

MIKE'S LETTER



What we do at UHB Charity

Together with your help we raise money to provide world-class facilities for patients and their families at the Queen Elizabeth Hospital Birmingham, Heartlands Hospital, Good Hope Hospital and Solihull Hospital that go 'over and above' what the NHS can provide.

We spend your generous donations on cutting-edge equipment, world-leading research, specialist facilities and 'added extras' that help to improve the hospital experience for the two million patients who are treated across the Trust each year.

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I am proud to bring to you the latest edition of UHB Charity's Over & Above newsletter. It thrills me to share with you the latest Charity news in this exciting summer issue, where we celebrate some of the recent projects we have undertaken, as well as looking forward to a summer full of 'fun'-draising.

Without all our amazing fundraisers we wouldn't be able to continue making such a difference across our hospitals, which is why this issue celebrates our wonderful Charity Champs and shares their inspirational stories. We then get to see how your donations have allowed us to make that difference, including a look at the brand new refurbishment of The Oncology Treatment Suite at the Queen Elizabeth Hospital, as well as a selection of incredible equipment we have also funded.

"Your kindness allows us to continue going 'over and above' for our patients, staff and families across our hospitals."

This issue also looks forward to all the exciting events we have on offer this summer for you to get involved in. Whether you fancy a skydive, a trek up Snowdon or a Wolf Run, there truly is something for everyone. Will this be the summer you challenge yourself to one of our thrilling events?

You can also read all about some of the Charity's main fundraising appeals, including the Birmingham Transplant Centre. This new Centre will bring innovative, ground-breaking medicine to patients across the West Midlands and beyond. We will also share with you the Charity's Home away from Home appeal which allows families to stay in accommodation just a stone's throw away from the hospital when their loved ones are requiring treatment, whilst also sharing a touching story from a recent guest.

You have no idea how much your support means to the Charity; we wouldn't be able to make a difference without your generosity. Your kindness allows us to continue going 'over and above' for our patients, staff and families across our hospitals.

Mike Hammond **Chief Executive.**

University Hospitals Birmingham Charity









DATESFORYOUR





TANDEM SKYDA 18 JUNE, 9 JULY, 14 AUGUST, 27 AUGUST, 10 SEPTEMBER









SNOWDON CHALLENGES

Sunrise: 16/17 July Daytime: 17 September

Little Sutton Primary School Firework Night 4 NOVEMBER



Solihull Moors Football Club Firework Night 6 NOVEMBER

For more information or to sign up for one of these exciting events please visit hospitalcharity.org/events or email charities@uhb.nhs.uk





THE ONCOLOGY TREATME

UHB Charity is proud to announce our latest refurbishment. The Oncology Treatment Suite has been completely renovated, and is now open and being used by patients!

The unit provides anti-cancer therapy, supportive therapy and clinical reviews for patients who have been diagnosed with cancer.

The treatment centre will see up to 400 patients a week attend for their varying cycles of chemotherapy. We understand the cancer journey can be a challenging one and treatment can be tough so we want to ensure this treatment suite is as comfortable and welcoming as possible. This is especially important for our younger patients (16-25) who now have their own dedicated area within the unit. It even has a games console to help pass the time whilst they receive treatment.

A part of this development is the new Infusion Suite which is a facility for patients undergoing infusions for their medical conditions. The unit is ideally set up and beautifully decorated to help patients feel more comfortable as they receive important medications that help them keep well and avoid being admitted to hospital to stay overnight.

"The area is a bright, clean and pleasant place for staff and patients alike to work and have treatment."

Lesley Golby, Ward Manager.

The refurbishment of the unit was carried out by the Trust, with the Charity being able to enhance this department by providing a brighter, more colourful and less clinical feeling environment to make patients feel more at ease during their treatment. Staff and patients tell us the ward feels completely different now and is a much nicer place to be and work.

There are numerous ways you can support this appeal from making a one off donation to getting involved with one of our events. Please feel free to get in touch or for more information please visit hospitalcharity.org/oncologytreatmentsuite







NT SUITE REFURBISHMENT













Over the last few months we have been humbled by the number of people who have taken on a fundraising event in support of our patients and staff. Thank you to each and every one of you for your incredible support. Here are just some of the amazing fundraisers who have done something special over the past few months.

