



# Great Birmingham Run - FAQs

## **When will I receive my race number for the Great Birmingham Run?**

Your race number (which contains your timing chip) should arrive 1-2 weeks before the run. If you don't receive it, or if you got a last-minute entry, you'll need to collect your race number from the official information point at Centenary Square the day before, or morning of the event.

## **Where does the Great Birmingham Run start and finish?**

The 2026 half marathon and 10k Great Birmingham Run events on Sunday 3 May, both start at Centenary Square on Broad Street and finish at Smithfield. Check out the route maps for up-to-date details about the Great Birmingham Run and the Junior race on Saturday 2 May. [AJ Bell Great Birmingham Run | 3 May 2026](#)

## **Why haven't I received information about my race?**

After you have bought your place through our website, you will receive an email within a week of signing up from our Events Team, instructing you how to confirm your place via Let's Do This.

You will not have a confirmed place until this step is completed. If you haven't received your invitation email within a week of signing up, please check your spam/junk folder. If you still haven't received your invite, please email [charities@uhb.nhs.uk](mailto:charities@uhb.nhs.uk) for assistance.

## **What if I can no longer take part?**

Please contact us as soon as possible if you can no longer take part. We are unable to defer charity places.

## **What if I don't reach the minimum sponsorship?**

We're here to support you throughout your fundraising journey. If you're finding it difficult or are concerned about meeting the minimum sponsorship amount, please get in touch with us. We'll be happy to offer guidance and help you boost your fundraising.

## **How much time do I have to submit my fundraising to the charity?**

We kindly ask that all fundraising is completed and submitted within six weeks after the event. If you have raised funds through JustGiving only, you don't need to take any further action — all donations made on the platform are automatically sent directly to us.

For more information or to contact us, please email **[charities@uhb.nhs.uk](mailto:charities@uhb.nhs.uk)** or call **0121 371 4852**.