.

Oslo, 8. mai 2019

**PricewaterhouseCoopers AS**

  
Bjørn Rydland  
Statsautorisert revisor