Couple race for the Burns Unit!

Laurence and his fiancée Caitlin incredibly ran the Birmingham Half Marathon in record time! The pair raised funds for the Queen Elizabeth Hospital's Burns Unit, where Laurence was cared for following an accident that left him requiring urgent treatment. Laurence was left with severe burns following an incident which involved a blender exploding in his face whilst making soup. Laurence has expressed how the "Burns Unit is a department very close to my heart, and even closer to my face! Were it not for their amazing work, I know the outcome could and likely would have been very different."



Liver Team go the extra mile!

A team of staff from Queen Elizabeth Hospital Birmingham Liver Department ran the Birmingham Half Marathon and 10k races on 1 May!

When asked why she chose to take part and raise money for UHB Charity, Philippa said: "I support young people who need liver treatments in their transition from Birmingham Children's Hospital to the Queen Elizabeth, which can be a very difficult time. I have formed close connections with my patients and their families over the years. Very sadly during the pandemic, four patients who I worked closely with died. In an effort to not feel helpless at this incredibly sad situation I wanted to get out there and do some fundraising in their memory. I am doing this for them, as I sadly didn't get a chance to say my goodbyes."

Philippa was joined by nine of her colleagues who altogether raised an

Charity 'hamp hospitalcharity.org @QEHBCharity incredible £5,856 to fund cutting edge research into liver disorders.





Clarissa's fourth year fundraising!

Eight year old Clarissa Greenfield is one of our youngest fundraisers who has been donating to the hospital charity for four years, and this year she donated some Easter treats for staff to bring a smile to their faces – 534 Easter Eggs in total to be exact! Clarissa's fundraising journey began back in 2018, when she was just four years old. Her Granny, Denise, was admitted to the Queen Elizabeth Hospital after suffering from two brain aneurysms. Clarissa noticed her mood had lowered, and wanted to do something to cheer her Granny up. Her mum, Felicity, shared Clarissa's idea of writing letters to make her feel better on Facebook which attracted hundreds of letters from all over the world, with some even coming from Australia!

Ever since, Clarissa has been fundraising for the Charity in a variety of wonderful ways. She has created her very own merchandise, held craft stalls and has been donating Easter Eggs to bring staff a nice treat.



1000km for Birmingham Transplant Centre!



Thomas Wheeler-Osman is a transplant patient at the Queen Elizabeth Hospital. He is currently awaiting a double transplant for his heart and liver. Tom has a form of heart disease called cardiomyopathy, a genetic condition that causes the heart muscle to struggle to pump blood around the rest of the body.

Sadly, heart disease runs in Tom's family. His brother had a heart transplant at 24 and his dad passed away in 2021 after a lifetime of battling the disease. Tom's failing heart has now caused his liver to deteriorate, resulting in him also needing a liver transplant.

Tom is really passionate about raising funds for the Birmingham Transplant Centre because of the fantastic care he is receiving. Tom has completed a 1000km ride on his indoor hospital bike, cycling the length of the UK and has raised over £2000. Tom said: "The transplant team are saving my life so I want to raise funds to help save others like me in the future."





hamp



Could this be you?

If you fancy being our next lucky winner holding a cheque or a wad of cash with a huge smile on your face, then all you have to do is sign up to the UHB Charity lottery for your chance to win!

Not only do you get to be in with the chance of winning £1,000 and other cash prizes every single week, but you will also be supporting patients, families and staff across our hospitals. UHB Charity funds those 'added extras' that help improve the hospital experience for the more than two million patients we treat every year.

How to play

For £1 per week you will be entered into our weekly prize draw and will be in with a chance of winning! Playing is simple!

When you join you'll have the option to choose how many entries you would like each week. The more entries you have in a draw, the higher your chances of winning, as well as helping us raise even more money!

To join the weekly lottery all you need to do is complete the form on the back of the newsletter and post it back to us. Alternatively you can sign up online at hospitalcharity.org/lottery

Once you have signed up, you will then receive your lottery numbers via email (or post if you do not have access to email). If you choose to

pay by direct debit we can also inform you when your first payment will be taken.

