



## Lottery Terms & Conditions

### University Hospitals Birmingham Charity Lottery Terms & Conditions

1. These terms and conditions set out the Rules for the University Hospitals Birmingham Charity Lottery. By purchasing a lottery entry, a player agrees to be bound by these Rules.
2. All profits from the University Hospitals Birmingham Charity Lottery go directly towards funding the vital work carried out by University Hospitals Birmingham Charity. (Charity registered in England and Wales No. 1165716)
3. Applications must be from players aged 18 years or over. No person under the age of 16 is allowed by law to partake in any Gambling Activities however the charity have taken the decision that all entrants must be over the age of 18. Anyone found to be under the age of 18 on the date of the ticket purchase will automatically forfeit the right to a prize.
4. New players will be sent a welcome email/letter advising of their unique number that has been randomly allocated to them by secure independent computer software.
5. All subscriptions received at a minimum of £1 per week payable in advance will be entered into the weekly draw using the unique number. The draw will usually take place on a Friday afternoon.
6. Jackpot winners are contacted initially by phone (where possible), and all prize winners are notified by post within 1 week of the draw taking place. Weekly winning numbers are also published on our website and social media.
7. Prizes are valid for six months from date of issue, and are dispatched to the recorded members address on file. Replacement cheques can be issued only within this period. Unclaimed prizes after this time will be assumed as a donation to the Charity and treated as such.
8. It is the member's responsibility to ensure address records are correct. Changes can be informed in writing, by letter or email, or over the telephone but must be done so with the Charity Office.
9. Accepted payment methods can be cash, cheque, direct debit or debit card.
10. Membership cancellation can be carried out at anytime although those received after 16:00 on a Thursday may not be actioned until after the weekly draw. Please contact the Charity office or email us if you wish to cancel.
11. Where members cancel in credit, we will offer to refund your full entitlement at the time of cancellation (subject to receiving the notification before 16:00 on a Thursday). This can be sent to the named member or credited to the payment card within the same period.
12. We reserve the right not to accept an application, or to cancel an existing subscription without giving reason and at our absolute discretion. It is the responsibility of the player to advise us of any change to address or any other membership details deemed necessary.

13. Any requests to be self excluded (as defined in the Gambling Act) from the Lottery can either be telephoned through to the office or sent via email or letter. Customers wishing to use this facility will not be able to re-join the lottery for a minimum period of six months.
14. All prizes will be selected by independent computer software and are recorded on the member account.
15. Complaints will be handled in line with the complaints procedure which can be accessed through speaking to a member of the Charities team. Complaints that cannot be resolved by the Charity, will be escalated to The Independent Betting Adjudication Service Ltd (IBAS).
16. Full payment for each entry must be received and funds cleared before the number/s can be entered in to the draw. Only numbers for which full payment has been received are able to win prize/s.
17. No liability is accepted for loss, theft or delay due to postal delays.
18. University Hospitals Birmingham Charity staff and trustees are excluded from playing all University Hospitals Birmingham Charity raffles and lotteries, including the weekly lottery. Volunteers may participate in raffles and lotteries unless they are involved in the administration of that raffle/lottery in which case they must not participate.
19. All information provided by players for the purposes of the lottery will be stored, managed and used in accordance with data protection law and the University Hospitals Birmingham Charity Privacy Policy, which is available here: [www.hospitalcharity.org](http://www.hospitalcharity.org)
20. University Hospitals Birmingham Charity will not transfer or otherwise disclose the personal data of any player to any third party, except the Gambling Commission, law enforcement agencies or in any other circumstances where required by law.
21. University Hospitals Birmingham Charity reserves the right to update the Lottery Terms and Conditions and any updated version will be effective as soon as it is published on the website: [www.hospitalcharity.org/lottery](http://www.hospitalcharity.org/lottery)
22. The University Hospitals Birmingham Charity is subject to the laws of England and Wales.

### **Supporting information used in promotion of University Hospitals Birmingham Charity.**

University Hospitals Birmingham Charity is licensed by Birmingham City Council's Small Society Lottery Licence number 6869 and this lottery is run under the rules laid down by the Gambling Act 2005.

The University Hospitals Birmingham Charity Lottery is intended to be a fun way to support University Hospitals Birmingham and the vital work we do. Are you gambling more than you really want to? If you feel you have a problem with gambling please visit [GambleAware's website](#) for help and advice, or contact the National Gambling Helpline between 8 am and midnight on 0808 8020 133. To exclude yourself from our database for future raffle mailings please contact: [charities@uhb.nhs.uk](mailto:charities@uhb.nhs.uk)

University Hospitals Birmingham Charity is a member of the Lotteries Council [www.lotteriescouncil.org.uk](http://www.lotteriescouncil.org.uk) and therefore supports and contributes to research into problem gambling.

The person responsible for the promotion of this lottery is Thomas Joyce, Operations Manager.

For more information about University Hospitals Birmingham Charity, our raffles and other ways to donate please visit [www.hospitalcharity.org](http://www.hospitalcharity.org) or contact our charity team by email at [Charities@uhb.nhs.uk](mailto:Charities@uhb.nhs.uk) or by calling 0121 371 4852.



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