Our draw takes place every Friday and all the entries for the week are put into the draw and a random number generator picks out the winners. Our lucky winners will then automatically receive a cheque in the post.

If you require any more information about the lottery, then please email us via charities@uhb.nhs.uk or call on 0121 371 4852.



Fisher House syndicate win big!

The team who look after military patients and their families at Fisher House, our military home away from home, won £1,000 in March after forming a syndicate to play our lottery! Congratulations to the team! This is our first syndicate lottery win and we are chuffed it has been won by a team who do so much to support military families.

A syndicate is when a group all contribute to a lottery so they have greater chance of winning, and then spilt the prize money between them!

In the picture are Julie, Patrick and Phil, who are some of the staff part of the Fisher House syndicate, with their winning cheque!

Julie said: "We can't believe we've won, we are over the moon! It's great to be able to have a little extra to treat my family to a nice meal out but even better to know being a part of the lottery helps raise funds for incredible charity projects like Fisher House."

Forming a syndicate with your colleagues or friends is a great way to have a bit of fun, be in

with a greater chance of winning one of our prizes but also helps to support your local hospital. What would you do if you won our lottery? Sign up today to make those dreams a reality!

If you would like to find out more about setting up a syndicate of people who share the winning prizes please email charities@uhb.nhs.uk



charities@uhb.nhs.uk, or call 0121 371 4852.

We are registered with Birmingham City Council and hold a Small Society Lottery License, Number 6869. The promoter is UHB Charity, Fisher House, Mindelsohn Way, Queen Elizabeth Hospital Birmingham

If you require help, support and advice on problem gambling please visit www.gambleaware.org

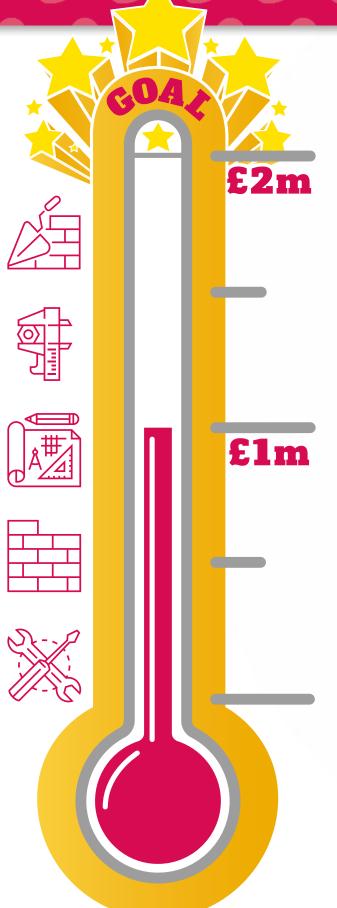
It is an offence for persons under the age of 16 to enter a lottery. As a Charity we request that are players are 18 or over.

For more information please see please our website to view our terms & conditions. These can be found at: hospitalcharity.org/lottery





Birmingham Tra



University Hospitals Birmingham Charity is excited to announce we are halfway through our £2 million fundraising appeal to help fund the Birmingham Transplant Centre at the Queen Elizabeth Hospital Birmingham.

Birmingham Transplant Centre will bring innovative, ground-breaking medicine to Birmingham which will not only help patients from across the West Midlands, but all over the UK. The new Centre will bring together all the specialist care to patients, including pre-transplant consultations, additional fitness classes before surgery, patient support groups, and rehabilitation classes after surgery.

We are so grateful to everyone who has donated to the appeal already but we still need your support to get us to our goal of £2 million!

How can you help?

1) Become a 'Friend of Birmingham Transplant Centre' for just £25 and bring us one step closer to opening this brand new Centre. Please scan the QR code to make your donation.



2) Be a thrill seeker! Take part in one of our many challenge events and raise money for the Centre. More details can be found on page one.

3) Become a member of our weekly lottery!

Sign up to our lottery to not only be in with the chance to win £1,000 every week but your membership also enables us to fund many exciting projects, including the Birmingham Transplant Centre. Visit hospitalcharity.org/lottery to sign up.



nsplant Centre

HANNAH'S STORY

Hannah Pittaway ran the Birmingham Half Marathon for University Hospitals Birmingham Charity to raise money for the new Birmingham Transplant Centre.



We asked Hannah what motivated her to run for us and she said: "My brother Harry has primary sclerosing cholangitis (PSC), a rare liver disease. He has been on the urgent list for a liver transplant since August 2019.

"As he is my hero, I am raising money for the Birmingham Transplant Centre. The staff who look after Harry have gone above and beyond. The care he has received is second to none and I wanted to give back as a small thank you for all they have done the past two years. Harry being so poorly for so long has left us as a family feeling quite helpless, which is why I wanted to channel all my energy into this challenge and raise our spirits."



Sophie Westlake, Senior Fundraising Officer at UHB Charity, said: "We are incredibly lucky to be supported by fundraisers such as Hannah, her hard work will help us build the new Birmingham Transplant which will help Harry and more patients like him."

TEAM HEART!

Blake Thomas is fundraising for us yet AGAIN! In 2020, Blake, his dad Mick and their friend Bryan took on a 90 mile cycle for UHB Charity, made all the more incredible that earlier that year Blake received the life saving gift of a heart transplant. Two years on, Blake tells us he is fundraising again by cycling "from Alfreton to Skegness to raise money for the hospital that has always been there for me."

Blake said: "I can't put into words how thankful I am to the staff who cared for me, they were all fantastic and helped put me at ease when I was at my lowest point. This is my way of giving back to the hospital that saved my life."



UHB Charity is proud to support the incredible work of the transplantation team at QEHB, and with Blake's help, the new Centre can continue to fund research into heart transplants, as well as providing state of the art equipment, over and above that which the NHS is able to provide.







LEAVING A GIFT IN YOUR WILL

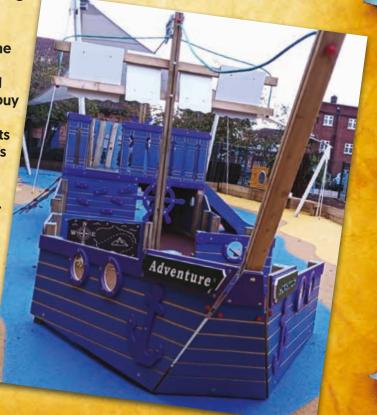
Did you know that over a fifth of our income comes from gifts made in a Will from people just like you?

Leaving a gift or a small percentage of your Will to UHB Charity, whatever the size, (once you've taken care of those you treasure) can leave a lasting impact on the future. It is possible to start the process of making a Will either in person or online, so arranging a Will really is plain sailing! We are also actively seeking to grow more opportunities so that making a Will is even easier. If that isn't exciting enough, there are even some tax benefits to leaving a Will.

On a serious note, the money that the **Charity receives from Wills is used** according to the donor's wishes and can help fund research, projects or buy equipment. One of the most recent projects that was part funded by Gifts in Wills was the Heartland's children's garden and play area, a brand new outdoor area for paediatric patients being treated at Heartlands Hospital. This has transformed the play area and has provided a place for young inpatients at Heartlands Hospital to enjoy some time outside in a fun and exciting space, giving them a break from being on the wards. The area is now bright and appealing, and can also assist children with additional needs and help with the distress of being in hospital.

We are so appreciative of every person who decides to leave a Gift in their Will, as they allow us to continue supporting our patients for years to come.

To find out more about Gifts in Wills, please visit hospitalcharity.org/ giftsinwills. Alternatively please get in touch with us by phone on 0121 371 4852 or email charities@uhb.nhs.uk



TO HELP CONTINUE MAKING A DIFFERENCE WE NEED ALL HANDS ON DECK'.









A day in the life of the grants team...

8.45am- Start of a brand new day! With lots of exciting things planned for today, we fuel up on tea and coffee before getting down to business.

9.00am- This morning we have a flurry of new grant proposals for new and exciting projects; with a cuppa in hand we begin to read and consider each grant proposal. We get to hear a lot about medical advancements and new technologies which is very interesting and inspiring. To think we could be helping such developments come into fruition is so rewarding.

12.00pm- A líttle break whilst we have our lunch.

12.30pm- The reason we love our job is epitomised by our next task of the day. We meet with various staff from departments and wards and discuss how the Charity can help them. This could include discussing renovating the ward to make it brighter and more enjoyable for staff and patients, new medical advancements which could enhance treatment provided or even entertainment and 'added extras' for patients in their care to ensure their time on that ward is just a bit more enjoyable.

3.00pm- A very important part of this role is organising deliveries, so the items we've ordered arrive at the correct wards or departments. We have had many exciting things arriving at our hospitals recently including Accuvein machines, Cancer Cloud Kits and even a 3D printer for the Maxillofacial Department. It's extraordinary to see these pieces of equipment in action, and to know the Charity grant allowed such worthwhile projects to go ahead is something we will never tire of.

5.00pm-Another great workday done, with an equally great one awaiting us tomorrow!

Date: / /

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Home away

It costs University Hospital Birmingham Charity £25 per night for a family to stay in one of our homes from home. A small amount that makes a huge difference to families going through difficult times.

Our Home Away From Home Appeal helps to provide patients and families with free accommodation near our hospitals, helping to keep families together during tough times in their lives. The appeal began with Fisher House, our military home from home. We also have Bottle Cottages located near the Queen Elizabeth Hospital. More recently, we have been refurbishing a home from home at Heartlands Hospital to provide accommodation for the families of poorly children being treated there.

Meet Hayley. Hayley and her partner Russell care for their 17-year-old son, Joseph. Joseph has been chronically ill since he was born and requires around the clock care from his parents. The family are from a small rural town in Wales with limited access to treatment for Joseph. In 2021 Joseph's liver began to fail and he needed an urgent transplant. He was admitted to Queen Elizabeth Hospital Birmingham and received his life-saving transplant. For Hayley and Russell, this was an extremely worrying time and with the family living in Wales the stress of driving over 120 miles to be at Joseph's bedside was

As a charity, we were able to step in and relieve some of this pressure by offering the couple a place to stay at Bottle Cottages.

becoming a burden.



Hayley and Russell stayed in the accommodation for over four months, completely free of charge. They return frequently for further treatment and checkups for Joseph. Hayley has described Bottle Cottages as a "godsend".



Our ongoing refurbishment at Heartlands Hospital home from home has cost a grand total of £21,000 so far. The flat has been

stripped bare and installed with a new kitchen and a bathroom as well as the remodelling of the main living room. This home from home will be used for families with children being cared for by the neonatal teams. The next

step will be to furnish the flat.





from Home

'Hayley's Story'

"It was an extremely trying time for us all. We were both absolutely exhausted. Following the transplant, Joe was in critical care for four days. It was then that we were contacted by Tom from the hospital charity who informed us that there was accommodation available for us in Bottle who informed us that there was accommodation for our family at cottages, which turned out to be an absolute blessing for our family at such a traumatic time.

"We were still only able to visit Joe one at a time but to have a base so close was comforting. We got the keys and didn't really know what to expect. Maybe a simple place to make a cuppa and put our heads down for expect. Maybe a simple place to make a cuppa and put our heads down for expect. Maybe a simple place to make a cuppa and put our heads down for expect. But when we walked through the door our eyes lit up. It was a little while. But when we walked through the door our eyes lit up. It was a little while. But when we walked through the door our eyes lit up. It was a little while from home. We were able to rest and recuperate, to 'recharge our batteries' for what we knew would be an important period in Joe's our batteries' for what we knew would be an important period in Joe's recovery.

"By mid-January Joe was able to spend time with us at the cottage, which was agreed by all to be important in aiding his recovery. It became such a lifeline, with the wonderful support staff at the end of the phone, and there was always someone on hand at the hub. To be able to get a good there was always someone on hand at the hub. To be able to get a good there was always someone on won meals, launder our clothes, have a night's sleep, to be able to cook our own meals, launder our clothes, have a shower and have some 'me' time was so lovely and comforting.

"We look back now and realise that we were barely functioning before having the cottage. It was our salvation. It was such a big part in our son's healing process, helping keep him safe.

"We can honestly say that to have UHB Charity and Bottle Cottages, with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, so close to the QE is an absolute lifeline for with their excellent facilities, and the QE is an absolute lifeline for with their excellent facilities, and the QE is an absolute lifeline for with their excellent facilities, and the QE is an absolute lifeline for families and we can't thank them enough."

To donate to this appeal please go to https://www.hospitalcharity.org/homefromhome Scan the QR code to watch Hayley's story



Thank









University Hospitals Birmingham Charity exists to help provide those a We fund a range of equipment, patient comforts, wa

PRINTING BODY PARTS!

The Maxillofacial Department has received a 3D printer costing over £60,000 from the hospital charity. The Medijet printer creates realistic body parts for patients with diseases and injuries affecting the mouth, jaw, face and neck. This is a much needed piece of equipment. It will allow the department to provide a faster and more efficient service to patients by creating tailor-made printed prosthetics.



Stefan Edmondson. Consultant Maxillofacial Prosthetist, said: "This new type of 3D printer will assist surgeons and consultants in preparing for operations and increase training and simulation, as well as some exciting possibilities in trauma and organ transplantation. The printer can even create models down to one millimetre in thickness.

meaning they can be used by cardiovascular surgeons to plan and practice for heart operations.

"It will enable the department to continue to push the boundaries of our maxillofacial and prosthetic services that we have established over many years and continue to be a national and world leader in this field."

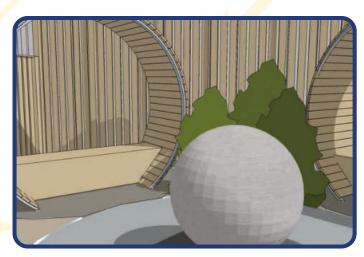
REFLECTION GARDEN

The Eden Suite at Heartlands Hospital cares for mothers and their families who have sadly lost their baby through miscarriage, stillbirth or neonatal death.



The Reflection Garden has been a welcoming area of the Eden Suite for parents to spend time and reflect. Patients can access this area with their baby to say their goodbyes in private or use the space to process their loss.

This new and improved garden will include two secluded archway benches and two newly planted







AND ABOVE RHOSPITALS

dded extras that are 'over and above' what can be provided by the NHS. rd refurbishments and research across our hospitals.

trees which will enclose the garden to give extra privacy to patients spending time there. Fresh plants will brighten up this area, bringing a pop of colour to the garden. The gravel will be taken away and replaced with compacted surface gravel, which is easier to walk on and will enable mothers to push their baby around in a pram for the first and last time. Clare Beesley, Eden Suite Midwife, said: "For patients to have access to this area has many mental, physical and social benefits, ranging from stress reduction to a quicker healing process. Most importantly it gives parents the space to spend precious time with their baby."

treatments given, and the side effects they may cause. There are also tools to help improve communication within the family, practical tips to help manage changes in the family's routine, and prompts to help families explore the



emotional impact a cancer diagnosis brings.

Jennifer Darbyshire, Breast Clinical Nurse Specialist, said: "A diagnosis for a parent can be a huge strain on the family dynamic, increasing the risk of anxiety, sadness and anger. These kits make it easier for parents to explain to their children about their diagnosis, treatments and side effects."

EXPLAINING CANCER TO CHILDREN

UHB Charity has been working closely with the Breast Care Team to fund Cancer Cloud Kits to provide crucial support to families when a loved one is diagnosed with cancer. The Cancer Cloud Kits are an award-winning group of toolkits created for children, or young people, who are affected by their parents being diagnosed with cancer.

There are three different kits designed for three different age ranges. Each kit contains an ageappropriate set of tools designed to help children or young people understand what cancer is, the



TEAM COLINGO BIG FOR THE GILES TRUST!

Brain tumours are still the biggest killer of children and adults under the age of 40.

11,000 people are diagnosed with primary brain tumours each year in the UK.

of those diagnosed will live longer than five years.
Sadly this was the case for Colin Broomfield.

Friends and family of Colin Broomfield raised an astounding £120,000 for The Giles' Trust between 2021 and 2022. Colin sadly lost his battle with cancer in February 2020, aged 52 – almost two years after being diagnosed with a terminal glioblastoma brain tumour.

The Giles' Trust Brain Tumour Fund was founded in 2015 by former England cricketer and now England's Director of Cricket, Ashley Giles MBE, and his wife Stine following her own multiple battles with cancer. It aims to support those diagnosed with brain tumours and fund equipment and cutting edge research so they have the best possible chance against this dreadful disease.



Colin's friends and family named themselves 'Team Colin' and undertook various different fundraising activities from bike rides to collection goblets to gaining support from local businesses.

A close friend of Colin's for more than 40 years, Ivor Allchurch, said: "Myself and another close friend of Colin's, Jim Weston, got talking after the funeral about doing some fundraising.

"Colin's wife Fiona said she would like it to benefit The Giles' Trust because they knew Ashley and Stine Giles from Bromsgrove School and Stine had been helpful in supporting and giving her advice.

"It was a good way to remember Colin, it has given us all some great memories and raised some funds towards the great work that The Giles' Trust does. "Colin was one of the good guys, great fun and a true friend."

Other support included £10,000 from a fundraising dinner hosted by The Fine Fourteen



 a group of Worcestershire businessmen with digital support from Steve Thomas – another friend of Colin's

Ivor added: "Colin was a charismatic, kind and loving man and this fundraising is our way of celebrating his life. Despite Colin having received fantastic treatment and fighting extremely hard, there's still a long way to go in advancing the treatment of this disease and raising awareness."

UHB Charity is so grateful to Colin's family and friends for helping us to fund vital research.

Dr Sara Meade, Oncology Consultant at Queen Elizabeth Hospital Birmingham where Colin was treated, said: "The impact from The Giles' Trust has been incredible. The contribution from UHB Charity has significantly impacted on the delivery of the highest standard of care in this patient group. The benefits of The Giles' Trust donations have been felt deeply by patients and staff."









5 minutes with.... Andrea Fernyhough Ward Manager, Queen Elizabeth Hospital Oncology Treatment Suite

Andrea Fernyhough is a Ward Manager based at Queen Elizabeth Hospital on the Oncology Treatment Suite. You have seen on pages 2 and 3 the incredible refurbishment of the unit. We caught up with Andrea to find out more about her role and the difference this new refurbishment has made to staff and patients on the unit.

Can you describe your role for us?

My role includes the support of my patients and team to ensure the unit runs smoothly and safely. I work closely with my team ensuring they are supported with training, learning and leadership.

What is the most rewarding aspect of your job?

Seeing the patients happy and well cared for reassures me that as a team we are doing a great job in providing excellent treatment. We receive lots of thank you cards and gifts from our patients who are very grateful for the care they have received. I have a lovely team of nurses of all levels and to see them grow and progress in their careers is also very rewarding to see.

Equally, what is the most challenging aspect?

All areas have challenges but we are a very strong and resilient team in that we work together to overcome them. Our role can be incredibly busy at times but having a pleasant area for my staff and patients goes a long way in helping with this.





What do you think of the new refurb of the unit?

I have managed this unit for a number of years and I feel very privileged that we now have a unit that has been refurbished with oncology patients at the heart of the design. The unit offers patients' comfort and beautiful décor making their stay with us as pleasant as possible. Our patients tell us they are very happy with the refurbishment of the new unit; thank you to the hospital charity for their continued support.

What is the Day Unit and what types of patients are treated there?

The day unit, now called the "The Oncology Treatment Suite" is where patients requiring SACT "Systemic Anti-Cancer Therapies" attend as a day case for such treatment. Patients can be here for one hour or all day so we are able to support their stay with snacks, sandwiches and hot drinks. We have several iPads UHB Charity have provided for the patients to use if they wish.







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in University Hospitals Birmingham Charity







How to sign up?

Please print in block capitals. We will use your personal information provided below to process your chances. To UHB Charity, Fisher House, Mindelsohn Way, Queen Elizabeth Hospital Birmingham B15 2GN.

Alternatively scan the QR code to sign up via our website hospitalcharity.org/lottery



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Signature:			Date: D D / M M / Y Y	